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Project Title

Salon Appointment Booking Mobile Application.

Project Background and Description.

Customers are so preoccupied with their daily lives that they frequently forget to schedule appointments during business hours. As a result, clients must wait a long time in salons for their turn to receive the services they seek. People go to the salon to get beauty services, but after waiting for a long time, they become irritated and begin visiting other salons, which causes the problem to recur.

The main issue that most salon owners generally go through is handling appointments. From sending emails, answering calls, to attending clients at the salon, there is a lot of headaches. It is therefore necessary to create a salon mobile application that will manage appointments.

General objective.

The main objective of this system is to develop a mobile application that will enable customers to schedule salon appointments in order to manage queueing in salons.

Specific objectives.

1. To create in-built calendar so that the customer can book an appointment easily with convenience.
2. To provide a quick glance of services available.
3. To create a facility of in app payments.
4. To implement GPS technology so as the customers can easily track the location of the salon.

Introduction.

Almost all institutions nowadays place a premium on service quality and client experience. It's tiring to wait too long for your time at the salon. The majority of today's women are working professionals who rarely have time on the weekends to visit salons. They definitely don't want to waste time standing in lines waiting for their turn. This online salon booking tool will make salon appointment booking easier for working individuals who don't have a lot of free time. People will be able to book online salon appointments from the comfort of their own homes with only a few clicks on their phones.

Currently, most people rely on dialling various salon services rendering institutions to book an appointment it's therefore convenient to create a mobile application to manage appointments.

Project Scope

Salon appointment booking mobile application will have three modules; user, admin and beautician. The following diagrams shows the tasks performed at each module:
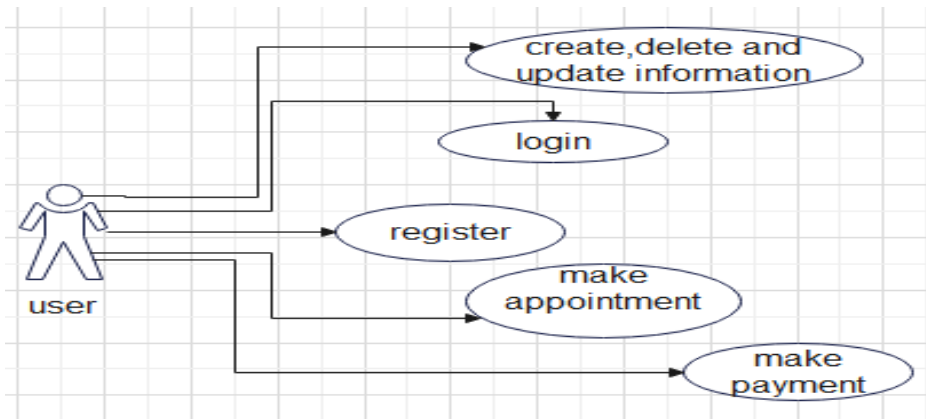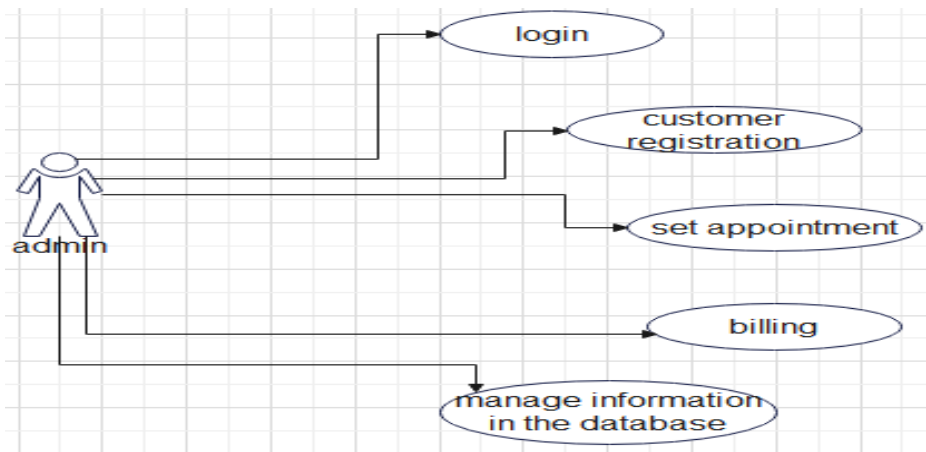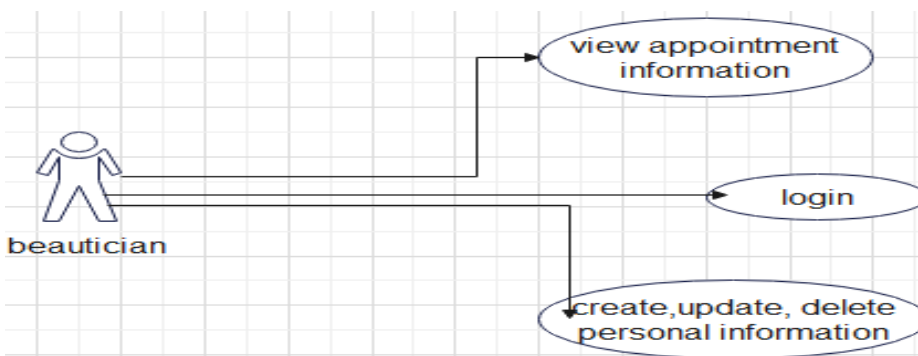

Figure 1 user module

Figure 2 Admin module

Figure 3 beautician module

Benefits of Salon Appointment Booking App:

- Saves time - it eliminates wait for your turn concept.
- Allows customers to pay online.
- Avoid any disappointments by letting customers know, precisely, about each salon service that you offer.