

Ahmad AL Raeesi

Dubai

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Career Objective

A motivated Emirati who seeks for new career in Information Technology and scale his experience and knowledge in all aspects in field of operation, security and networking. I am looking always for good environment that seeks Emirati well experienced in manage Information Technology Service Management and Information Security Management.

Education

Bachelor of Applied Science Technology, Network Engineering, Higher College of Technology, GPA

3.82 Excellent with Honors.

- Microsoft Certified Professional. (2005)

Academic Courses

Assurance, Security and Privacy.
Enterprise Network Services.
Routing Protocols.
Linux Fedora Admin and Security.
IT Governance and Strategy
Research Methods.

LAN Switching.
Wireless Networks.
Network Security.
Advance LAN Switching.
Advance Routing Protocol.

Experience in AL Etihad Credit Bureau (Present)

Manager of IT Infrastructure

- Migrate to Infrastructure as a Service (IaaS).
- Managing SLAs with Cloud Provider.
- Managing KPIs, Availability, Capacity and DRP.
- Managing IT change process.
- Participating in IT operating model framework.
- Managing Employees performance.
- Managing IT Incidents.
- Managing Security operation.

Experience in Public Prosecution

Chief of System and Database (2013 –Until Now)

- Developing the infrastructure, policies and procedures that enhance the quality of the services.
- Supervising of staff in regards to monitor systems in terms of security.
- Reviewing and developing information security procedures.
- Participate in developing secure network collaborate with other IT sections.
- Defining IT project that reflected Organization Strategic Objective.
- Creating Implementation Planning Design for new services and systems.
- Following best practices in implementing new systems or upgrade exist one.

Senior System Administrator Specialist (2011-2013)

Senior System Administrator (2009-2011)

- Managing Email Security Gateway Cisco Iron Port.

- Managing Microsoft Windows Server roles and services.

System Administrator (2007-2009)

- Administration of Active Directory, DNS, DHCP, IAS and WSUS services.
- Managing System Center Configuration Server 2007 and 2012.
- Managing Exchange 2003, 2007 and 2010.
- Managing Captaris Fax Server.
- Managing Trend Micro Antivirus Server.
- Managing Bluecoat proxy appliance.
- Configuring Servers and Installing operating System.

Technical Support (2005-2007)

- Installing Operating System.
- Installing Printers, scanners and other devices.
- Troubleshooting end users IT related problems.
- Handling IT incidents.

Executor Judicial (2002-2005)

- Data entry.

Projects

- Migrate 150+ system to Infrastructure as a Service in du 7+ Millions of Dirhams
Project Disaster Recovery Site 2 million budget project.

- Upgrade Legacy infrastructure with new 2 tier network and servers.

Leading ISO 27001 ISMS project.

- Implementing Security solutions such as SIEM Log Rhythm, Imperva WAF and DAF.
- Upgrade the infrastructure to 75% virtual environment for better ROI and consolidation.
- Implementing NOC solution to monitor IT services utilization and availability. Design and implement backup solution, backup policy and procedure.

- Implement secure email gateway to protect the company from spam.
- Installing Bluecoat SG Proxy and integrated with AD and configuring user's policy.

Part of Document Management System project. FileNet IBM.

- Implement secure WIFI network for the organization for secure mobility.
- Improve capacity management.

Client management system project for better security patching and software deployment.

- Implementing two tiers Certificate Authorities in Windows Server 2008 R2.
- Migrating the infrastructure servers such as AD, Exchange, DNS and other windows services to new OS released. Maintaining OS standardization.

Achievements/Awards

- Achieving 2nd best IT Department from Dubai Government Excellence Programmed in 2014.
- Special award from the Attorney General in 2011.
- Award for participating in international prosecutor's conference.
- Award of excellence of work.

Skills

Server and Computer skills:

Installing Windows Servers.
Well known RAID Configuration.
Monitoring and Maintaining Servers.
Performing Backup and Restore.
Design and Deploy Systems.
Working in virtualization environment.
MDM from Air-watch.

Software skills:

Microsoft Office.
Visual basic studio 2005, VBScripts and PowerShell.
VMware workstation.
Solar Engineer Toolset.
Symantec Ghost Solution Suite 2.0.
Sysinternals Suite Tools.
MS Visual Studio C# 2010.

Office skills:

Preparing Presentation.
Data entry.
Organizing files and work schedule.

Language skills:

Arabic – Fluent Speaker and Writer.
English – Good Speaker and Writer.
Urdu average Speaker.

Managing time and work. Projects management. KPIs management.	
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Leadership skills:

IT Budget Planning.
Team leader.
Forming teams.
Organizing and planning work.
Following up group work.
Creating SMART goals.
Project Management.
Strategic Planning.

Training Courses

- ITIL v3 Foundation.
- Project Management professionals.
- ISO 27001 Internal Auditor.
- CCNP.
- CISSP.
- MCSE Windows 2000 Advance Server
- MCSE Windows Server 2003.
- Microsoft System Center Configuration Manager 2007.
- Microsoft Exchange 2007/2010 Server.
- Symantec Backup Exec 12.5.

Hobbies

- I love reading computer science articles and books.
- Internet & Video Games.
- Playing lot kinds of sports specially Chess, Football, Pool and Table Tennis.

References

- Mr. Abdullah Al Murri. (My Manager in DPP)
Title: ICT Advisor at The office of the crown prince office.
Mobile: 0504988448.
E-mail: Abdulla@dxbpp.gov.ae.
- Dhaen Al Muhairi.
Title: Security Officer at Dubai Police.
Moblie: 0501533339.