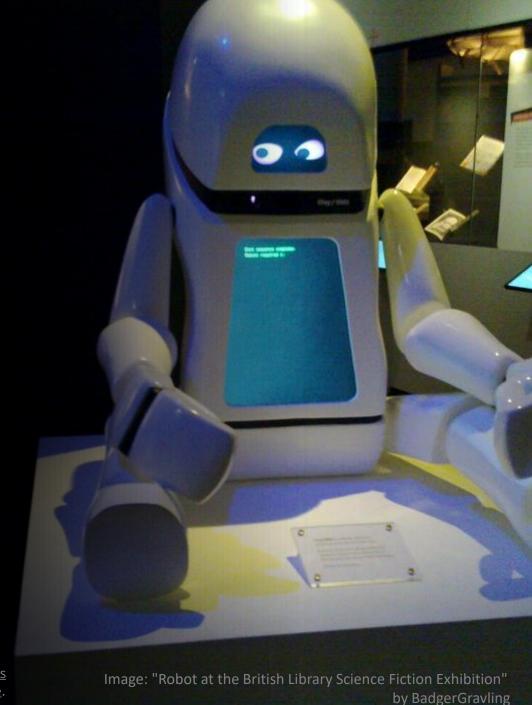
CS 5/7320 Artificial Intelligence

Intelligent Agents AIMA Chapter 2

Slides by Michael Hahsler based on slides by Svetlana Lazepnik with figures from the AIMA textbook.





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#### Outline

What is an intelligent agent?

Rationality

Rationality

PEAS (Performance measure, Environment, Actuators, Sensors)

Environment types

Agent types

#### Outline

What is an intelligent agent?

Rationality

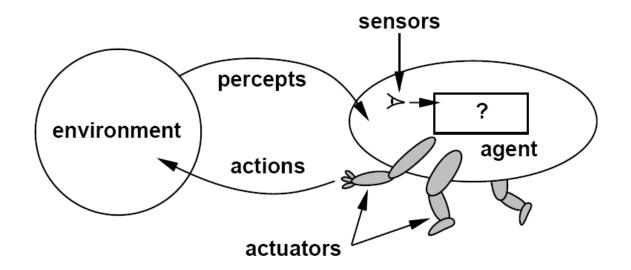
Rationality

PEAS (Performance measure, Environment, Actuators, Sensors)

Environment types

### What is an Agents?

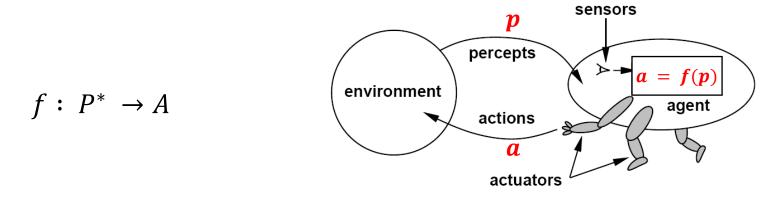
 An agent is anything that can be viewed as perceiving its environment through sensors and acting upon that environment through actuators.



- Control theory: A closed-loop control system (= feedback control system)
  is a set of mechanical or electronic devices that automatically regulate a
  process variable to a desired state or set point without human interaction.
  The agent is called a controller.
- **Softbot**: Agent is a software program that runs on a host device.

# Agent Function and Agent Program

The agent function maps from the set of all possible percept sequences  $P^*$  to the set of actions A formulated as an abstract mathematical function.



The agent program is a concrete implementation of this function for a given physical system.

Agent = architecture (hardware) + agent program (implementation of f)

- 1
- Sensors
- Memory
- Computational power

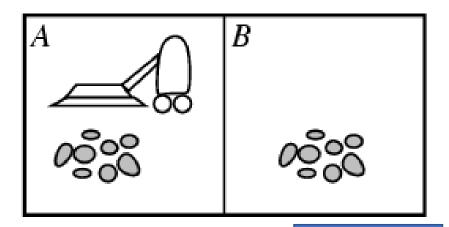
# Example: Vacuum-cleaner World

#### Percepts:

Location and status, e.g., [A, Dirty]

Actions:

Left, Right, Suck, NoOp



Most recent Percept p

Agent function:  $f: P^* \rightarrow A$ 

Percept Sequence	Action
[A, Clean]	Right
[A, Dirty]	Suck
 [A, Clean], [B, Clean]	Left
[A Clean] [B Clean] [A	Dirtyl Suck

Implemented agent program:

function Vacuum-Agent([location, status]) returns an action *a* 

```
if status = Dirty then return Suck
else if location = A then return Right
else if location = B then return Left
```

**Problem**: This table can become infinitively large!

#### Outline

What is an intelligent agent?

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Rationality

PEAS
(Performance measure, Environment, Actuators, Sensors)

Environment types

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### Rational Agents: What is Good Behavior?

#### **Foundation**

- Consequentialism: Evaluate behavior by its consequences.
- Utilitarianism: Maximize happiness and well-being.

#### Definition of a rational agent:

"For each possible percept sequence, a rational agent should select an **action** that is **expected to maximize its performance measure**, given the evidence provided by the **percept sequence** and the **agent's built-in knowledge**."

- **Performance measure**: An *objective* criterion for success of an agent's behavior (often called utility function or reward function).
- Expectation: Outcome averaged over all possible situations that may arise.

#### This means:

- Rationality ≠ Omniscience (rational agents can make mistakes if percepts and knowledge do not suffice to make a good decision)
- Rationality ≠ Perfection (rational agents maximize expected outcomes not actual outcomes)
- It is rational to explore and learn (i.e., use percepts to supplement prior knowledge and become autonomous)

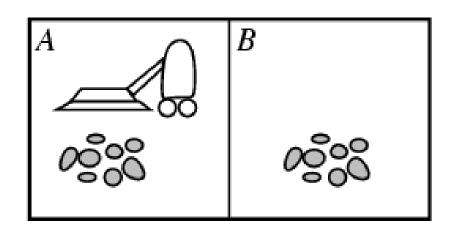
# Example: Vacuum-cleaner World

#### Percepts:

Location and status, e.g., [A, Dirty]

#### Actions:

Left, Right, Suck, NoOp



Agent function:	
Percept Sequence [A, Clean] [A, Dirty]	Action Right Suck
[A, Clean], [B, Clean]	Left

```
Implemented agent program:

function Vacuum-Agent([location, status])
  returns an action

if status = Dirty then return Suck
  else if location = A then return Right
  else if location = B then return Left
```

What could be a performance measure? Is this agent program rational?

#### Outline

What is an intelligent agent?

Rationality

Rationality

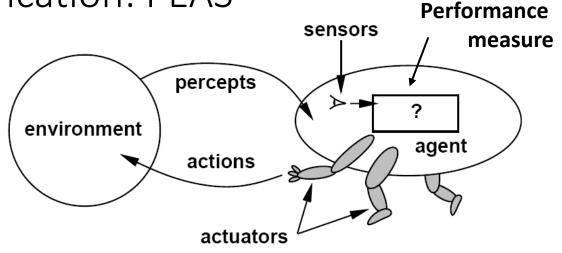
Rationality

Sensors)

PEAS
(Performance measure, Environment types)

Agent types

# Problem Specification: PEAS



Performance measure

**Environment** 

Actuators

Sensors

Defines utility and what is rational

Components and rules of how actions affect the environment.

Defines available actions

Defines percepts

### Example: Automated Taxi Driver

# Performance measure

- Safe
- fast
- legal
- comfortable trip
- maximize profits

#### **Environment**

- Roads
- other traffic
- pedestrians
- customers

#### **Actuators**

- Steering wheel
- accelerator
- brake
- signal
- horn

#### **Sensors**

- Cameras
- sonar
- speedometer
- GPS
- Odometer
- engine sensors
- keyboard

### Example: Spam Filter

# Performance measure

Accuracy:
 Minimizing
 false
 positives,
 false
 negatives

#### **Environment**

- A user's email account
- email server

#### **Actuators**

- Mark as spam
- delete
- etc.

#### **Sensors**

- Incoming messages
- other information about user's account

#### Outline

PEAS (Performance What is an Environment measure, intelligent Rationality Agent types Environment, types agent? Actuators, Sensors)

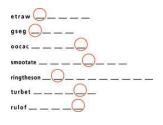
#### **Environment Types**

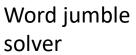
- Fully observable (vs. partially observable): The agent's sensors give it access to the complete state of the environment at each point in time.
- Deterministic (vs. stochastic): The next state of the environment is completely determined by the current state and the agent's action.
  - Strategic: the environment mechanics are deterministic, but the next state is also determined by the actions of other agents who follow their own strategy. This makes the environment look stochastic to out agent.
- Episodic (vs. sequential): Episode = get precept + do action. The agent's choice of action in one episode does not affect the next episodes. The agent does the same task over and over again.

### **Environment Types**

- Static (vs. dynamic): The environment is not changing while an agent is deliberating.
  - Semidynamic: the environment does not change while deliberating, but the agent's performance score depends on how fast it acts.
- Discrete (vs. continuous): The environment provides a fixed number of distinct percepts, actions, and environment states.
  - Time can also evolve in a discrete or continuous fashion.
- Single agent (vs. multi-agent): An agent operating by itself in an environment.
- Known (vs. unknown): The agent knows the rules of the environment and can predict the outcome of actions.

# Examples of Different Environments







Chess with a clock



Scrabble



Taxi driving

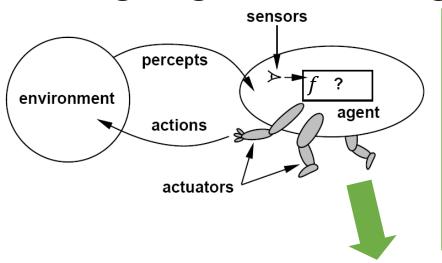
Observable	Fully	Fully	Partially	Partially
Deterministic	Deterministic	Strategic	Stochastic +Strategic	Stochastic
Episodic	Episodic	Sequential	Sequential	Sequential
Static	Static	Semidynamic	Static	Dynamic
Discrete	Discrete	Discrete	Discrete	Continuous
Single agent	Single	Multi	Multi	Multi Actio

Actions have long-term effects.

#### Outline

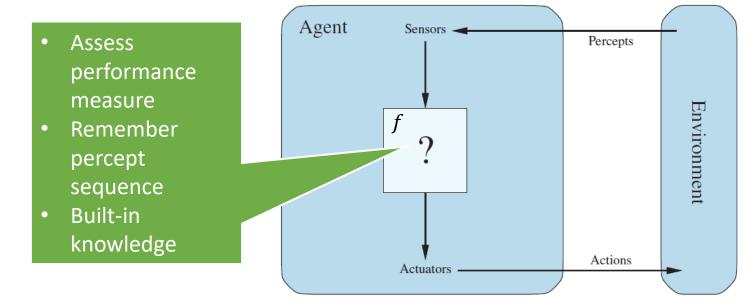
PEAS (Performance What is an Environment measure, intelligent Rationality Agent types Environment, types agent? Actuators, Sensors)

### Designing a Rational Agent



# Remember the definition of a rational agent:

"For each possible percept sequence, a rational agent should select an action that is expected to maximize its performance measure, given the evidence provided by the percept sequence and the agent's built-in knowledge."



# Hierarchy of Agent Types

**Utility-based agents** 

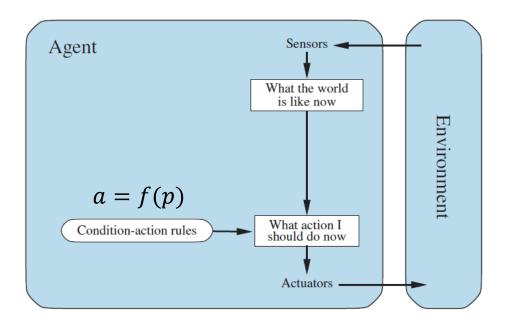
Goal-based agents

Model-based reflex agents

Simple reflex agents

# Simple Reflex Agent

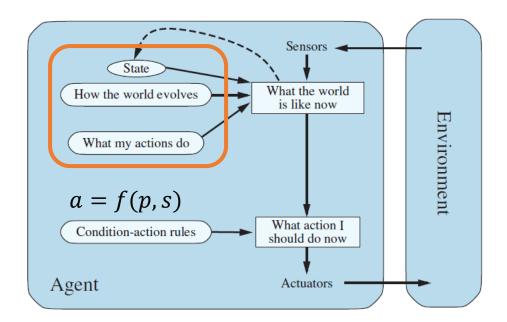
- Uses only built-in knowledge in the form of rules that select action only based on the current percept. This is typically very fast!
- The agent does not know about the performance measure! But well-designed rules can lead to good performance.
- The agent needs no memory and ignores all past percepts.



**Example**: A simple vacuum cleaner that uses rules based on its current sensor input.

### Model-based Reflex Agent

- Maintains a state variable to keeps track of aspects of the environment that cannot be currently observed. I.e., it has memory and knows how the environment reacts to actions.
- There is now more information for the rules to make better decisions.

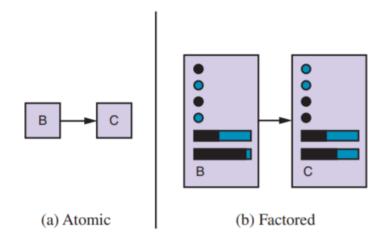


**Example**: A vacuum cleaner that remembers were it has already cleaned.

#### State Representation

States help to keep track of the environment. The representation can be

- Atomic: Just a label for a black box. E.g., A, B
- **Factored**: A vector of attribute values. E.g., [location = left, status = clean, temperature = 75 deg. F]

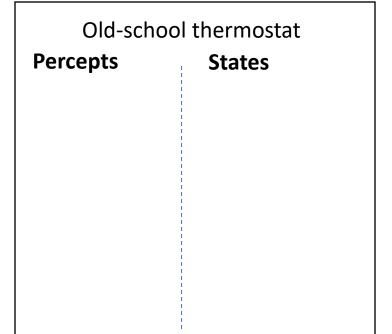


Actions can lead to a transition from one state to another.

**State Space**: The set of all possible states S. This set is typically very large!

#### Old-school vs. Smart Thermostat



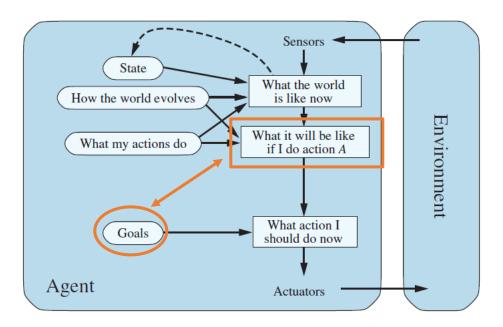




Smart thermostat Percepts States				

### Goal-based Agent

- The agent has the task to reach a defined goal state.
- The agent needs to move towards the goal. It can use search algorithms to plan actions that lead to the goal.
- The performance measure is typically the cost to reach the goal.

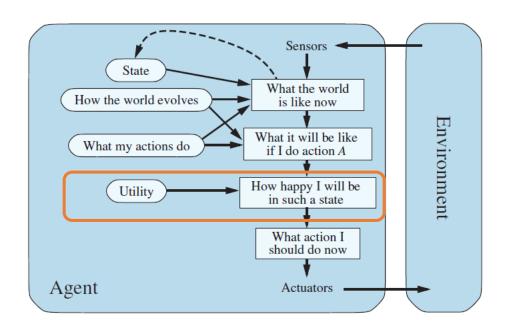


$$a = \operatorname{argmin}_{a \in A} \left[ \sum_{t=0}^{T} c_{a_t} \, \middle| \, s_T \in S^{goal} \right]$$

**Example**: Solving a puzzle. What action gets me closer to the solution?

### Utility-based Agent

- The agent uses a utility function to evaluate the desirability of each possible states. This is typically expressed as the reward of being in a state R(s).
- Performance measure: Choose actions to maximize expected utility over time (i.e., stay in desirable states).



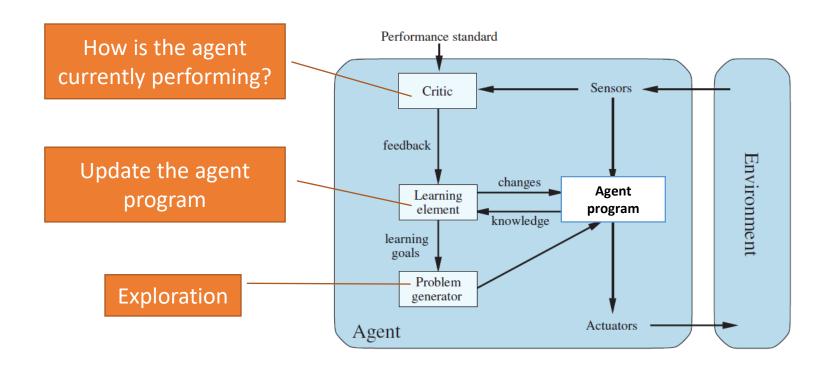
$$a = \operatorname{arg} \max_{a \in A} \mathbb{E} \left[ \sum_{t=0}^{\infty} \gamma^t r_t \right]$$
Expected future discounted reward

**Techniques**: Markov decision processes, reinforcement learning

**Example**: An autonomous Mars rover prefers states where its battery is not critically low.

# Agents that Learn

The **learning element** modifies the agent program (reflex-based, goal-based, or utility-based) to improve its performance.



#### **Smart Thermostat**



Change temperature when you are too cold/warm.

# Reflex Agent? Goalibased

time to cool the house

**States** 

Someone home?

Factored states

**Estimated** 

How long till someone is coming home?

A/C: on, off

#### Smart thermostat

#### **Percepts**

- Temp: deg. F
- Outside temp.
- Weather report
- Energy curtailment
- Someone walking by
- Someone changes temp.
- Day & time



# What Type of Intelligent Agent is this?

#### Features are:

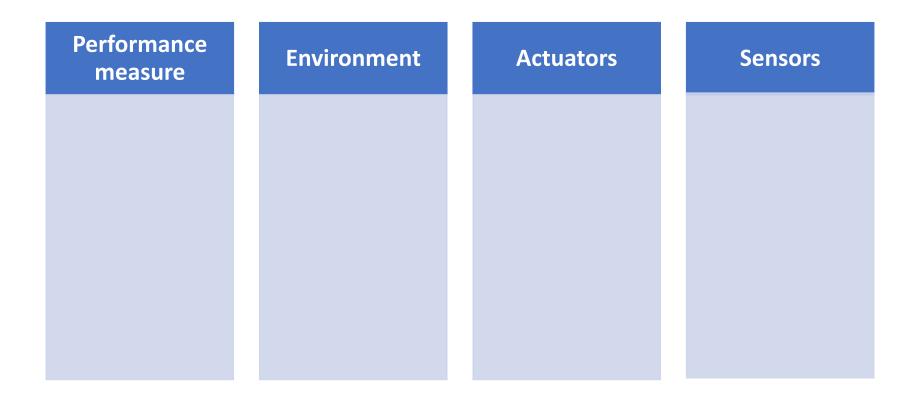
- Control via App
- Cleaning Modes
- Navigation
- Mapping
- Boundary blockers



iRobot's Roomba brand has become as synonymous with robot vacuum as Q-tips is with cotton swabs. The Wi-Fi-enabled Roomba 960 is ample evidence why. It turns a tiresome chore into something you can almost look forward to. With three cleaning modes and dirt-detecting sensors, it kept all the floor surfaces in our testing immaculate, and its camera-driven navigation and mapping were superb. Its easy-to-use app provides alerts and detailed cleaning reports. The ability to control it with Amazon Alexa and Google Home voice commands are just the cherry on top.

Source: <a href="https://www.techhive.com/article/3269782/best-robot-vacuum-cleaners.html">https://www.techhive.com/article/3269782/best-robot-vacuum-cleaners.html</a>

# PEAS Description of a Modern Robot Vacuum



# What Type of Intelligent Agent is a Modern Robot Vacuum?

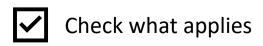
**Utility-based agents** it learning? Goal-based agents Model-based reflex agents <u>S</u> Simple reflex agents

Does it collect utility over time? How would the utility for each state be defined?

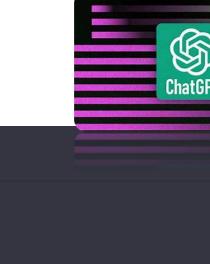
Does it have a goal state?

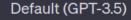
Does it store state information. How would they be defined (atomic/factored)?

Does it use simple reflexes?



# What Type of Intelligent Agent is this?



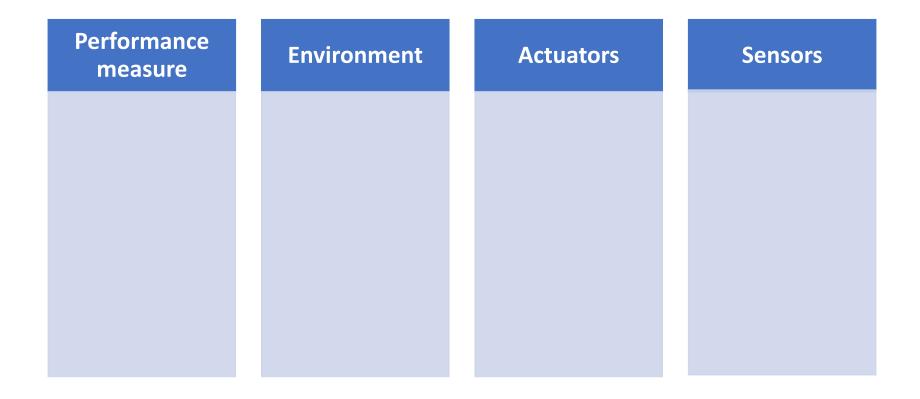




the sun is shining. It is



# PEAS Description of ChatGPT



### How does ChatGPT work?

### What Type of Intelligent Agent is ChatGPT?

**Utility-based agents** Is it learning? Goal-based agents Model-based reflex agents Simple reflex agents

Does it collect utility over time? How would the utility for each state be defined?

Does it have a goal state?

Does it store state information. How would they be defined (atomic/factored)?

Does it use simple reflexes?



Answer the following questions:

- Does ChatGPT pass the Touring test?
- Is it ChatGPT a rational agent? Why?

# Intelligent Systems as Sets of Agents: Self-driving Car



should learn!

<u>+</u>

**Utility-based agents** 

Goal-based agents

Model-based reflex agents

Simple reflex agents

Make sure the passenger has a pleasant drive (not too much sudden breaking = utility)

Plan the route to the destination.

Remember where every other car is and calculate where they will be in the next few seconds.

React to unforeseen issues like a child running in front of the car quickly.

#### Conclusion

Intelligent agents inspire the research areas of modern Al

**Search** for a goal (e.g., navigation).

**Optimize** functions (e.g., utility).

Stay within given constraints

(constraint satisfaction problem; e.g., reach the goal without running out of power)

Deal with **uncertainty** (e.g., current traffic on the road).

Learn a good agent program from data and improve over time (machine learning).

Sensing

(e.g, natural language processing, vision)