

# CHELSEA NICOLE MUKHANYI

Nairobi, Kenya

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## ABOUT ME

I'm an IT enthusiast who's passionate about technology, problem-solving, and continuous learning. I have hands-on experience in IT support, web development, and cybersecurity, with skills in Windows installation, troubleshooting, system security, and front-end development using Laravel (PHP).

I love figuring out how things work, whether it's fixing a system issue, coding a website, or securing networks. My goal is to grow into a full-stack developer and cybersecurity professional, combining my love for tech with real-world impact. I'm adaptable, eager to learn, and always looking for ways to improve and innovate.

## EDUCATION

Cooperative University of Kenya, Nairobi

Bachelors in Business Information Technology (Expected completion – 2026)

Understanding how IT complements business functions and fosters innovation.

Participating in projects that integrate technical and analytical competencies.

Cooperative University of Kenya, Nairobi

Business Information Technology Diploma (Credit, Completed: 2023)

Learned the fundamentals of practical software development, IT system management, and business application.

Bahati Girls Secondary School, Nakuru

Kenya Certificate of Secondary Education (2021)

### **Other Certificates**

Ethical Hacking – Cisco Networking Academy (Completed: April 2025)

Learned foundational concepts in penetration testing, vulnerability assessment, and cybersecurity tools.

Covered areas such as network security, reconnaissance techniques, and common exploits.

Introduction to Cybersecurity – Cisco Networking Academy (Completed 2025)

Fundamentals of cybersecurity principles and network security.

Basic threat detection, risk assessment, and cybersecurity best practices.

Computer packages – Lindreus' College (Completed 2021)

Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint, Access), typing skills, and basic computer operations.

### **TECHNICAL SKILLS**

Website Development: HTML, CSS, Javascript, LaravelPHP

Coding: C++, C, PHP

System Management: Windows Installation, Hardware/Software Troubleshooting, Password Reset

IT Services: Printer Configuration, Support, and Maintenance

Tools: Microsoft Office Suite, ERP software

## **EXPERIENCE**

Intern – NHIF Head Office, Nairobi (March 2023 – June 2023) Assisted

with troubleshooting and maintenance of IT systems.

Installed the Windows OS, set up computer systems, and fixed the technical issues.

When applicable, bypassed access restrictions through password recovery.

Dealt with data and aided in the deployment of new software applications.

Reinforced the IT team and got practical exposure to actual technical assistance.

## **EXTRACURRICULAR ACTIVITIES**

IT Club at Cooperative University – Attended workshops and seminars to enhance knowledge and stay abreast of the dynamics of the IT industry.

## **HOBBIES AND INTERESTS**

Meeting new people and different cultures

Dining out for brunch with classmates

Becoming a fan of various musicians and hearing their music

## **REFERENCES**

Will be provided unquestioned when needed.