# Angus (Chengzhi) Yu

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## Education

**Algonquin College |** Ottawa, ON                                      Sep. 2019 – Dec. 2021
- Program: Computer Programming (Honours)

**Memorial University |** St. John's, NL                                 Sep. 2012 – May. 2017
- Bachelor of Business Administration (BBA)

## Technical Skills

- Language: Python, JavaScript, Java, COBOL, PHP
- Database: PostgreSQL, MySQL, MS SQL Server, Oracle, Access
- Web Programming: CSS, HTML5, JSON, jQuery, Ajax
- Version Control: Git, GitHub, Bitbucket
- Collaboration Tools: Jira, Confluence, Miro
- Web Services: REST API
- Operating Systems: GNU/Linux, Windows
- Developing Tools: VS Code, PyCharm, Eclipse, NetBeans, Android Studio, VMWare
- Network: data communications, TCP/IP protocol suite, socket programming and multi-threading concepts

## General Skills

- Communication: active listener, effective communicator, written communication
- Teamwork: Enjoy contributing to the team, flexible, favorable personality
- Fast learner: eager to new knowledge, effective learning skills
- Analytical, efficient problem-solving skills developed during work and study
- Problem solving: analytical, efficient problem-solving skills developed during work and study

## Project Experience

**Support Central (Python/Django, JS/jQuery)**
- GitHub link: (N/A company property)
- An enterprise level web app used by TSAs at Kinaxis for daily tasks
- Integrated multiple platforms such as Jira, Confluence, Salesforce into one web application
- Main features including auto-triage, data demonstration, auto-generate templates, scheduling, server management etc.
- The web site has many configurable features such as theme change, layout change, world clock and so on

**Reddit Reader (JAVA)**
- GitHub link: https://github.com/ChengzhiYu/RedditReader
- Used embedded SQL through JDBC for developing and using "data access objects".

- Demonstrated the skills of refactoring, domain modelling, JDBC and multithreaded servlet programming, use of Hibernate, understanding of DAO design pattern, JavaFX, UML reading.

### Room Booking Scheduler (JAVA)
- GitHub link: https://github.com/ChengzhiYu/SchoolProject_CST8284Assignment3
- This assignment demonstrates my Java developing, debugging, and testing skills
- Key concepts demonstrated: OOP developing, Junit test, application design, documentation.

### WP Eatery (Web programming)
- GitHub link: https://github.com/ChengzhiYu/WebProgrammingLab12
- This is a lab project for my Web Programming class. It was implemented using JavaScript, PHP, CSS, and HTML combined with SQL
- A dynamic web page shows how the interaction of back and front-end works

## Employment Experience

**Service Automation Specialist |** Kinaxis, Ottawa, ON          April.2022 - Current
- Design and implement solutions on Salesforce platform to automate the CRM workflow for both internal and customer facing sides.
- Manage and maintain tech tools that are used in the company on a daily base.
- Documentation

**GCC ops (Co-op/Intern) |** Kinaxis, Ottawa, ON          Jan. 2021 – April. 2022
- Support the initial launch of the Support Central application and evolution
- Become the SME for the Support Central, fully document its architecture, features, and implementation to allow for maintenance and future growth.
- Fully develop and test the main functionalities of Support Central, develop testing plans, and help fix bugs.

**Supervisor |** Starbucks, Ottawa, ON          Feb. 2017 - Feb. 2020
- Anticipates customer and store needs by constantly evaluating environment
- Executes store operations during scheduled shifts
- Creates a positive learning environment to partners on shift to ensure operational excellence and to improve partner performance.

**Barista |** Starbucks, St. John's, NL          Apr. 2016 - Feb. 2017
- Connecting with customers and operating cash register
- Making beverages and taking responsibility of store maintenance

# References

**John Allan Canning**
Team Lead, Customer Support
Kinaxis
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**Shahriar (Shawn) Emami**
Professor
Algonquin College
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