Claire Chen

User Interface & User Experience Designer

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EXPERIENCE

UX Designer
The Corcoran Group
New York, NY
Jun. 2016 - Present

The Tech Team of Corcoran creates technologies to help agents efficiently close deals. I collaborated closely with product managers, engineers and agents to build 5 applications using agile process.

- Designed and developed responsive user interface, crafted interactions for eCorcoran, a repository of tools and resources for agents.
- Defined feature requirements and scope, produced wireframes and high-fidelity prototypes, wrote HTML and CSS to improve the usability of Corcoran's ad buying capabilities.
- Wrote and refactored LESS code for Presentations, a tool for agents to present properties to clients.
- Identified agents' pain points through user interviews.
- Communicated and presented design ideas to product managers using Sketch, inVision or code.

Web Designer
Teachers College
New York, NY
Sept. 2015 - Apr. 2016

Teachers College Web Office designs, develops and maintains its websites.

- Designed better user experience for 40+ micro-sites by revamping the interface and the content structure using jQuery, CSS and HTML.
- Collaborated with professors, administrators and designers to clarify and distill their requirements.

UI/UX Designer
DeepIntent
New York, NY
Feb. 2016 - May 2016

DeepIntent is a startup building AI-based advertising technology.

- Refined the functionality and created prototypes for the publisher and advertiser dashboards by using Sketch and Axure.
- Built mobile-friendly and responsive user interfaces by using HTML, SCSS, jQuery and Bootstrap.
- Collaborated with backend developers to integrate frontend with backend.

Multimedia Intern
United Nations (U.N.)
New York, NY
Jun. 2015 - Aug. 2015

The Information Management Unit at U.N. Peacekeeping develops an online course, which is delivered to 100,000+ employees globally.

- Redesigned the online course by improving the learning experience for people who have no prior knowledge on information security.
- Improved the course's visualization and user engagement by creating and curating graphics, videos and audio materials.

EDUCATION

M.A. **Instructional Technology & Media**
Columbia University, Teachers College
New York, NY, 2014 - 2016

B.S. **Educational Technology**
Beijing Normal University
Beijing, China, 2010 - 2014

SKILLS & TOOLS

- Sketch
- InVision
- Axure
- Illustrator
- Photoshop

- HTML/CSS
- SCSS/LESS
- JavaScript
- Bootstrap
- Git

- Wireframing
- Prototyping
- User Interview
- User Testing
- Style Guide