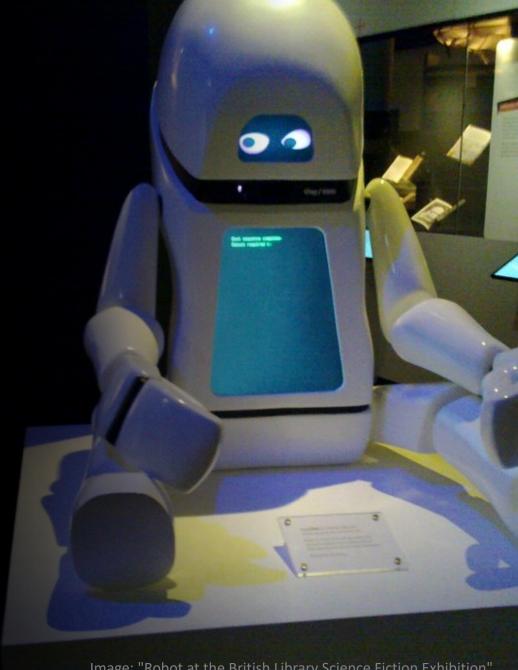
CS 5/7320 Artificial Intelligence

Intelligent Agents AIMA Chapter 2

Slides by Michael Hahsler based on slides by Svetlana Lazepnik with figures from the AIMA textbook.





#### Outline

What is an intelligent agent?

Rationality

Rationality

PEAS (Performance measure, Environment, Actuators, Sensors)

Environment types

Agent types

#### Outline

What is an intelligent agent?

Rationality

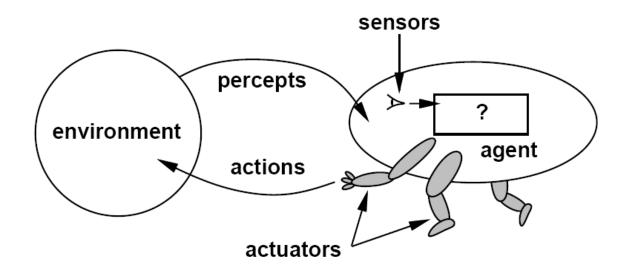
Rationality

PEAS
(Performance measure, Environment, Actuators, Sensors)

Environment types

# What is an Agents?

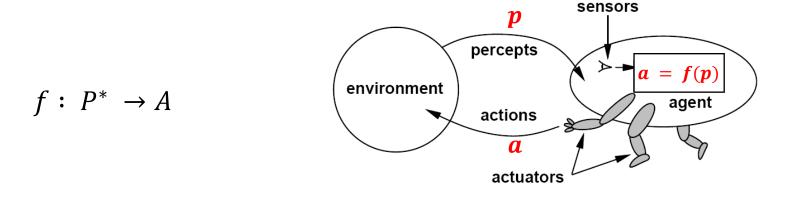
 An agent is anything that can be viewed as perceiving its environment through sensors and acting upon that environment through actuators.



- Control theory: A closed-loop control system (= feedback control system)
  is a set of mechanical or electronic devices that automatically regulate a
  process variable to a desired state or set point without human interaction.
  The agent is called a controller.
- **Softbot**: Agent is a software program that runs on a host device.

# Agent Function and Agent Program

The agent function maps from the set of all possible percept sequences  $P^*$  to the set of actions A formulated as an abstract mathematical function.



The agent program is a concrete implementation of this function for a given physical system.

Agent = architecture (hardware) + agent program (implementation of f)

- 1
- Sensors
- Memory
- Computational power

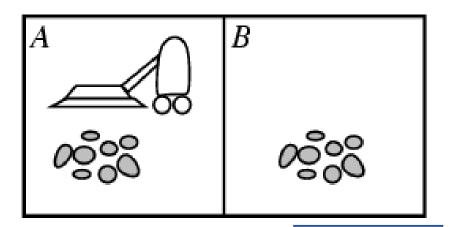
# Example: Vacuum-cleaner World

#### Percepts:

Location and status, e.g., [A, Dirty]

#### Actions:

Left, Right, Suck, NoOp



Most recent Percept p

Agent function:  $f: P^* \rightarrow A$ 

Percept Sequence	Action	
[A, Clean]	Right	
[A, Dirty]	Suck	
 [A, Clean], [B, Clean]	Left	
[A, Clean], [B, Clean], [A, Dirty] Suck		

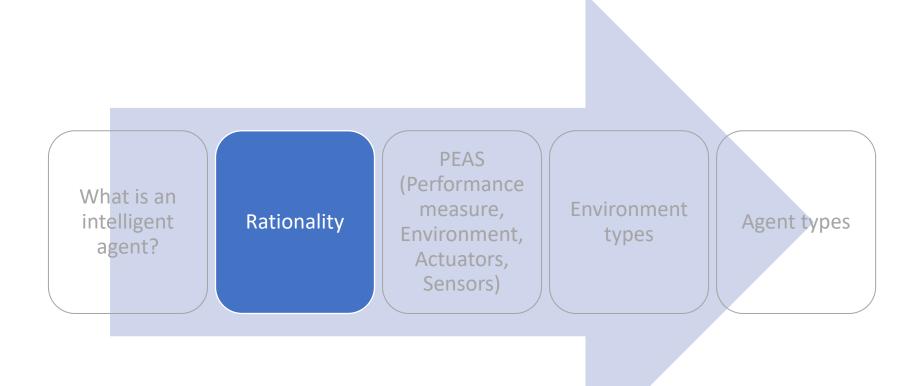
Implemented agent program:

function Vacuum-Agent([location, status]) returns an action a

```
if status = Dirty then return Suck
else if location = A then return Right
else if location = B then return Left
```

**Problem**: This table can become infinitively large!

#### Outline



# Rational Agents: What is Good Behavior?

#### **Foundation**

- Consequentialism: Evaluate behavior by its consequences.
- Utilitarianism: Maximize happiness and well-being.

#### Definition of a rational agent:

"For each possible percept sequence, a rational agent should select an **action** that **maximizes its expected performance measure**, given the evidence provided by the **percept sequence** and the **agent's built-in knowledge**."

- **Performance measure**: An *objective* criterion for success of an agent's behavior (often called utility function or reward function).
- Expectation: Outcome averaged over all possible situations that may arise.

#### This means:

- · Rationality is only an ideal
- Rationality ≠ Omniscience (rational agents can make mistakes if percepts and knowledge do not suffice to make a good decision)
- Rationality ≠ Perfection (rational agents maximize expected outcomes not actual outcomes)
- It is rational to explore and learn (i.e., use percepts to supplement prior knowledge and become autonomous)

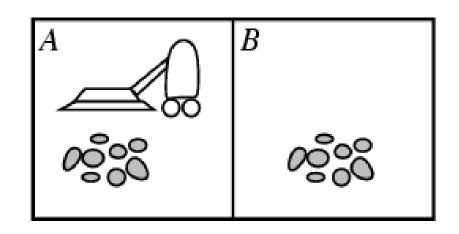
# Example: Vacuum-cleaner World

#### Percepts:

Location and status, e.g., [A, Dirty]

#### Actions:

Left, Right, Suck, NoOp



Agent function:	
Percept Sequence [A, Clean] [A, Dirty]	Action Right Suck
 [A, Clean], [B, Clean] 	Left

```
Implemented agent program:

function Vacuum-Agent([location, status])
  returns an action

if status = Dirty then return Suck
  else if location = A then return Right
  else if location = B then return Left
```

What could be a performance measure? Is this agent program rational?

#### Outline

What is an intelligent agent?

Rationality

Rationality

Rationality

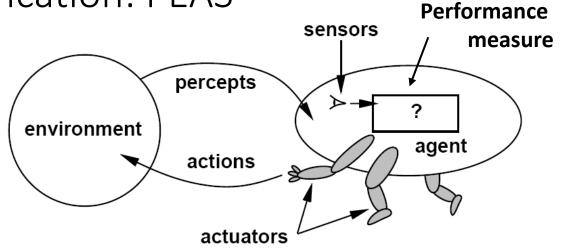
Rationality

Sensors

PEAS
(Performance measure, Environment types)

Agent types

# Problem Specification: PEAS



Performance measure

**Environment** 

**Actuators** 

Sensors

Defines utility and what is rational

Components and rules of how actions affect the environment.

Defines available actions

Defines percepts

# Example: Automated Taxi Driver

# Performance measure

- Safe
- fast
- legal
- comfortable trip
- maximize profits

#### **Environment**

- Roads
- other traffic
- pedestrians
- customers

#### **Actuators**

- Steering wheel
- accelerator
- brake
- signal
- horn

#### **Sensors**

- Cameras
- sonar
- speedometer
- GPS
- Odometer
- engine sensors
- keyboard

# Example: Spam Filter

# Performance measure

Accuracy:
 Minimizing
 false
 positives,
 false
 negatives

#### **Environment**

- A user's email account
- email server

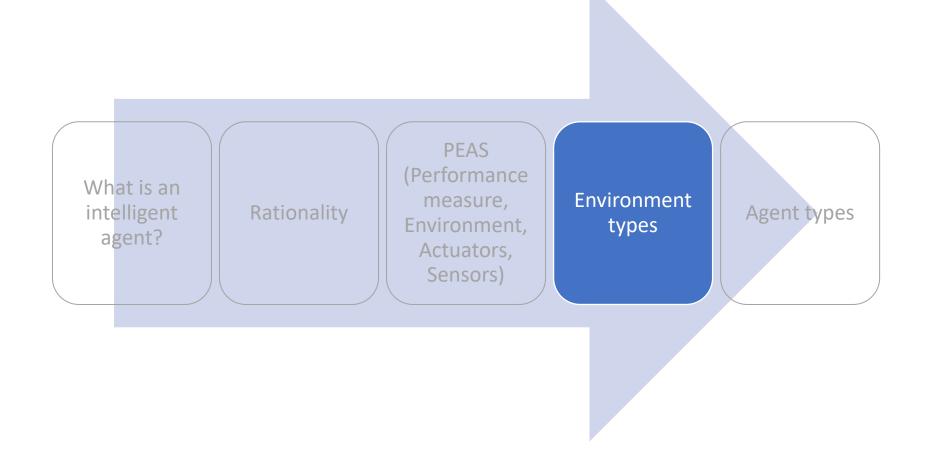
#### **Actuators**

- Mark as spam
- delete
- etc.

#### **Sensors**

- Incoming messages
- other information about user's account

#### Outline



# **Environment Types**

Fully observable: The agent's sensors give it access to the complete state of the environment. The agent can "see" the whole environment.

**VS.** Partially observable: The agent cannot see all aspects of the state. E.g., it can't see through walls

**Deterministic:** The next state of the environment is completely determined by the current state and the agent's action.

VS.

**Stochastic:** The next state cannot be determined from the current state and the action (there is some randomness).

**Strategic:** The environment is stochastic and adversarial. It chooses actions strategically to harm the agent. E.g., a game where the other player is modeled as part of the environment.

**Known:** The agent knows the rules of the environment and can predict the outcome of actions. It knows the transition function.

VS. Unknown: The agent cannot predict the outcome of actions. It needs to learn the transition function by trying actions.

# **Environment Types**

**Static:** The environment is **not** changing while agent is deliberating.

**Semidynamic:** the environment is static, but the agent's performance score depends on how fast it acts.

**Discrete:** The environment provides a fixed number of distinct percepts, actions, and environment states. Time can also evolve in a discrete or continuous fashion.

**Episodic:** Episode = a self-contained sequence of actions. The agent's choice of action in one episode does not affect the next episodes. The agent does the same task repeatedly.

**Single agent:** An agent operating by itself in an environment.

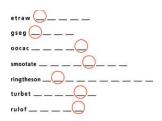
**VS.** Dynamic: The environment is changing while the agent is deliberating.

Continuous: Percepts, actions, state variables orVS. time are continuous leading to an infinite state, percept or action space.

VS. Sequential: Actions now affect the outcomes later. E.g., learning makes problems sequential.

**VS.** Multi-agent: Agent cooperate or compete in the same environment.

# Examples of Different Environments









Word jumble solver

Chess with a clock

Scrabble

Taxi driving

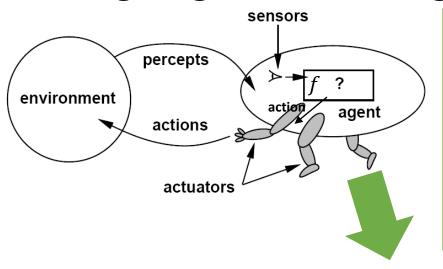
Observable	Fully	Fully	Partially	Partially
Deterministic	Deterministic	Strategic	Stochastic +Strategic	Stochastic
Episodic?	Episodic	Episodic	Episodic	Sequential
Static	Static	Semidynamic	Static	Dynamic
Discrete	Discrete	Discrete	Discrete	Continuous
Single agent	Single	Multi*	Multi*	Multi*

<sup>\*</sup> Can be models as a single agent problem with the other agent(s) in the environment.

#### Outline

PEAS (Performance What is an **Environment** measure, intelligent Rationality Agent types Environment, types agent? Actuators, Sensors)

# Designing a Rational Agent

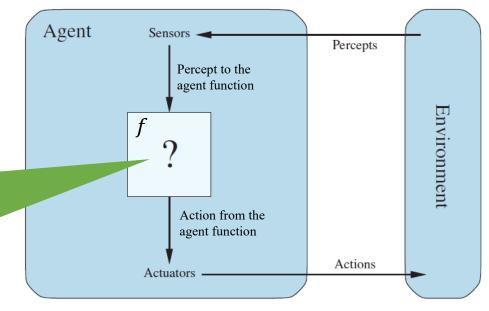


# Remember the definition of a rational agent:

"For each possible percept sequence, a rational agent should select an action that maximizes its expected performance measure, given the evidence provided by the percept sequence and the agent's built-in knowledge."

#### **Agent Function**

- Assess performance measure
- Remember percept sequence
- Built-in knowledge



Note: Everything outside the agent function can be seen as the environment.

# Hierarchy of Agent Types

**Utility-based agents** 

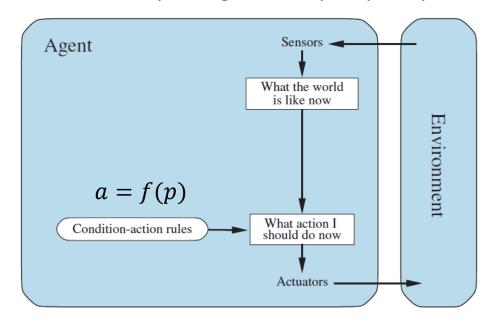
Goal-based agents

Model-based reflex agents

Simple reflex agents

# Simple Reflex Agent

- Uses only built-in knowledge in the form of rules that select action only based on the current percept. This is typically very fast!
- The agent does not know about the performance measure! But well-designed rules can lead to good performance.
- The agent needs no memory and ignores all past percepts.

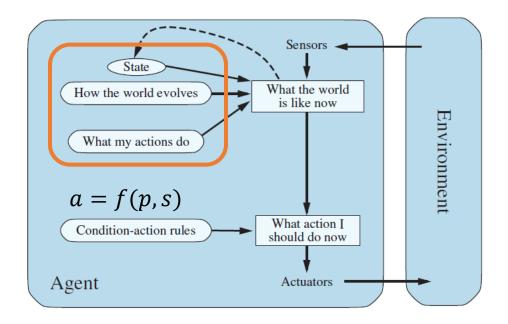


The interaction is a sequence:  $p_0$ ,  $a_0$ ,  $p_1$ ,  $a_1$ ,  $p_2$ ,  $a_2$ , ...  $p_t$ ,  $a_t$ , ...

**Example**: A simple vacuum cleaner that uses rules based on its current sensor input.

# Model-based Reflex Agent

- Maintains a **state variable** to keeps track of aspects of the environment that cannot be currently observed. I.e., it has memory and knows how the environment reacts to actions.
- The state is updated using the percept.
- There is now more information for the rules to make better decisions.



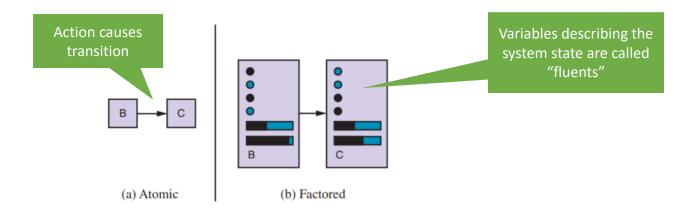
The interaction is a sequence:  $s_0, a_0, p_1, s_1, a_1, p_2, s_2, a_2, p_3, \dots, p_t, s_t, a_t, \dots$ 

**Example**: A vacuum cleaner that remembers were it has already cleaned.

#### State Representation

States help to keep track of the environment and the agent in the environment. This is often also called the **system state**. The representation can be

- Atomic: Just a label for a black box. E.g., A, B
- Factored: A set of attribute values called fluents.
   E.g., [location = left, status = clean, temperature = 75 deg. F]

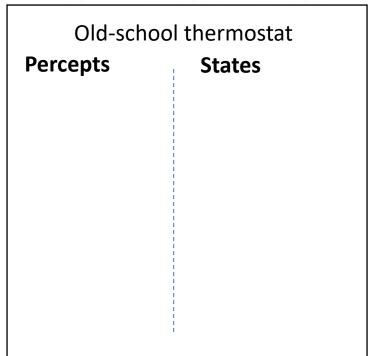


We often construct atomic labels from factored information. E.g.: If the agent's state is the coordinate x = 7 and y = 3, then the atomic state label could be the string "(7, 3)". With the atomic representation, we can only compare if two labels are the same. With the factored state representation, we can reason more and calculate the distance between states!

**State Space**: The set of all possible states *S*. This set is typically very large!

#### Old-school vs. Smart Thermostat







Smart thermostat Percepts States				

#### Old-school vs. Smart Thermostat



Set temperature range

Old-school thermostat			
Percepts	States		
temperature: Low, ok, high	No states need		



Change temperatur e when you are too cold/warm.

#### Smart thermostat

#### **Percepts**

- Temp: deg. F
- Outside temp.
- Weather report
- Energy curtailment
- Someone walking by
- Someone changes temp.
- Day & time
- ..

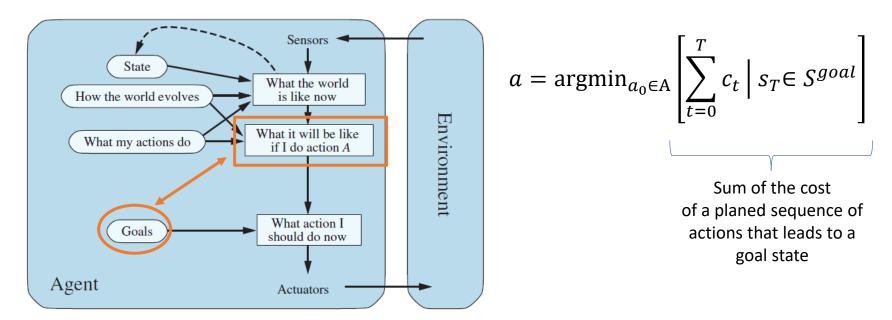
#### States

#### Factored states

- Estimated time to cool the house
- Someone home?
- How long till someone is coming home?
- A/C: on, off

# Goal-based Agent

- The agent has the task to reach a defined goal state and is then finished.
- The agent needs to move towards the goal. It can use search algorithms to plan actions that lead to the goal.
- Performance measure: the cost to reach the goal.

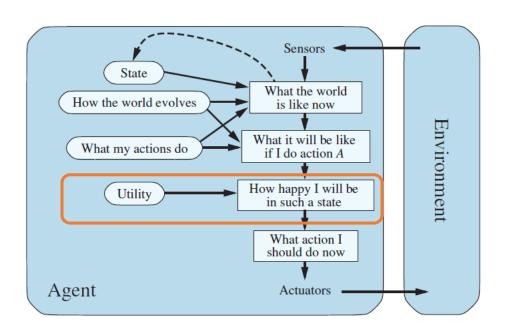


The interaction is a sequence:  $s_0, a_0, p_1, s_1, a_1, p_2, s_2, a_2, \dots, s^{goal}$ 

**Example**: Solving a puzzle. What action gets me closer to the solution?

# Utility-based Agent

- The agent uses a utility function to evaluate the desirability of each possible states. This is typically expressed as the reward of being in a state R(s).
- Choose actions to stay in desirable states.
- Performance measure: The discounted sum of expected utility over time.



$$a = \operatorname{argmax}_{a_0 \in \mathbf{A}} \mathbb{E} \left[ \sum_{t=0}^{\infty} \gamma^t r_t \right]$$
 Expected future discounted reward

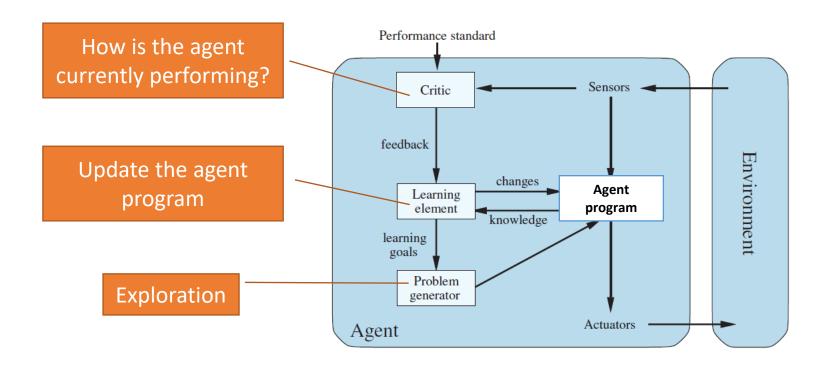
**Techniques**: Markov decision processes, reinforcement learning

The interaction is a sequence:  $s_0, a_0, p_1, s_1, a_1, p_2, s_2, a_2, \dots$ 

**Example**: An autonomous Mars rover prefers states where its battery is not critically low.

# Agents that Learn

The **learning element** modifies the agent program (reflex-based, goal-based, or utility-based) to improve its performance.



# Example: Smart Thermostat



Change temperature when you are too cold/warm.

# Reflex Agent? **Utility-based?**

#### Smart thermostat

#### **Percepts**

- Temp: deg. F
- Outside temp.
- Weather report
- Energy curtailment
- Someone walking by
- Someone changes temp.
- Day & time
- ...

#### States

Factored states

- Estimated time to cool the house
- Someone home?
- How long till someone is coming home?
- A/C: on, off

# Example: Modern Vacuum Robot

#### Features are:

- Control via App
- Cleaning Modes
- Navigation
- Mapping
- Boundary blockers



iRobot's Roomba brand has become as synonymous with robot vacuum as Q-tips is with cotton swabs. The Wi-Fi-enabled Roomba 960 is ample evidence why. It turns a tiresome chore into something you can almost look forward to. With three cleaning modes and dirt-detecting sensors, it kept all the floor surfaces in our testing immaculate, and its camera-driven navigation and mapping were superb. Its easy-to-use app provides alerts and detailed cleaning reports. The ability to control it with Amazon Alexa and Google Home voice commands are just the cherry on top.

Source: https://www.techhive.com/article/3269782/best-robot-vacuum-cleaners.html

# PEAS Description of a Modern Robot Vacuum



Environment	Actuators	Sensors
	Environment	Environment Actuators

# What Type of Intelligent Agent is a Modern Robot Vacuum?



**Utility-based agents** 

ls it learning?

Goal-based agents

Model-based reflex agents

Simple reflex agents

Does it collect utility over time? How would the utility for each state be defined?

Does it have a goal state?

Does it store state information. How would they be defined (atomic/factored)?

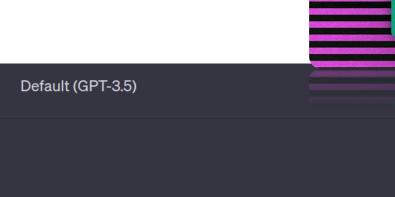
Does it use simple rules based on the current percepts?



Check what applies

# What Type of Intelligent Agent is this?

the sun is shining. It is





# PEAS Description of ChatGPT



Performance measure Environment Actuators Sensors

#### How does ChatGPT work?



# What Type of Intelligent Agent is ChatGPT?



**Utility-based agents** 

s it learning? Goal-based agents

Model-based reflex agents

Simple reflex agents

Does it collect utility over time? How would the utility for each state be defined?

Does it have a goal state?

Does it store state information. How would they be defined (atomic/factored)?

Does it use simple rules based on the current percepts?

Answer the following questions:

- Does ChatGPT pass the Touring test?
- Is ChatGPT a rational agent? Why?

Check what applies

We will talk about knowledge-based agents later.

# Intelligent Systems as Sets of Agents: Self-driving Car



Utility-based agents

Goal-based agents

Model-based reflex agents

It should learn!

Simple reflex agents

Make sure the passenger has a pleasant drive (not too much sudden breaking = utility)

Plan the route to the destination.

Remember where every other car is and calculate where they will be in the next few seconds.

React to unforeseen issues like a child running in front of the car quickly.

High-level planning



Low-level planning

#### Conclusion

Intelligent agents inspire the research areas of modern Al

**Search** for a goal (e.g., navigation).

**Optimize** functions (e.g., utility).

# Stay within given constraints

(constraint satisfaction problem; e.g., reach the goal without running out of power)

Deal with **uncertainty** (e.g., current traffic on the road).

Learn a good agent program from data and improve over time (machine learning).

# Sensing

(e.g, natural language processing, vision)