

# Claire Chen

User Interface & User Experience Design

<http://chenclaire.github.io>

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## EXPERIENCE

### UX Designer

The Corcoran Group

2016.06 - Present

New York, NY

The Tech Team of Corcoran creates technologies to help agents efficiently close deals. I collaborated closely with product managers, engineers and agents to build 5 applications using agile process.

- Designed and developed responsive user interface, crafted interactions for eCorcoran, a repository of tools and resources for agents.
- Defined feature requirements and scope, produced wireframes and high-fidelity prototypes, wrote HTML and CSS to improve the usability of Corcoran's ad buying capabilities.
- Wrote and refactored LESS code for Presentations, a tool for agents to present properties to clients.
- Identified agents' pain points through user interviews.
- Communicated and presented design ideas to product managers using Sketch, inVision or code.

### Web Designer

Teachers College

2015.09 - 2016.04

New York

Teachers College Web Office designs, develops and maintains its websites.

- Designed better user experience for 40+ micro-sites by revamping the interface and the content structure using jQuery, CSS and HTML.
- Collaborated with professors, administrators and designers to clarify and distill their requirements.

### UI/UX Designer

DeepIntent

2016.02 - 2016.05

New York

DeepIntent is a startup building AI-based advertising technology.

- Refined the functionality and created prototypes for the publisher and advertiser dashboards by using Sketch and Axure.
- Built mobile-friendly responsive user interface by using HTML, SCSS, jQuery and Bootstrap.
- Collaborated with backend developers to implement data.

### Multimedia Intern

United Nations

2015.06 - 2015.08

New York

Information Management Unit at United Nations Peacekeeping develops an online course, which is delivered to 100,000+ employees globally.

- Redesigned the course by improving the learning experience for people who have no prior knowledge on the subject.
- Improved the course's visualization and user engagement by creating and curating graphics, videos and audio materials.

## EDUCATION

### M.A. Instructional Technology & Media

Columbia University, Teachers College

2014 - 2016

### B.S. Educational Technology

Beijing Normal University

2010 - 2014

• Sketch

• InVision

• Axure

• Illustrator

• Photoshop

## SKILLS & TOOLS

• HTML/CSS

• SCSS/LESS

• JavaScript

• Bootstrap

• Git

• Wireframing

• Prototyping

• Responsive Design

• User Testing

• Style Guide