



# LUIS COLMENARES

## SYSTEM ENGINEER

### CONTACT ME



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Venezuela, Zulia

### SKILLS

- Leadership and Communication
- Assertive Communication
- Problem Diagnosis and Solving Skills
- CRM Management
- Admin Work
- Teamwork
- Programming Tools

### EDUCATION

- **Systems Engineering Degree**

Polytechnic University Santiago Mariño  
2018-2023

- **Bachelor of Science**

Yoli Tereza Murzi  
2013-2018

### LANGUAGES

- Spanish: Native
- English: C2-C1 Level Certificated

### ABOUT ME

System Engineer with knowledge in web development/database using Python/Django and mobile development with Kotlin/Firebase. Bilingual, Senior-level experience as an appointment setter/customer service, I am a dedicated and responsible individual, focused on achieving goals through dedication and perseverance.

### WORK EXPERIENCE

#### Appointment setter

BDCATALYST COMPANY

Senior Catalyst

United States 2023-2025

Experienced performance in the role of Appointment Setter at BDCATALYST, where I apply my expertise in the field of outbound call centers and sales, specifically within the automotive dealership sector.

#### Network and Infrastructure Maintenance

Intern at ColNetwork - network and infrastructure company

Venezuela 2023

Collaborated as an intern at ColNetwork, a network and infrastructure company, where I provided support to enhance the company's operations. Applying my knowledge, I actively contributed to the development and optimization of network and infrastructure processes.

#### Community Manager

Bellarci Store

United States 2022-2023

Community Manager, managing social media accounts to promote products/services, increase brand visibility, and drive sales through digital marketing strategies and engaging content.

#### English Teacher

The Academy CB

Venezuela 2020-2022

Experienced in teaching English at an intermediate level, focusing on language development, grammar, and conversational skills.