Gichelle Amon, Full-Stack Developer

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LINKS

LinkedIn, GitHub

PROFILE

Competent Full-Stack Developer adept in all stages of advanced web and application development. Proficient in an assortment of technologies, including JavaScript, Typescript, and PHP. Highly skilled in user design and user experience, version control, debugging, installation, maintenance of web systems, and troubleshooting. Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

SKILLS

JavaScript	MongoDB
TypeScript	PHP
HTML & CSS	Github
Node.js	Figma
Express.js	SQL
Git	WordPress

EMPLOYMENT HISTORY

Jul 2021 — Nov 2022

Full-Stack Developer Apprentice, Alpha Works Tech
Fresno, CA

- Worked productively with a team of 9 developers to understand clients' requirements and business needs improving software performance by 30%
- Effectively collaborated with 10+ developers by employing a strong teamwork acumen to solve complex problems and debug code errors using the latest Web technologies
- Successfully identified, diagnosed, and fixed website problems, including broken links, typographical errors, inconsistent layouts, and formatting issues, increasing the user's overall experience by 25%
- Promoted best coding practices by actively reviewing other developers' code and developing complex features daily, completing all projects within the stipulated time frame
- Revolutionized operations by co-assisting in instructing 20 aspiring web developers and contributing to their success by attending one-on-one meetings with students

Feb 2017 — Jul 2021

Customer Care Assistant, Conduent, Inc
Bakersfield, CA

- Delivered high-quality customer service and technical support to 20+ customers per day using strong interpersonal skills, active listening, and diplomacy to maintain an 85% customer satisfaction rating
- Analyzed client policies proactively by paying meticulous attention to detail to enhance customer experiences by 30%, gaining customer's trust in the client's products and services
- Reduced customer churn by 22% using a high degree of tact and professionalism

Jun 2020 — Jan 2021

Site Admin Support, Conduent Inc
Bakersfield, CA

- Supplied accurate documentation to Team Supervisors and Operations Managers by using Microsoft applications, increasing the efficiency of site operations by 25%
- Demonstrated strong oral communication skills by contributing to teams' weekly meetings and discussions, improving every team's monthly KPI performance by 30%

EDUCATION

Mar 2021 — Jun 2021

Geekwise Academy
Fresno, CA

12-week courses to help me gain web development skills in HTML, CSS, Bootstrap, Git, GitHub, and Visual Studio.

Jun 2009 — Dec 2013

BS in Computer Engineering, University of the Cordilleras
Baguio City, Philippines

LANGUAGES

Tagalog	Native speaker