# Shane Mongan

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December 2024

April - August 2023

May - August 2022

### **EDUCATION**

# **Rochester Institute of Technology**

BS in Computing and Information Technologies; Political Science Minor

Cumulative GPA 3.9/4.0

Relevant courses:

- DevOps Principles & Practices
- Independent Study DevOps
- Configuration Management

- Systems Administration I & II
- Database Application Development
- Server Programming

# WORK EXPERIENCE

#### **IDEX Health and Science**

IT Systems Co-Op

- Provided desktop support to both on-site and remote employees
- Performed regular hardware repairs, utilizing warranty services when available
- Deployed and decommissioned hardware in line with regulatory compliance
- Relocated and reconfigured a Linux file server and web server
- Established environmental monitoring in the new networking closet

## Monroe 2-Orleans BOCES / Greece Central School District

Co-Op Shared Technician

- Helpdesk and responding to tickets
- Maintaining networking closets and other critical infrastructure
- Coordinating with teams across multiple locations to complete projects
- · Repairing and re-imaging desktops, laptops, and Chromebooks

# **SKILLS & TECHNOLOGIES**

# **Programming:**

- Java
- Go

# **Scripting:**

- Python
- Bash

# **Web Development:**

- HTML, CSS, JavaScript
- · Fullstack with SvelteKit

#### **Databases:**

- Postgres
- MySQL / MariaDB

#### DevOps:

- Linux
- Docker & Compose
- Kubernetes
- Terraform
- Elastic Stack

# **PROJECTS**

# Homelab

Since 2016 I've been self-hosting a number of services, mostly containerized in Docker.

#### **Admin Editor**

A pseudo content management system I wrote for a web development group project. It let everyone easily add and modify our site's pages in the database, and supported autogenerating the main site navigation.

# Minecraft - Elasticsearch Plugin

A Minecraft server plugin which captures in-game events and uploads them to an Elastic stack for logging and visualization through custom dashboards.

#### **Covid Bot**

In 2020 I wrote a bot to automatically download my school's covid case reports and upload them to a Discord server each day, hosted on Google Cloud.

### AWARDS & RECOGNITION

**Dean's List** - Rochester Institute of Technology **Eagle Scout** - Boy Scouts of America

# EXTRACURRICULAR ACTIVITIES

# **Cyber Security Club**

- Participated both attack and defense cybersecurity competitions
- UB Lockdown CyberSEED NECCDC

### **Boy Scouts of America**

2013 - 2020

• Regularly held leadership positions (SPL / ASPL) • Over 500 hours of volunteering / community service

2020 - 2021

All Semesters

December 2018