

# Chawin Sungwalngern

Born in 1993 | Thai | Live in Berlin | [www.chssk.com](http://www.chssk.com)  
chawin@chssk.de | +49 15510025165 | [in](#) [G](#) ChawinSS

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## EDUCATION

### Bachelor of Computer Science (GPA: 1.8)

SRH Berlin University of Applied Sciences

Oct 2021 → Nov 2024

Berlin, Germany

- **Thesis:** Full-stack Gastronomy Reservation System

### Bachelor of Engineering Management (GPA: 2.5)

Thammasat University

2010 → 2015

Bangkok, Thailand

- **Thesis:** The Impact of Social Media Policy on Users

## EXPERIENCE

### Working Student

Premier Inn City Centre

May 2021 → Ongoing

Berlin, Germany

- Handled check-ins and check-outs, ensuring smooth operations and guest satisfaction.
- Planned and coordinated room availability, reservations, invoices, and payment processes in a dynamic work environment.
- Responded to inquiries and offered solutions via phone, email, and in person, providing clear information to clients and resolving issues efficiently in both English and German.
- Adapted to working independently across diverse shifts: kitchen, early, late, and night shifts.

### Project Coordinator

Tech Combine Co., Th.

2020 → 2021

Bangkok, Thailand

- Monitored project progress, tracked milestones, and updated project schedules, identifying and addressing delays or issues.
- Handled customer inquiries and support on social media, particularly Facebook, coordinating with the retail unit for customer requests.
- Organized and tagged documents on the company's server.

## PROJECTS

### Full-stack Gastronomy Reservation System

Jun 2024

- Developed a Full Stack Hotel Management Site with Next.js, React, Sanity.io, Tailwind CSS, and Stripe for bachelor thesis.

### Other Projects

2021 → 2023

## SKILLS

**Programming languages:** HTML5, Python, JavaScript, C, C++, TypeScript

**Database & Frameworks:** PostgreSQL, MySQL, MongoDB, React, Matplotlib, Flask

**Administration, Version Control & Operating Systems:** MS Office, Git, GitHub, Windows, macOS

**Hospitality Software:** Oracle OPERA5 Property Management System (PMS), Bart PMS, Amadeus PMS, Kaba Lodging Systems, MICROS POS

## LANGUAGES

**Thai:** Native, **English:** Proficient, **German:** Limited working proficiency (Telc B2 Certificate)