



GOPS 全球运维大会

2019 - AIOps 风向标



深圳站

指导单位:



主办单位:



大会时间: 2019年4月12日-13日

大会地址: 深圳市南山区圣淘沙大酒店(翡翠店)

Rock of Operations “摇滚运维”

Cloud Management is the Future
未来-云计算管理

Steve Mushero – 云敞科技全球CTO

Clouds are Coming 云，已来

- Everywhere 无处不在
- Public 公有云
- Private 私有云
- Hybrids 混合云



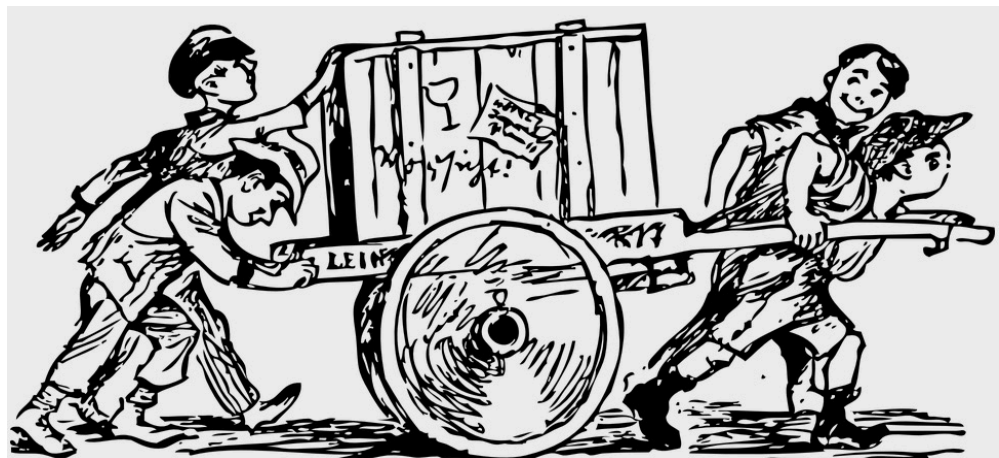
Flexible & Powerful 灵活并强大

- Many Clouds 各种各样的云
- More & More Features 越来越多的功能
- More & More Complex 越来越复杂
- Business Moving Faster 业务发展迅速
- New Tech 新技术
 - Containers 容器
 - Serverless 微服务



Hard to Manage 难以管理

- Many Features 功能太多
- Many Ops Needs 运维诉求越发增加
- Many Tools 工具繁琐
- Many Clouds 太多的云



So Many Tools - Drowning in them 被工具淹没

- Average 25 Ops Tools 管理系统，平均25套运维工具
- Many Monitoring 太多的监控
- Logs, CMDB, Security, etc. 日志，CMDB，安全等等
- Cost, Rules, Configs 成本，策略，配置
- Automation, DevOps 自动化
- Containers & More 容器以及更多



Need Unified Cloud Management Platform

需要统一的云计算管理平台

- Unified System 统一的系统
- One Platform For All 一个平台集成所有工具
- Every Feature You Need 包含所需要的各种功能
- Every Level of Ops 涵盖运维的每个层级
- Multi-Cloud 多云管理
- Hybrid Clouds 混合云管理
- Physical IDC & Servers 物理机房和服务器的管理



目录

1 Design & Build 设计和搭建

2 Monitor & Logs 监控和日志

3 Governance 合规治理

4 Billing 成本管控

目录



1

Design & Build 设计和搭建

2

Monitor & Logs

3

Governance

4

Billing

Designing Clouds 云系统的设计

- Many Ways 方法众多
 - Infrastructure-as-Code 直接代码部署
 - Visual 视图化操作
- Service Catalogs 服务目录
- Reverse Engineering 反向工程
- Multi-Cloud is Hard 多云有难度



Designing Clouds - As Code 直接代码部署

- Terraform / CloudFormation
- In Version Control 版本控制
- Part of CI/CD Flow 隶属持续集成/部署流程
- Not Perfect 并不完美
 - Complex Systems 系统复杂
 - Diverse Systems 系统多样

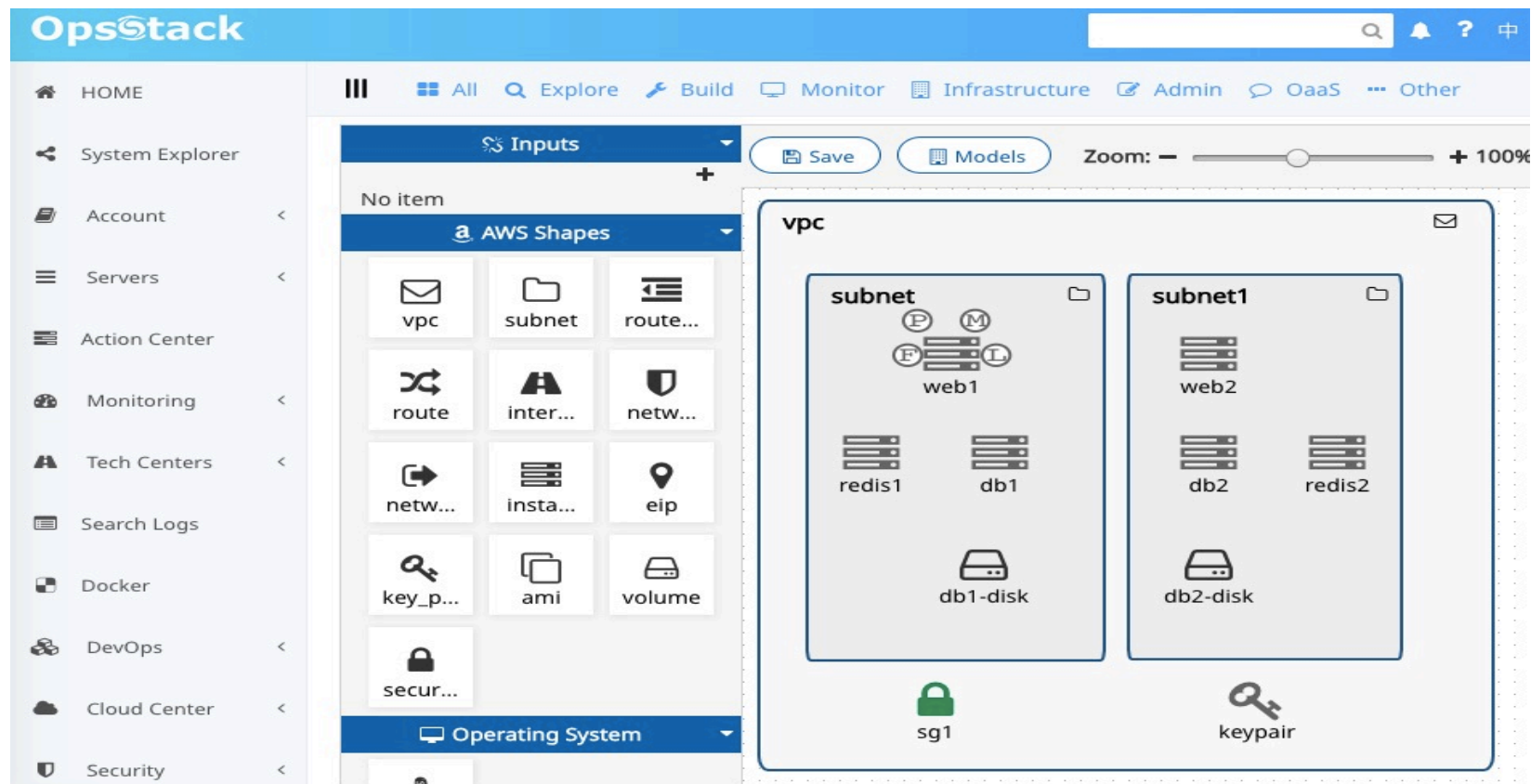
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```

Designing Clouds – Visual 视图化操作

- Easy to Use 容易操作
- Easy to See Architecture 方便架构
- Troubleshooting Help 便于排障



Designing Clouds – Visual 视图化操作



Designing Clouds - Service Catalogs 服务目录

- Pre-Approved Modules 预先审核的模块
- Pre-Approved Services 预先审核的服务
- Faster to Build & Deploy 快速搭建和部署

Designing Clouds - Reverse Engineering反向工程

- For Existing Systems 适用现有系统
- Import Existing Architecture 导入现有架构
- Allow Changes & Updates 允许改变和更新
- Really Hard to Do 做好太难了！

Building Clouds 云系统的搭建

- Deploy the Design 导入设计
- Via CloudFormation or Terraform



Cloud CMDB

- Every Net, VM, Service 每个网络，虚机，服务
- Every Relationship 每个关联
- Auto-Discovered 自动发现
- OS Details 操作系统细节
- VM Service Deep Configs 虚机服务的深度配置文件
- Cloud Service Deep Configs 云服务的深度配置文件

Cloud CMDB

[DASHBOARD](#)[SUMMARY](#)[POLICIES](#)[RESOURCES](#)

All Cloud Accounts

All Regions

EC2 Instance

SEARCH

Resource	Resource Type	Compliance	Config(Latest)	Config(History)
i-005de1b9067df8af4	EC2 Instance	Non-Compliant	2019-03-19 03:12:22 Created	View
i-053d668f4d0ece15c	EC2 Instance	Non-Compliant	2019-03-28 09:12:19 Created	View
srv-nc-demo-opsstack-app1	EC2 Instance	Compliant	2019-03-07 15:12:21 Created	View
srv-nc-demo-opsstack-app2	EC2 Instance	Compliant	2019-03-07 15:12:22 Created	View
srv-nc-demo-opsstack-db1	EC2 Instance	Non-Compliant	2019-03-18 21:12:19 Created	View
srv-nc-demo-opsstack-db2	EC2 Instance	Compliant	2019-03-29 03:12:20 Created	View
srv-nc-demo-opsstack-nat1	EC2 Instance	Non-Compliant	2019-03-07 15:12:21 Created	View
srv-nc-demo-opsstack-oracle1	EC2 Instance	Non-Compliant	2019-03-08 02:12:19 Created	View

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1 Design & Build

➔ 2 Monitor & Logs 监控和日志

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Monitoring Clouds 云监控

- Many Levels 许多层级
- CloudWatch
- OS - Linux/Windows
- VM Services - MySQL, Nginx
- Cloud Services - RDS, ELK
- Containers 容器
- Serverless – Lambda 无服务器服务



Cloud Logging 云日志

- Audit – CloudTrail 审计
- Services - ELB, RDS -> S3 云服务
- Serverless - -> Cloud Watch 无服务器服务
- OS Logs – Cron, Auth, Kernel 系统日志
- VM Service Logs - Nginx, etc. 虚拟机服务日志
- Container 容器



Cloud Logging 云日志

LOGGING

SYSTEM
AWS System

SERVER
srv-nc-demo-opsstack-web1

LOG TYPE
nginx_access

SEARCH FOR (INCLUDE)

SEARCH FOR (EXCLUDE)

QUICK TIME
☐ LAST 1 DAY ☐ LAST 7 DAYS ☐ LAST 30 DAYS

FROM TIME
2019-03-30 00:00:00

TO TIME
2019-03-30 23:59:59

* AND ☐ OR ☐

@version

Includes

Please entry text

+

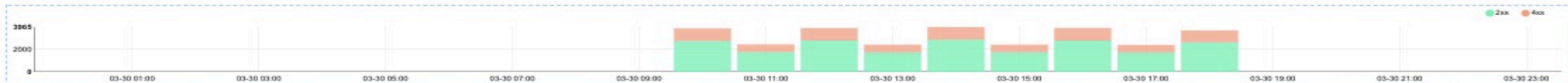
SEARCH

Filter

Status Code: ☐ 2xx ☐ 3xx ☐ 4xx ☐ 5xx

Domain: ☐ demosys.chinanetcloud.com

Warning: Results may differ as search input is based on UTC timezone, where search output is based on the server's locally configured time.



Counts

Total: 28,902 Average: 1,204.25 Max: 3965 @03-30 14:00 Min: 0 @Multiple times

2xx: 20640 3xx: 0 4xx: 8262 5xx: 0

RAW DATA ANALYSIS

bytes	clientip	request	response	timestamp	verb	vhost_server_name
162		/wordpress/error	404	30/Mar/2019:10:56:38 +0000	GET	demosys.chinanetcloud.com
162		/wordpress/error	404	30/Mar/2019:10:56:37 +0000	GET	demosys.chinanetcloud.com
162		/wordpress/error	404	30/Mar/2019:10:56:37 +0000	GET	demosys.chinanetcloud.com
162		/wordpress/error	404	30/Mar/2019:10:56:37 +0000	GET	demosys.chinanetcloud.com
3862		/wordpress/	200	30/Mar/2019:10:56:36 +0000	GET	demosys.chinanetcloud.com

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➔ 3 Governance 合规治理

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Cloud Governance - Control the Cloud

合规治理-管控云

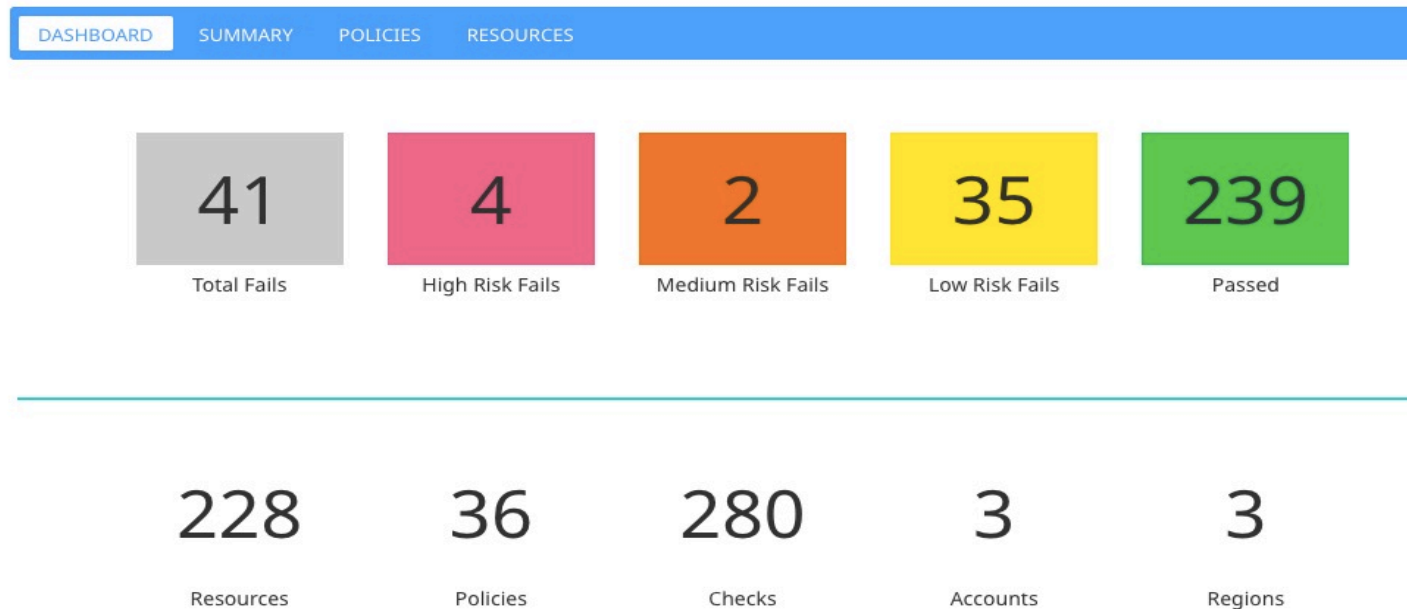
- Guardrails 护栏
- Best Practice Policies 最佳实践策略
- Auto & Manual Healing 自动和手动修复
- Customizable 客制化



Cloud Governance - Control the Cloud

合规治理-管控云

AWS GOVERNANCE CENTER



Cloud Governance 云计算合规治理

- Data from AWS Config or APIs 数据来源
- Uses Policy Engine 利用策略引擎
- Version Control Everything 可视化控制面板
- History of Everything 记录所有历史操作

Cloud Governance 云计算合规治理

DASHBOARD

SUMMARY

POLICIES

RESOURCES

+ CREATE

✕ DELETE

ENABLE

DISABLE

EC2 Instance

All Account

Show
Disabled:

REPLACE

IMPORT

0 items selected

<input type="checkbox"/>	Policy	Severity	Scope	Resource Type	Where	Tag	Status	Edit	Global
<input type="checkbox"/>	AWS EC2 Instance KeyName	Low	Account	EC2 Instance	All		Disabled		
<input type="checkbox"/>	EC2 Tenancy Dedicated is False	High	Account	EC2 Instance	All		Enabled		
<input type="checkbox"/>	EC2 Volume "Delete on Termination" is Disabled	Low	Account	EC2 Instance	All		Enabled		
<input type="checkbox"/>	EC2 instance state is ()	Low	Account	EC2 Instance	All		Enabled		

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➔ 4 Billing 成本管控

Cloud Billing - Control the Cost 成本管控

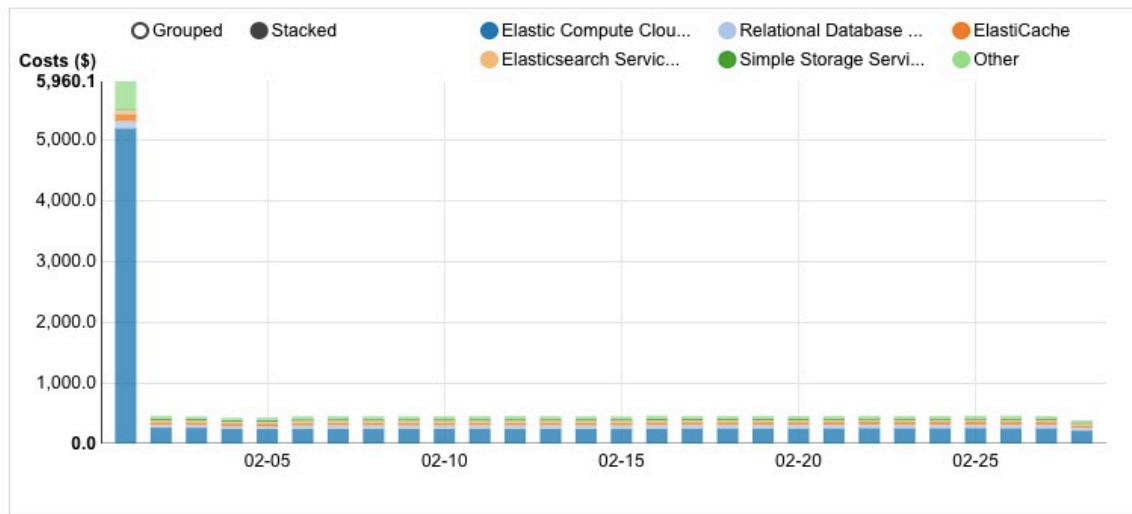
- Analyze Your Bill 分析账单
- By Region, Service, System 按区域，服务，系统区分
- Across Accounts & Environments 跨账户和环境
- Budgets & Projections 预算控制
- Visualizations 可视化



Cloud Billing - Control the Cost 成本管控

AWS BILLING

Global 2019/02/01 - 2019/02/28 Daily Group By: Service



Filters Apply Clear

Payer Account:
Select...

Linked Account:
Select...

Region:
Select...

Service:
Select...

Service	02-01	02-02	02-03	02-04	02-05	02-06
Total	5960.11	457.43	445.38	423.03	429.34	448.08
Elastic Compute Cloud (\$)	5188.09	260.14	259.47	240.81	237.89	243.00

Summary 总结

- Clouds are the Future 云计算是未来
- More Features Coming 更多功能会出现
- More Requirements Coming 伴随更多要求出现
- Too Many Tools 运维工具纷繁复杂
- Unified Platforms are the Future 统一的运维平台是未来
- Single-Pane-of-Glass is the Future 单一的运维平台是未来

See all this in our booth
更多内容，欢迎莅临我们的展位

#419

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Thanks

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