

**Chel Malabanan Siphoning Services** is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website and use our services.

## 1. Information We Collect

We may collect the following types of personal information:

- **Personal Identification Information:** Name, phone number, email address, and physical address.
- **Service-Related Information:** Information about the services you request, such as the type of siphoning, plumbing, or declogging service needed, and job details.
- **Payment Information:** Credit card or payment details when applicable, through secure payment gateways.
- **Other Information:** Information you provide voluntarily via contact forms, surveys, or communication with us.

## 2. How We Use Your Information

We may use the information we collect for the following purposes:

- **To Provide Services:** To process your requests for siphoning, plumbing, or other related services.
- **To Communicate with You:** To respond to inquiries, provide estimates, confirm appointments, or inform you about service status.
- **To Process Payments:** If applicable, to complete transactions for services rendered.
- **To Improve Our Services:** To analyze service usage and improve the quality of our services, marketing efforts, and customer experience.
- **To Comply with Legal Obligations:** To fulfill legal requirements, respond to lawful requests, and protect our rights.

## 3. How We Protect Your Information

We take reasonable measures to safeguard your personal information, including:

- **Data Encryption:** All sensitive data, such as payment information, is encrypted during transmission using secure technologies.
- **Secure Payment Systems:** We use secure, PCI-compliant third-party payment gateways for processing any payments.
- **Access Control:** Only authorized personnel have access to your personal data, and we implement safeguards to protect it from unauthorized access.

## 4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. However, we may share your information in the following situations:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in delivering services, such as payment processors or waste disposal partners. These providers are bound by confidentiality agreements and only use your information to perform services on our behalf.
- **Legal Requirements:** We may disclose your information if required by law or if we believe it is necessary to comply with legal obligations, protect our rights, or investigate potential violations.

## 5. Cookies and Tracking Technologies

Our website may use **cookies** or similar tracking technologies to enhance your user experience. Cookies are small files stored on your device that help us remember your preferences and analyze site traffic. You can control the use of cookies through your browser settings, but please note that disabling cookies may affect certain features of the website.

## 6. Your Rights

Depending on your location, you may have certain rights regarding your personal information, including:

- **Access:** You can request a copy of the personal data we hold about you.
- **Correction:** You can request that we correct any inaccuracies in your personal data.
- **Deletion:** You can request that we delete your personal data, subject to applicable legal exceptions.
- **Opt-Out:** You may choose to opt out of marketing communications at any time by contacting us.

To exercise any of these rights, please contact us using the information provided below.

## 7. Third-Party Websites

Our website may contain links to third-party websites or services that are not operated by us. We are not responsible for the content or privacy practices of these third-party sites. We encourage you to review their privacy policies before providing any personal information.

## 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated **effective date**. We recommend that you review this policy periodically to stay informed about how we are protecting your personal information.

## 9. Contact Us

If you have any questions or concerns about this Privacy Policy or the way we handle your personal data, please contact us:

**Chel Malabanan Siphoning Services**

Email: [chemalabanansrvcs@gmail.com](mailto:chemalabanansrvcs@gmail.com)

Phone: 09364223071/09484146257