

Claire Chen

User Interface & User Experience Design

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EXPERIENCE

UX Designer

The Corcoran Group
New York
2016.06 - Present

The Tech Team of Corcoran creates technologies to help agents efficiently close deals. I collaborated closely with product managers, engineers and agents to build 5 applications using agile process.

- Designed and developed responsive user interface, crafted interactions for eCorcoran, a repository of tools and resources for agents.
- Defined feature requirements and scope, produced wireframes and high-fidelity prototypes, wrote HTML and CSS to improve the usability of Corcoran's ad buying capabilities.
- Wrote and refactored LESS code for Presentations, a tool for agents to present properties to clients.
- Identified agents' pain points through user interviews.
- Communicated and presented design ideas to product managers using Sketch, inVision or code.

Web Designer

Teachers College
New York
2015.09 - 2016.04

Teachers College Web Office designs, develops and maintains its websites.

- Designed better user experience for 40+ micro-sites by revamping the interface and the content structure using jQuery, CSS and HTML.
- Collaborated with professors, administrators and designers to clarify and distill their requirements.

UI/UX Designer

Deeplntent
New York
2016.02 - 2016.05

Deeplntent is a startup building AI-based advertising technology.

- Refined the functionality and created prototypes for the publisher and advertiser dashboards by using Sketch and Axure.
- Built mobile-friendly responsive user interface by using HTML, SCSS, jQuery and Bootstrap.
- Collaborated with backend developers to implement data.

Multimedia Intern

United Nations
New York
2015.06 - 2015.08

Information Management Unit at United Nations Peacekeeping develops an online course, which is delivered to 100,000+ employees globally.

- Redesigned the course by improving the learning experience for people who have no prior knowledge on the subject.
- Improved the course's visualization and user engagement by creating and curating graphics, videos and audio materials.

EDUCATION

M.A. **Instructional Technology & Media**
Columbia University, Teachers College
New York, 2014 - 2016

B.S. **Educational Technology**
Beijing Normal University
Beijing, 2010 - 2014

- Sketch
- InVision
- Axure
- Illustrator
- Photoshop

SKILLS & TOOLS

- HTML/CSS
- SCSS/LESS
- JavaScript
- Bootstrap
- Git
- Wireframing
- Prototyping
- Responsive Design
- User Testing
- Style Guide