JIEMING (JACK) HE

• DETAILS •

8118 3rd AVE, 1R
Brooklyn, 11209

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• LINKS •

Linkedin

• SKILLS •

Leadership

Customer Service

Communication Skills

Ability to Work in a Team

Effective Time Management

Sketch

Figma

Wireframing

Adobe XD

Adobe Illustrator

Adobe Photoshop

Front-End Development

HTML

Cascading Style Sheets (CSS)

• LANGUAGES •

Chinese

English

HOBBIES

Passionate about automotive design and innovation, with a keen interest in the latest trends in car aesthetics and functionality. Enthusiastic about 3D modeling and game modding, applying my design expertise to customize immersive digital environments and enhance user experience.

PROFILE

Creative designer with a passion for aesthetic innovation and teamwork. Excels in crafting user-centric designs and eager to contribute in a dynamic design role.

EMPLOYMENT HISTORY

Real Estate Agent at Oxford Property Group, New York City

January 2023 — June 2023

- Led clients through the complexities of buying, selling, and renting properties, providing expert guidance for smooth and successful property transactions.
- Understood and translated client needs into actionable plans, assisting in property transactions.
- Negotiated deals by effectively communicating value and benefits, demonstrating empathy and understanding towards clients' perspectives.

Automotive Sales Representative at Dana Ford, Staten Island

May 2022 — December 2022

- During my time with the company, in a challenging car market, I successfully contributed to generating \$10 million in revenue. This achievement highlights my ability to drive substantial growth under fluctuating market conditions.
- Built lasting relationships with customers through excellent communication and follow-up.

Eyewear Sales Representative at Mott Street Optical, New York City

July 2019 — September 2021

- Achieved sales targets and provided excellent customer service.
- Helped customers select the right eyewear, guided users in making decisions by understanding their requirements.
- Consistently met user expectations, ensuring a seamless customer journey.

Eye Doctor Assistant at Lisa K Law, MD, New York City

September 2017 — June 2019

- Assisted in patient care and support
- Enhanced patient experience by streamlining care processes and minimizing friction points.
- Managed user data and appointments, ensuring information accuracy and accessibility.

EDUCATION

Certificate, Columbia Engineering Boot Camps, New York City

June 2023 — December 2023

UX/UI Boot Camp: Comprehensive training focused on user-centric design principles, design thinking methodologies, visual prototyping, and front-end coding. Gained practical experience in creating responsive and intuitive designs tailored to user needs.

Brooklyn College, Brooklyn, Brooklyn

January 2018 — June 2019

- Major in Business Administration

returning for Bachelor's Degree - Present