Business Requirements Document (BRD)

Project Name: Digital Healthcare Platform 2.0

Company Name: [Assumed Healthcare Brand]

BRD Prepared By: Chena Ram Kumawat

Role: Business Analyst

Date: [Assumed Date]

1. Introduction

1.1 Purpose

The purpose of this document is to define the business requirements for the enhanced digital healthcare platform. The upgraded system aims to provide Al-driven healthcare solutions, improved patient engagement, and seamless integration with modern health technologies.

1.2 Scope

The system will continue to serve patients, doctors, and healthcare administrators, with added Al-powered diagnostics, blockchain-based medical records, and improved insurance claim processing. The core functionalities include:

- Al-assisted doctor consultations and predictive diagnostics.
- Blockchain-secured storage and access to medical records.
- Automated prescription and medication management.
- Integration with IoT-based health monitoring devices.
- Enhanced insurance and billing automation with real-time claim tracking.

1.3 Stakeholders

- Patients Access enhanced Al-driven healthcare services.
- **Doctors** Provide smarter medical consultations with Al assistance.
- **Healthcare Administrators** Optimize operations with predictive analytics.
- Insurance Providers Streamline claim processing with real-time tracking.
- Regulatory Authorities Ensure compliance with evolving healthcare standards.

2. Business Objectives

1. Integrate AI for predictive healthcare diagnostics.

- 2. Enhance patient-doctor engagement with real-time data insights.
- 3. Improve data security with blockchain-based EMR storage.
- 4. Automate administrative tasks for reduced operational costs.
- 5. Strengthen regulatory compliance with evolving health laws.

3. Functional Requirements

3.1 Patient Portal

- Al-driven symptom checker and consultation suggestions.
- Secure blockchain-based medical record management.
- Automated appointment scheduling with doctor availability insights.
- Prescription tracking with predictive medication reminders.

3.2 Doctor Portal

- Al-assisted diagnostics and treatment recommendations.
- Predictive analytics for patient history evaluation.
- Real-time collaboration with other healthcare professionals.
- Integration with wearable health devices for live data insights.

3.3 Administration Module

- Al-driven patient flow and hospital resource optimization.
- Smart billing and invoice automation with fraud detection.
- Real-time insurance claim validation and tracking.
- Compliance monitoring using blockchain technology.

3.4 Third-Party Integrations

- IoT-based health monitoring devices (smartwatches, glucose monitors, etc.).
- Al-driven virtual health assistants for 24/7 patient support.
- Automated chatbot integration for appointment scheduling.
- Cloud-based EHR system for interoperability across platforms.

4. Non-Functional Requirements

- Al Security: Implement Al-driven fraud detection mechanisms.
- Blockchain Scalability: Ensure rapid transaction processing.
- Enhanced Performance: Reduce system response time to <1 second.
- Future-Proof Compliance: Adapt to emerging global health regulations.
- Advanced UI/UX: Leverage Al-driven personalized user interfaces.

5. Assumptions and Constraints

- The system will integrate AI and blockchain technologies for scalability.
- Initial deployment will focus on Al-assisted urban hospitals and clinics.
- Compliance with new healthcare regulations will be continuously monitored.
- High-speed internet connectivity is essential for Al-driven real-time data processing.
- User education programs will be required for Al adoption.

6. Risk Management

Risk	Impact	Mitigation Strategy		
Al Misdiagnosis	High	Implement AI validation layers with doctor approvals.		
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Data Breach	High	Enhance security with Al anomaly detection and blockchain storage.		
Adoption Issues	Medium	Conduct extensive training for doctors and patients.		

7. Project Timeline

Phase	Timeline	Deliverables	
Requirements Gathering	3 Weeks	Revised BRD with AI & Blockchain	
Design & Prototyping	5 Weeks	AI & UI/UX Mockups	
Development	14 Weeks	Al Model, Blockchain, Web & App	
Testing	5 Weeks	Al Validation, Security Audits	
Deployment	3 Weeks	Pilot Launch & Al Optimization	
Maintenance	Ongoing	Continuous Al Model Training	

8. Approval

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Reviewed By: Approved By: