

Claire Chen

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EXPERIENCE

UX Designer @ The Corcoran Group

New York, 2016.06 - present

The Tech Team of the Corcoran Group creates technologies to help agents close deals efficiently.

- Identified agents' complaints and problems through user interview.
- Designed and developed UI for three agent tools on both mobile and web platforms.
- Communicated and presented design ideas by using Sketch, inVision, or code.

UI/UX Designer @ DeepIntent

New York, 2016.02 - 2016.05

DeepIntent is a start-up focusing on building AI-based advertising technology.

- Built mobile-friendly responsive user interface by using HTML, CSS, jQuery and Bootstrap.
- Designed and prototyped the publisher dashboards by using Sketch and Axure.
- Collaborated with back-end developers to implement data.

Web Designer & Developer @ Teachers College

New York, 2015.09 - 2016.04

The Web Office of Teachers College is responsible for designing, developing and maintaining the websites of Teachers College.

- Designed better user experiences for approximately 40 micro-sites by revamping the interface and the content structure.
- Collaborated with site stakeholders to clarify and distill requirements.

Instructional Design Intern @ MandarinX

New York, 2015.08 - 2016.02

MandarinX is a course builder with more than 40, 000 students on the edX platform.

- Designed and developed interactive quizzes and vocabulary books in the edX Studio.
- Improved learner engagement by organizing and leading forum discussions and peer assessment.

Multimedia Intern @ United Nations, DPKO

New York, 2015.06 - 2015.08

Information Management Unit of DPKO develops a multimedia online training which is delivered to approximately over 100,000 staff all over the world.

- Redesigned the online training's UI & UX which improved the learning experience of users.
- Improved the online training's visualization and engagement by creating and curating graphic, video and audio training materials.

EDUCATION

M.A. Instructional Technology & Media

Columbia University

2014 - 2016

B.S. Educational Technology

Beijing Normal University

2010 - 2014

SKILLS & TOOLS

- Sketch
- InVision
- Axure
- Illustrator
- Photoshop
- Wireframing
- Prototyping
- HTML/CSS
- SCSS/LESS
- Bootstrap
- JavaScript & jQuery
- Git
- Responsive Design
- User Testing