

Keith Cowen Jr

Kwcbydefeat@gmail.com | 385-394-9046 | <https://www.linkedin.com/in/kj-cowen-7a7244121/>

RESUME

KEITH COWEN JR K Millcreek, UT 84106, 385-394-9046 kwcbydefeat@gmail.com PROFESSIONAL SUMMARY Enthusiastic Computer Scientist promotes excellent prioritization and organizational skills. Advanced user who learns new things quickly and desires to develop new skills. Communicates well across organizational levels and uses tact and diplomacy to address tension. SKILLS Java/Spring Boot • AWS/GCP/Azure • RDBMS • C/C++/C#, Python, Java, VBA • Linux/Windows Server Administration • MEAN/Full Stack Development • Digital Audio Workstations • Photoshop/Illustrator • Multi-Instrumentalist • EXPERIENCE June 2022 - Current Work Study Intern Western Governors University | Salt Lake City, Utah, United States Boosted production with automation to achieve objectives with lower material and time requirements. • Helped department stay on top of student and faculty needs with skilled clerical support. • Provided clerical support services to staff. • February 2018 - January 2020 Product Manager Performance Audio | Salt Lake City, Utah Created Java Application to perform price sheet data manipulation with data frame classification in a cutting edge proof of theory. • Developed an airtight process to gather information requirements for new items added to website. • Spearheaded vendor communications and requirements gathering to get access to sell Melodyne and other previously inaccessible VST Plugins and Software. • Coordinated the creation of a new SKU system for the current catalogue to diversify from competitors among search engines. • October 2017 - January 2018 Benefits Specialist - ADP Kelly Services | Salt Lake City, Utah Acted as first point of contact for payroll and benefit inquiries. • Documented and maintained administrative procedures for benefit processes. • Worked with internal staff and vendors to resolve difficult or sensitive insurance problems and related documentation. • October 2013 - November 2015 Coordinator - Zagg ClearSource BPO | Sandy, Utah Maintained an under 24 hour response time with both standard and escalated email resolution queue. • Kept several law suits from taking place by providing satisfactory de-escalation. • Assisted in the training of new staff and helping them get their feet wet from our help-line, taking over the call if needed. • Excelled past the goals set for average handle time, first call resolution, and call satisfaction. • EDUCATION December 2023 Bachelor of Science (B.S.) - Computer Science - Graduating August 2024 Western Governors University, Salt Lake City, UT Discrete Mathematics, ETL, Database Management, Java, Python, Advanced Algorithms, Artificial Intelligence, etc. July 2016 Associate in Science (A.S.) - Sound Engineering and Music Production Broadview Entertainment Arts University, Salt Lake City, UT ACCOMPLISHMENTS Computer Scientist: <https://github.com/Chefkj/72> • AV Wiz: <https://spoti.fi/3cgnvkv> • PDF Automations and Data Management • LANGUAGE Native English Fluent Music