

Chawin Sungwalngern

Location: Berlin, Germany | Email: chawinkk@protonmail.com | Phone: +49 015 510025165

Portfolio: www.chssk.com |  |  | [Für den deutschen Lebenslauf bitte hier klicken](#) 

Languages: **Thai:** Native, **English:** Professional fluency, **German:** Intermediate (Telc B2 certificate)

INTRODUCTION

With 3+ years of experience in hospitality and a Bachelor's in Computer Science, I enjoy combining technical skills with guest service. My first role in the hotel industry inspired my passion for guest interaction and service excellence. I'm excited to build my career in the hospitality industry.

SKILLS

Administration, Version Control & Operating Systems: MS Office, Git, GitHub, Windows, macOS

Hospitality Softwares: Oracle OPERA PMS, Bart PMS, Amadeus PMS, Kaba Lodging, MICROS POS, OTA Systems (e.g., Booking.com, Expedia, Animod), Online Booking Management

Soft Skills: Flexibility, Customer-Oriented, Problem-Solving Skills, Positive Attitude

EXPERIENCES

Ground Floor Team member Nov 2024 → Ongoing
Premier Inn Hotel GmbH Berlin, Germany

- Handled check-ins and check-outs, ensuring smooth operations and guest satisfaction.
- Planned and coordinated availability, reservations, invoices, payment processes and responded to inquiries and offered solutions via phone, email, and in person, providing clear information.
- Adapted to working independently across diverse shifts: kitchen, early, late, and night shifts.

Working Student 2021 → 2024
Premier Inn Hotel GmbH Berlin, Germany

Part-time 2017 → 2020
Holiday Inn Express Berlin City West Berlin, Deutschland

Project Coordinator & IT Support 2016 → 2017
Tech Combine Co., Th. Bangkok, Thailand

PROJECTS

Departure Scheduler

- Web application taking the raw data from PMS system to generate departure and stay-over report instead of highlight manually.

Full-stack Gastronomy Reservation System

- Developed a Full Stack Hotel Management Website

DepatureLive (Reception Site) & DepartureLive (Housekeeping Site)

- Web app real-time departure room dashboard communication between housekeeping and reception.

MICoinCounter

- Web application using meschinelearning to count the coin from photos.

EDUCATIONS

Master of International Finance & Accounting (GPA: 2.4) Oct 2023 → Nov 2024
IUBH University of Applied Sciences Berlin, Germany

- Master Thesis:** Investment Diversification and Dollar-cost averaging

Bachelor of Computer Science (GPA: 1.8) 2021 → 2023
SRH Berlin University of Applied Sciences Berlin, Germany

- Thesis:** Full-stack Gastronomy Reservation System

Bachelor of Engineering Management (GPA: 2.5) 2010 → 2015
Thammasat University Bangkok, Thailand

- Thesis:** The Impact of Social Media Policy on Users