Change Post Implementation Review

Change Record: **[GCC-008436]**

Change Description: **[Actualizar Sistema Operativo y SQL Server 2012 a 2019 de 3 Servidores]**

A PIR must be conducted after the implementation of the change or after a predefined period has elapsed and prior to closing it in the system of record. This process could involve CAB (or ECAB for Emergency changes) members, because change reviews are a standard CAB agenda item.

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| --- | --- | --- | --- |
| **Description of the Technical Validation** | **Yes / No** | **Validation Owner** | **Attach Evidence in this Column** |
| 1. Was the change implemented successfully? | Yes | Pulidosanchez.a |  |
| 1. Did the change meet its objectives? Were the Stakeholders such as users, customers, etc. are satisfied with the results (if not, the review should identify any gaps) | Yes | Pulidosanchez.a |  |
| 1. Were there unexpected or undesirable impact during implementation? E.g. Functionality, service levels, or warranties, such as availability, capacity, security, performance, etc. | No | Pulidosanchez.a |  |
| 1. Were the resources used to implement the change as planned? | Yes | Pulidosanchez.a |  |
| 1. Was there any last-minute change of plans or activities? | Yes | Pulidosanchez.a |  |
| 1. Was the change implemented as per approved schedule? | Yes | Pulidosanchez.a |  |
| 1. Was the change delivered on time? | Yes | Pulidosanchez.a |  |
| 1. The back-out or risk mitigation plan functioned correctly, if needed | Yes | Pulidosanchez.a |  |
| 1. If change was backed out, what was the reason and were the business informed? | No | Pulidosanchez.a |  |