

Professional Summary

Highly motivated problem-solver with 350+ hours in training and Web development. With my experience, I have developed a strong skill set in leadership and communication with a team-oriented approach. I am seeking a career to effectively apply my skills and grow as a web developer.

Skills

- | | | |
|---|--------------------|--------------|
| ● W3Schools JavaScript Certification (Date of completion 01/28/2023) | | |
| ● Active Listening | ● Data Entry | ● Leadership |
| ● Basic programming | ● Microsoft Word | ● Bootstrap |
| ● Critical thinking | ● Communication | ● JavaScript |
| ● Microsoft Excel | ● Problem Solving | ● HTML |
| ● Adaptable | ● Customer Service | ● CSS |

Experience

Zaxby's, Byron GA – Cashier December 2017- March 2019

- Operated the register on an as-needed basis
- Provided services necessary for customer satisfaction
- Cleaned work area before, during, and after shifts
- Maintained a professional relationship with teammates and customers alike

McDonald's, Perry GA - Kitchen Manager July 2019 - October 2021

- Trained crew members
- Ensured food safety procedures
- Steadily provided food for customers
- Ensured the kitchen and equipment are clean

Bath and Body Works, Remote – Seasonal Customer Service Assoc. November 2021 - January 2022

- Communicated with customers effectively to ensure satisfaction
- Provided sales in a fast-paced environment
- Determined the quickest ways to answer questions and offer assistance

Elevation Connect, Remote - Travel Support Representative March 2022 – December 2022

- Connected with guests via phone or email
- Resolved guest issues with necessary de-escalation skills
- Sent maintenance tickets to the local teams
- Assisted with modifying reservations and processing payments
- Provided feedback from calls and made important notes

Education

Generation USA Jr. Web Developer Program, Remote GA August 2022 - February 2023
Certificate of Bootcamp completion

Peach County High School, Fort Valley GA – August 2017- May 2018
High School Diploma

Lee County High School, Lee County GA December 2015- July 2017