## **WORK EXPERIENCE**

# Junior Software Engineer - Marketing Experience, Varsity Tutors May 2019 - Present

- Partnered with UI designers to materialize web components for an internal content management system
- Crafted well-structured code using Ruby on Rails, Sass, YAML, and Mustache templating
- Tested components using continuous delivery methodologies, including automated unit and integration testing
- Coordinated with other engineers to facilitate various concurrent split tests for marketing projects
- Supported internal business users in creating and managing their web content, deploying new content daily
- Collaborated in an Agile team environment with daily Scrum meetings

# Help Desk Analyst - University Systems, University of Victoria May 2017 - May 2019

- Provided technical support for clients troubleshooting software, network, desktop, and mobile issues
- Utilized SailPoint identity management software to aid clients in managing their university account(s)
- Used Bomgar remote desktop software to assist clients effectively in realtime
- Worked with Request Tracker ticketing system to communicate with uppertier administrators
- Assisted with training of new employees

#### **EDUCATION**

# B.Sc Computer Science - University of Victoria

January 2015 - April 2020

Work experience program

### **TECHNOLOGIES**

#### FRONT-END

- + HTML, CSS, Sass, Javascript
- Ruby on Rails
- + Mustache, Slim

#### **BACK-END**

- + Python, Java, Ruby
- + YAML, JSON

#### **TOOLS & SERVICES**

- + Git, GitHub
- Jira
- InVision
- + Codeship, Travis CI
- Active Directory, Exchange

### PERSONAL PROJECT

# BattleSnake Programming Competition - Victoria, BC March 2017 - 2019

- + Team contributor in creating a web-based AI for the arcade game "Snake"
- \* Developed snake AI using Python and JSON format
- + Contributed to training the snake AI using various search algorithms

#### **COURSE PROJECTS**

## Internet of Things (IOT) System - University of Victoria November 2018 - December 2018

- Team contributor in development of an IOT application for hypothetical household devices using the MVC design pattern
- \* Responsible for implementing user interface using the JavaFX platform
- \* Conducted frequent unit testing using the JUnit testing framework

# Wine Point Prediction using the 100-Point Scale - University of Victoria November 2018 - December 2018

- Team contributor in implementing the multinomial and gaussian models for Naïve Bayes text classification using scikit-learn
- + Assisted in pre-processing datasets using the Python csv module
- Responsible for dataset analysis and comparing the results against Weka