

Chawin Sungwalngern

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EDUCATION

Master of International Finance & Accounting (GPA: 2.4) <i>IUBH University of Applied Sciences</i> <ul style="list-style-type: none">• Master Thesis: Portfolio Diversification with Cryptocurrencies	Oct 2023 → Nov 2024 <i>Erfurt, Germany</i>
Bachelor of Computer Science (GPA: 1.8) <i>SRH Berlin University of Applied Sciences</i> <ul style="list-style-type: none">• Thesis: Full-stack Gastronomy Reservation System	2021 → 2023 <i>Berlin, Germany</i>
Bachelor of Engineering Management (GPA: 2.5) <i>Thammasat University</i> <ul style="list-style-type: none">• Thesis: The Impact of Social Media Policy on Users	2010 → 2015 <i>Bangkok, Thailand</i>

EXPERIENCE

Ground Floor Team member <i>Premier Inn City Centre</i> <ul style="list-style-type: none">• Handled check-ins and check-outs, ensuring smooth operations and guest satisfaction.• Planned and coordinated availability, reservations, invoices, payment processes and responded to inquiries and offered solutions via phone, email, and in person, providing clear information.• Adapted to working independently across diverse shifts: kitchen, early, late, and night shifts.	Nov 2024 → Ongoing <i>Berlin, Germany</i>
Working Student <i>Premier Inn City Centre</i> <ul style="list-style-type: none">• Handled check-ins and check-outs, ensuring smooth operations.	2021 → 2024 <i>Berlin, Germany</i>
Project Coordinator <i>Tech Combine Co., Th.</i> <ul style="list-style-type: none">• Monitored project progress, tracked milestones, and updated project schedules, identifying and addressing delays or issues.• Handled customer inquiries and support on social media, particularly Facebook, coordinating with the retail unit for customer requests.• Organized and tagged documents on the company's server.	2020 → 2021 <i>Bangkok, Thailand</i>
Part-time <i>Holiday Inn Express Berlin City West</i>	2017 → 2020 <i>Berlin, Deutschland</i>

PROJECTS

Full-stack Gastronomy Reservation System <ul style="list-style-type: none">• Developed a Full-Stack Hotel Management Site with Next.js, React, Sanity.io, Tailwind CSS, and Stripe for bachelor thesis.	Jun 2024
Other Projects 	2021 → 2023

SKILLS

Administration, Version Control & Operating Systems: MS Office, Git, GitHub, Windows, macOS
Hospitality Software: Oracle OPERA5 Property Management System (PMS), Bart PMS, Amadeus PMS, Kaba Lodging Systems, MICROS POS

LANGUAGES

Thai: Native, **English:** Proficient, **German:** Limited working proficiency (Telc B2 Certificate)