

Xuan Liao

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EDUCATION

Rutgers University, School of Arts and Science, New Brunswick, NJ December 2026
Penn State Abington, Abington, NJ
Bachelors of Science in Computer Science GPA: 3.77

- Penn State Abington Scholarship Recipient

PROFESSIONAL EXPERIENCE

Walmart, Egg Harbor Township, NJ June 2025- August 2025
Entertainment TA

- Delivered knowledgeable and friendly service to customers shopping for electronics, movies, and video games, ensuring a positive and helpful experience.
- Maintained up-to-date knowledge of current technology trends, product specs, and in-store promotions to drive informed recommendations and sales.
- Handled locked case merchandise, following security protocols and ensuring high-value items were protected and accessible to customers when needed.
- Stocked shelves, set up displays, and organized backstock to ensure optimal visual presentation and product availability.
- Performed price checks, processed returns, and resolved product inquiries with professionalism and efficiency.
- Collaborated with team members and management to achieve daily sales goals and meet customer satisfaction metrics.

InnoWave Marketing Group LLC, Atlantic City, NJ May - August 2023
Retail Sales Associate

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Handled cash transactions efficiently while adhering to company cash handling policies
- Built relationships with over 300 customers to encourage repeat business.
- Enhanced team productivity by fostering a positive work environment and providing support to colleagues as needed.
- Managed more than 20 returns, exchanges and refunds in accordance with store policy.

VOLUNTEER AND EXTRACURRICULAR

Rutgers IEEE, Rutgers University Sept 2025 - Current

- Applied advanced defensive cybersecurity techniques through hands-on labs focused on hardware and software system protection.
- Gained practical experience managing Linux environments using Docker and securing remote access via SSH.
- Collaborated with a team on projects designed to identify and mitigate network vulnerabilities, enhancing proficiency in essential industry tools.

Lion's Auto Club, Penn State University Sept 2023 – May 2024

- Made friends and connections with fellow car enthusiasts
- Shared insights on performance upgrades, tuning, and car culture trends

Finance & Investment Association, Penn State University Sept 2023 – May 2024

- Rode the highs and lows of the stock market with other traders
- Gained extra knowledge of useful budgeting strategies
- Collaborated on mock trading competitions and portfolio simulations
- Discussed economic news and investment strategies during weekly meetings

Abington Business Leaders, Penn State University Sept 2023 – May 2024

- Networked with student businessmen and businesswomen
- Learned important management skills from local business owners
- Attended career development events focused on entrepreneurship and leadership

Abington Art Appreciation Member, Penn State University Sept 2023 – May 2024

- Analyzed and held deep discussions about impactful pieces of artwork
- Attended gallery tours and artist talks to better understand creative processes
- Contributed to group critiques that encouraged diverse artistic perspectives

SKILLS AND INTEREST

- Software: Adobe Photoshop; Canva; MS Office; VSC
- Bilingual: English/Chinese
- Programming language: Java; Python; C; Assembly