



# LUIS COLMENARES

## SYSTEMS ENGINEER

### CONTACT ME



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Venezuela, Zulia

### SKILLS

- Leadership and Communication
- Assertive Communication
- Problem Diagnosis and Solving Skills
- CRM Management
- Admin Work
- Teamwork
- Programming Tools

### EDUCATION

- **Systems Engineering Degree**  
Polytechnic University Santiago Mariño  
2018-2023
- **Bachelor of Science**  
Yoli Tereza Murzi  
2013-2018

### LANGUAGES

- Spanish: Native
- English: C2-C1 Level Certificated

### ABOUT ME

Systems Engineer with knowledge in web development/database using Python/Django/SQL and mobile development with Kotlin/Firebase. Bilingual, Senior-level experience as an appointment setter/customer service, I am a dedicated and responsible individual, focused on achieving goals through dedication and perseverance.

### WORK EXPERIENCE

#### Cold Caller

**CLEANING IN MOTION COMPANY**  
United States 2025

Experienced in cold calling, managing hundreds of calls daily to successfully schedule client appointments. Skilled in effective communication, persuasion, and maintaining high productivity in fast paced environments.

#### Systems Support & Developer

**Bellarci Store - Django/Shopify**  
United States

Developed and deployed a full-stack web solution using Django Framework for back-end functionality, and implemented a PostgreSQL database architecture to efficiently store and manage all product data, as well as managing shopify webs and sales

#### Network and Infrastructure Maintenance

**Intern at ColNetwork - network and infrastructure company**  
Venezuela 2023

Collaborated as an intern at ColNetwork, a network and infrastructure company, where I provided support to enhance the company's operations. Applying my knowledge, I actively contributed to the development and optimization of network and infrastructure processes.

#### Appointment setter

**BDCATALYST COMPANY**  
Senior Catalyst  
United States 2023-2025

Experienced performance in the role of Appointment Setter at BDCATALYST, where I apply my expertise in the field of outbound call centers and sales, specifically within the automotive dealership sector.