ASSESSMENT TASK3: REFLECTIVE ESSAY

<Assignment 3>

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Tutorial Name: 04

Reflective Essay Select Topics: Week 3

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1 Description of Topics

During the first few weeks' tutorial, many new ideas and thoughts were raised by the case study on ethical problems. This paper will list two cases from the previous tutorial class for further analysis. The topic 1:old college roommate want you to help him submit his exaggerate resume. which is chosen from week3's tutorial and the topic 2: AI& Job Security which is chosen from week4's tutorial.

Topic 1 describes a situation where your old college roommate has overstated his resume when he is looking for a job. For example, by overstating the job e held at his previous job or by overstating his previous work accomplishments. You are the one who only know the truth, and now he wants a recommendation from you to help him find a job from your boss. Will you help him submit his exaggerate CV to your boss?

Topic 2 from week 4 illustrate a scenarios about can AI replace some human's works from our real life. List the jobs which can be replaced by AI and discuss the pros and cons.

2 Thoughts About Selected Topics

Topic 1 focuses on the question of whether we can help our friends submit their inflated resumes. In my opinion the problems caused by CV falsification depended on the extent to which they have falsified their CV's. It's like when people are looking for a job they put on their resume that they are proficient in Microsoft Word operations. But the truth is that many people can only do simple document manipulation in word documents. That doesn't mean they can't do the job. But if someone puts something on their resume that they have never done before or has never received an award, then this is a very serious matter. Not only in terms of personal integrity but also in terms of breaking local laws. However, each company have their own human resources department, and they have duty to make sure the interviewee's resume is accurate and correct. So I think we can just submit old roommate's resume to the human recourses department.

The topic 2 posed a question is whether artificial intelligence can replace some existing human jobs. Before thinking about this question in depth. I always had a positive view about AI replacing humans in the workplace. However, through our in-depth discussion of this issue during the tutorial I found that there are many ethical and moral issues and pitfalls associated with replacing humans with AI. The discovery led me to skeptical about my previous ideas. I believe that more deliberation is needed on whether AI can replace humans in the performance of their work in terms of its ethical implication for humans and whether it will affect social stability.

3 Evaluation and Analysis

3.1 Case 1: Old College Roommates with exaggerate resume

First, at the beginning of the class discussion, my teammates all think that in this case study there has 2 main issues which are:

- The friend is lying, and use exaggerate resume
- Take the position advantage to put friends into company's interview list.

Both issues may cause ethical and moral issues

At the beginning of the discussion, all my classmates think friend use exaggerate resume is a kind of cheating. He is cheating the company and use our position advantage to give a cheater an interview chance is immoral and may cause ethical problems, it will harm company's benefit.

However, I have different opinion with my teammates. Due to the approach in Analyzing Ethical Dilemmas (Risse,2015). I found several stakeholders in this situation, they are company leaders, employee in human recourses, me and my friends. To maximize all stakeholders benefits we can list all things that stakeholders need.

Company Leader: make more money and company can run stable.

Employee in Human Recourses Department: review interviewee's CV and hold interview with suitable interviewee.

Friend: need a change to interview

Me: make my friend happy, satisfied my boss.

Although I submit my friend's exaggerate resume, the resume will review by the employee in human recourses department. They have duty to make sure my friend's resume is accurate and correct. After that they will hold an interview with my friend to find my friend is suit for the position he wants or not. If he is suitable for this position, the needs of all stakeholders will be maximum satisfied, because the HR got the right person, I helped my friend and my friend find a job also the company is still stable. However, If my friend is not suit for this position, he still have a chance to be interviewed by HR and the company don't have any lost.

After I said my opinion to my teammates, we came up with the following solutions: discuss the resume with my friend and let him know here have something exaggerate on his resume and ask him if he can change it. No matter he agree to change or not we still will help him to submit his resume to the HR, but if there still have some exaggerate experience on his resume, we can just tell HR to focus on this point more

3.2 Case 2: AI & Job Security

The topic on week 4 we talked about AI and job security, during the discussion our group raised several problem in this case study:

• Pros and Cons in AI replace human work

• Social security issue in replacing human work with AI

Before this discuss, I always believe use AI to replace human recourses in some workspace is a good choice for a company, that can reduce the human recourse cost. Also use AI to replace human in workspace can help company reduce many mistakes which made by human.

However, during the discussion when I talked with my group member deeply in this question. I found there has many ethical issue and social security issue in the question. Such as I used to think judges is the job which can replaced by AI, however, during our in-group discussion we found this is not feasible because the profession of judge is not simply a judgement of right and wrong, but is about make the right decision about the behavior of the parties based on the ethics and morals that exist. But artificial intelligence is not designed to make judgements about the ethical and moral issues that exist.

Also, I used to think the manufactory labor can all be replaced by AI due to reduce the human recourses cost and reduce the mistake made by human, however, during our discussion we found the large-scale of artificial intelligence to replace worker labor in manufacturing is not feasible. Because of the varying levels of education in the social system, a large proportion of the population must rely on factory work for income to sustain their daily lives. Using AI to replace this workforce would mean that a large proportion of people would be unemployed. This would affect the stability of society.

4 Conclusion and Action Plan

I learnt a lot about how to judge the rightness of something from a moral and ethical point of view through the above case discussions conducted in the course. From the topic 1, when one first reads this case, one's subconscious reaction is to think that falsifying and exaggerating a resume is a dishonest thing to do and can be detrimental to the running of a company. However, through the ethical analysis we discussed in the discussion, we found that helping a friend submit his CV would be in the best interests of each of the stakeholders in this case. In Case 2 I started by thinking of the new technology of AI as a solution to the problem of labour costs and manufacturing waste without considering the ethical and moral issues behind this technology. Through the group discussion, we found out that the emergence of AI is not a good invention for society, and that there are still a lot of moral and ethical issues, such as the massive unemployment caused by the mass replacement of human resources with AI technology.

Reference

Risse, V. (2015). Welfare as political morality: right-based, duty-based or goal-based? International Journal of Social Economics, 42(5), 424-433.