Cherié Smal

076 512 5969 | cherie.smal5@gmail.com

Online Portfolio: https://cheriesmal.github.io/E-Portfolio/

Technical Expertise

Microsoft Windows and Office 365
Up to 12 years' experience or more.

Python and PyCharm
3 years' experience +

JavaScript, HTML CSS
3 years' experience +

SQL Server Management Studio (SSMS)
3 years' experience

Oracle and SQLite
1 year experience

SQL queries and Relational database management
1 year experience

Microsoft Azure (App service, DevOps, VMs etc.)
3 years' experience

C# and ASP .NET MVC
1 year experience

Visual Studio 2022 and VS Code
3 years' experience +

Java and JSwing with Apache NetBeans
1 year experience

GitHub, GitHub LFS and team collaboration
3 years' experience +

Personal Details

Full Name: Cherié Christie Smal

ID Number: 950525 0020 087

Age: 29

Nationality: South African

Gender: Female

Residence: Serengeti Estate, Kempton Park

Health Condition: Excellent

Smoker: No

Driver's License: Valid, Code B

Marital Status: Single

Dependents: None

Transportation: Own vehicle

Languages: English and Afrikaans

I have completed a range of projects showcasing my expertise in Python, Java, JSwing, C#, and the .NET Framework MVC, leveraging SQL database operations with SSMS, Oracle, and SQLite to manage and manipulate live data. My experience includes building dynamic, database-driven web applications and GUI-based projects, employing OOP principles to design scalable and maintainable code. I demonstrated more complex programming techniques such as recursion, threading, and robust error handling for backend systems, and applied DOM manipulation for interactive front-end development. My projects reflect a strong proficiency in backend programming logic and a good understanding of MVC architecture, integrating live database operations with responsive user interfaces in both web and desktop applications.

Experience

Bachelor of Science in IT (Software Engineering) NQF 7
Richfield University
2024 – 2027

Modules (Current - First year):
- Information Systems (Computer architecture and web services)
- Python Programming
- Web Technology (HTML, CSS, JavaScript)
- Networks
- Discrete Mathematics
- Data Science

IT Systems Development NQF 5
CTU Training Solutions
2022 – 2024

Modules:
- Programme Design and Computer Architecture
- Ethics and Network Architecture
- Python Programming
- Web Development (HTML, CSS, and JavaScript)
- Robotics Development
- Java Beginner and Advanced
- C# and .NET frameworks
- Cloud Computing and DevOps Engineering
- Business Programming

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Reference
Faith Muwishi (Lecturer)
084 414 0834

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Employment

Aftersales Manager
Mahindra Benoni Dealership and Service Centre
2019 – 2023

Responsibilities:
- When I started working for this company, the owner had decided to start the Aftersales Department.
  I took on the task of setting everything up and communicating with Mahindra South Africa to arrange everything from scratch in order to open the Aftersales department for the Company.
  This included, but was not limited to:

Qualifications & Certifications

- **IT: Systems Development NQF 5**
  SAQA ID: 48872

- **Microsoft DP-900: Azure Data Fundamentals Certificate**
  MCID: 993265219

- **IT Specialist: 98-381 – Python**
  Cert. ID: n2Gu-DwV5

- **IT Specialist: 98-382 – JavaScript**
  Cert. ID: wdAY9-FaSv

- **IT Specialist: 98-383 – HTML and CSS**
  Cert. ID: 6P9R-uTnS

- **Regulatory Exam (RE) 5** – Financial Advisors

- **Regulatory Exam (RE) 1** – Key Individuals

- **National Credit Act (NCA)** Qualification

- **Grade 12**, Matric

Downloadable certificates available on my e-portfolio.

- ✓ The designing and creation of the Aftersales management system (for invoicing, job creating, bill capturing, internal orders etc.)
- ✓ After sales staff recruitment and training.
- ✓ Creating a business strategy.
- Furthermore, I was responsible for managing the development and the operations in the Aftersales department for the Mahindra customer side, as well as the in-house workshop operations side.

  My responsibilities included:
  - ✓ Creating and implementing operational and administrative procedures.
  - ✓ Managing after sales staff (service advisors, parts department staff, workshop technicians, etc.)
  - ✓ Ensuring that Mahindra warranty and technical procedures were followed.
  - ✓ Ensuring that the Company and Mahindra's parts and labour targets were met.
  - ✓ I was responsible for any other matters that needed to be attended to with regards to the after sales operation and administration (For example, Mahindra campaigns, warranty audits, customer complaints, organising of parts inventory and stock taking etc.)

Reference
Kristie Sennett (HR Manager)
kristie@msmdealer.co.za
011 973 2846

Stock Operations Controller
MSi Banrep Long Term Rentals
2018 – 2019

Responsibilities:
- Preparing vehicles and new stock for show room floor and sales delivery (arranging servicing of vehicles, repairing of vehicles, valeting of vehicles, installing of tracker units etc.)
- Managing of workshop and body repairer performances and repair times.
- Sourcing of vehicle parts required.
- Handling customer queries and complaints.
- Data capturing for operational purposes (including customer monthly payments, initial payments, debit orders and debit order hops etc.)
- Approving of quotes and authorising of repairs.
- Vehicle inspections.

(Reference on the next page)

Personal Skills

- Organizational skills
- Computer literate
- Troubleshooting and problem-solving skills
- Administrative skills
- Language skills (fluent in English and Afrikaans)
- Good communication
- Creative skills
- Excellent programming logic
- Business planning
- Time management

Highlights

- Result-orientated - I don't rest till the job is done properly.
- Passionate about programming.
- Well-organized
- Efficient and diligent
- Self-motivated
- Professional
- Well-mannered and respectful
- Honest
- Adaptable to change.
- Dedicated to life-long learning.
- Respect for procedures and company policies
- A team player

Finance and Insurance Manager

Mahindra and Geely George

2015 – 2017

Responsibilities:
- Completing, submitting, and motivating customer vehicle finance applications for approvals.
- FICA verifications.
- Credit score evaluations and financial advising.
- Vehicle sales and deal structuring.
- Warranty and insurance sales.
- Responsible for customer vehicle delivery arrangements (Valeting of vehicle, licensing and registration of vehicle, accessory fitments, delivery inspection etc.)
- Setting up of vehicle finance contracts.
- Managing of sales team.
- Successful handling of customer queries and complaints.

Hobbies

- Computer games
- Fictional reading
- Socialising with friends and family
- Hiking
- Exploring/travelling
- Golfing

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