

# ANDREW SIMON

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## EXPERIENCE

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### AI Writing Evaluator, Outlier

May 2024 — Jul 2024

- Evaluated AI-generated written content for accuracy, clarity, and adherence to standards.
- Provided feedback to improve the quality of AI-generated writing and refine algorithms.
- Collaborated with AI teams to enhance system communication and writing mechanics.

### Automotive Service, Canadian Tire

Jun 2022 — Aug 2022

- Assisted customers with parts and supplies for vehicles.
- Provided support and troubleshooting for automotive issues.
- Managed inventory and ensured smooth workflow in the service department.

### IT Support Co-op, SX Communications

Jan 2020 — Apr 2020

- Provided technical support for computer repairs (hardware/software).
- Assisted with communication systems for local businesses.
- Streamlined repair processes and implemented new strategies for service efficiency.

### Produce Worker, Josh's No Frills

Aug 2018 — Dec 2021

- Planned and prioritized tasks using strong time management skills.
- Won a local contest hosted by "Local Farmers Only."

## EDUCATION

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### Bachelor of Computer Science, University of Windsor

Aug 2020 — Aug 2024

- Degree in Computer Science Applied Computing with Honors.
- Focus on software development, networking, and systems design.
- **Volunteer:** Walksafe Program (2021-2022) - Provided safe walking escorts for students on campus during evening hours.

### Coursera Google IT Certificate

Completed May 2022

- Developed core skills in troubleshooting, networking, and system administration.
- Gained hands-on experience with Linux, CLI, and system security.

## SKILLS

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- **Languages & Tools:** JavaScript, Python, CSS, HTML, MySQL, C++.
- **Technologies:** iOS, JSON, API Integration, experienced with Agile Methodologies, including Azure
- **Soft Skills:** Active Listening, Explaining Technical Concepts to Non-Technical Users, Prioritizing Multiple Tasks, Proactively Seeking Out Solutions, Client-Focused with Attention to Detail