

Sergey Garbuz

Sydney, NSW

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Dear Hiring Manager,

I am writing to apply for the Entry-Level IT Support position. I am a motivated and reliable individual with strong interest in technical support, troubleshooting, and continuous learning.

Through hands-on practice and personal projects, including building and deploying a cloud-based portfolio website, I have developed practical experience in user support, account management, system maintenance, and documentation. I am confident in my ability to provide high-quality first-level support to staff.

I enjoy solving real-world technical problems, communicating clearly with users, and working collaboratively with senior technicians when escalation is required. I take pride in maintaining professionalism and ensuring users feel supported.

I am excited about the opportunity to contribute to your organisation and continue developing my technical skills. I would welcome the chance to discuss how I can add value to your IT team.

Kind regards,

Sergey Garbuz