Name: Chenxi Ouyang Group: 6 Date: 12/04/2025

Reflecting on Module 1

This module focused on intercultural communication and cultivated students' communication awareness and ability in a multicultural environments. Through theoretical knowledge explanation, practical case analysis and project practice, it helps students understand the impact of cultural differences on communication and master effective intercultural communication strategies. I am particularly interested in how to resolve arguments with others and how to communicate with people of different cultures and personalities as mentioned in this module.

One of the most important things I learned was "Far too often, we judge ourselves by our best intentions while judging others by their worst actions". This concept stood out to me because it woke me up. It is true for me that I judge others by their worst things such as I think someone's execution is poor and someone is short-sighted or afraid to socialize. However, I overlooked their good points. Some of them are easy to get along with, some of them love sports, some of them are highly motivated. Some may like to send gifts. I found it interesting that many people around me have someone disliked. Before learning this, I searched a lot of solutions online or offline, finally I think that maybe just these people are naturally nasty and difficult to get along with, or short-sighted and have poor execution. A lot of people seem to keep such a view, in real life do not like some people, so sarcasm, behind their backs, or find it difficult to get along with these people, and eventually form opposing small groups, and even broke out in fights and so on. But after seeing this sentence, I found that the fact is indeed like this, we tend to pay more attention to the shortcomings of others, pay more attention to their own advantages, often in a thing that has its advantages and the disadvantages of others compared, and then come to the conclusion that they are more powerful than others, or even others do not deserve their own and so on. In the future, I may need to reflect more on my shortcomings, communicate well with others on things that others can't understand, try to make them understand my ideas, think in others' shoes, cooperate with myself in some things, help each other, and grow and progress together.

This module reminds me of the argument I have with my roommates, I want to go to bed early at night, and my two roommates want to play video games until the wee hours of the morning. I can relate to this topic because I like to judge my roommates on such things, even on other things, and I like to put in preconceived prejudices. I think maybe we should judge people differently in different situations, instead of judging others by the worst things and ourselves by the best things.

One of the difficulties I encountered in this module was the difficulty in understanding the graph on page 33,34,35. For me, the more common graphs used to

convey information might be bar charts, pie charts, and line charts. This graph is obviously not true of the above. It's more like a categorical chart, and maybe it's more common to use four quadrants to represent them. Words with different orientations can be really confusing to look at. Maybe I can turn my head so that I can see these words better. In fact, my lack of English is also the reason that makes it difficult for me to understand this picture. If it is in Chinese, even if it is written backwards, I can quickly remember, understand, and find the corresponding objects or concepts in real life. I can use a dictionary to look up their meanings and draw them in Chinese on a new piece of paper for my understanding.

Obviously, this module is not the only knowledge, and it is not the only one that I have learned. Looking forward to the future, I may use this knowledge in my life, and consider the real impact on myself when making decisions, rather than the cultural environment where they may be evaluated, and consider myself as part of a group where teamwork is required. Make reasonable evaluations of other team members. Perhaps I prefer to work alone when I can choose to work alone or as a team. For group tasks where I can choose the team members, I may be more inclined to choose the team members who are collectivist. For group tasks that have no choice, I will also do my assigned tasks. Of course, I also learned that respect is acquired through achievements, not titles, and that we should spend time to improve our strength, focus on our core, and plan for the future development, rather than focusing on the trivial matters of the present. Flexibly switch between subjective and objective communication methods, and communicate objectively on tasks that focus more on results to improve efficiency; Increase your network by communicating subjectively in a relationship-focused setting. In different regions and countries, respect their cultures and choose more appropriate ways of communication. Of course, some views in this module coincide with what I believe now, which further solidifies my values, outlook on life and world outlook.

In general, this module has helped me reflect on the way I communicate with others in my daily life and in the future. Looking back on my learning process, I think it is fruitful. I am looking forward to applying this knowledge to the present and future communication with others to improve my ability and improve the communication efficiency of the team.