

Issue #35: 🎓 Designing for Impact 101 Guide

Repository: CherrelleTucker/codesign-toolkit **URL:**

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🎓 Designing for Impact 101 Guide

Fundamental Principles for Creating Earth Observation

Solutions That Drive Real Change

Tool Category: Impact & Monitoring | **Phase:** Discovery | **Difficulty:** 🌱 Beginner

Learn essential concepts and practical approaches for designing 🌎 Earth observation solutions that create meaningful, measurable impact from the start of your project.

📋 Tool Summary Card

Attribute	Value
🎯 Purpose	Introduce core principles and practical methods for impact-oriented EO solution design
⌚ Time Required	2-3 hours self-study + 30-60 minutes reflection exercises + optional 1-hour discussion
👥 Participants	Individual learning or team study (3-8 people) + optional facilitator for group sessions
📊 Outputs	Impact design checklist, project impact plan, personal action items, team alignment
🔄 Frequency	Once per project team member, refresher annually or for new project types
💼 Materials	Guide content, reflection worksheets, case study examples, assessment checklist

🎯 When to Use This Tool

✓ Essential For:

- Team members new to impact-focused Earth observation solution development
- Project teams starting new EO solutions who want to embed impact thinking from the beginning
- Organizations wanting to improve their track record of creating solutions that deliver real value

- Anyone involved in EO solution design, development, or evaluation who needs impact foundations

Particularly Valuable When:

- Starting a new Earth observation solution project
- Joining an existing team that emphasizes impact and user value
- Preparing for stakeholder engagement or user-centered design activities
- Reviewing and improving existing solutions that aren't achieving expected impact

Consider Advanced Resources When:

- Team already has strong impact design experience and needs specialized techniques
- Project involves highly complex impact measurement or evaluation requirements
- Focus is primarily on technical development rather than user impact

Prerequisites:

- Basic understanding of Earth observation technology and applications
 - Familiarity with solution development processes (helpful but not required)
 - Willingness to engage with user-centered design concepts
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Impact Design Fundamentals

What Is Impact-Oriented Design?

Core Definition:

Impact-oriented design is an approach to creating Earth observation solutions that prioritizes measurable improvements in user outcomes and organizational effectiveness over technical sophistication alone.

Key Principles Comparison:

Traditional Tech-Focused	Impact-Oriented Design
 Starts with: Available technology and data	 Starts with: User problems and desired outcomes
 Measures: System performance and features	 Measures: User benefits and organizational value
 Success defined by: Technical functionality	 Success defined by: Real-world impact and adoption
 Primary focus: What the system can do	 Primary focus: What users can achieve
 Requirements from: Technical specifications	 Requirements from: User workflows and pain points

The Impact Design Mindset

Fundamental Questions Framework:

- 🤔 Essential Questions for Every EO Solution
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🎯 Practical Impact Design Methods

🔍 User Impact Analysis Techniques

Impact Mapping Exercise:

- 📈 Step-by-Step Impact Mapping Process
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🛠️ Common Impact Design Challenges

⚠️ Typical Pitfalls and Solutions

Challenge Resolution Framework:

Common Challenge	Why This Happens	Prevention Strategy	Recovery Approach
🔧 Feature Creep	Building capabilities because we can, not because users need them	Regular user validation of feature priorities	Feature audit against user value; remove unused features
📊 Weak Success Metrics	Focusing on system performance rather than user outcomes	Define user success criteria before technical requirements	Redesign metrics around user value and organizational impact
👤 Poor User Adoption	Insufficient understanding of user context and workflows	Deep user research and workflow integration planning	User experience redesign focused on workflow fit
⌚ Delayed Impact	Expecting immediate results from complex behavioral changes	Realistic timeline with leading indicators and milestones	Accelerate quick wins while maintaining long-term focus
💰 Unclear ROI	Vague benefit definitions and poor baseline measurement	Establish clear baselines and quantified benefit projections	Implement comprehensive impact measurement and validation

Red Flags Warning System:

- 🚨 Early Warning Signs of Impact Problems
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📚 Self-Assessment and Action Planning

📋 Impact Design Readiness Assessment

Personal/Team Readiness Checklist:

- ✅ Impact Design Knowledge and Skills Assessment

Integration with Other Tools

Tool Integration Matrix:

Integration Type	Tool	Information Exchange
 Builds Foundation For	 Needs Assessment Tool	Impact-oriented approach to understanding user requirements
 Builds Foundation For	 Monitoring, Impact and Learning Plan	Fundamental impact concepts for comprehensive planning
 Builds Foundation For	 Indicator Development Guidance	Understanding of impact types and measurement approaches
 Enables	 Impact Story Collection Templates	Framework for identifying and documenting meaningful impact
 Enables	 Economic Impact Assessment Guide	Conceptual foundation for understanding and measuring value
 Informs	 Requirements Definition Canvas	User-centered, impact-focused requirements approach

Learning Pathway Integration:

Before This Tool	After This Tool	Advanced Follow-up
 Basic EO knowledge	 Impact design fundamentals	 Advanced impact measurement
 Technical focus	 User-centered approach	 Economic impact analysis
 Feature planning	 Outcome-oriented design	 Adaptive management

Application Context:

Project Phase	How to Apply This Guide	Expected Outcomes
 Project Initiation	Foundation for impact-oriented planning	Clear user value focus from start
 Team Formation	Shared language and approach	Aligned team understanding
 Requirements Development	User-centered requirements approach	Impact-focused solution design
 Process Improvement	Audit and enhance existing approaches	Stronger impact orientation

Source Attribution

Primary Sources:

- **Solution Co-Development Toolkit Narrative** - User-centered design principles and impact-focused development approaches for Earth observation solutions
- **NSITE Solution Project Requirements and Expectations** - Impact measurement and user value requirements for EO solution projects

Supporting Sources:

- **SERVIR Service Design Tool 2021** - Service impact design and user outcome measurement methodologies
- **MSFC Coordination on Solutions Co-Development Toolkit** - Multi-stakeholder impact design coordination and implementation approaches

Methodology Foundation:

- Theory of Change and Logic Model frameworks from program evaluation and development practice
- User-centered design principles from human-computer interaction and design thinking literature
- Impact measurement methodologies from social innovation and technology evaluation research
- Lean startup and agile development approaches adapted for public sector and research contexts
- Behavioral change and adoption theory from organizational psychology and change management literature

Community Discussion

Share your impact design experience:

- What impact design concepts have been most transformative for your EO solution work?
- How do you balance technical capabilities with user-centered impact focus in your projects?
- What early indicators have been most predictive of long-term solution success and impact?
- How do you maintain impact focus throughout long development cycles and technical challenges?

Tool improvements:

- What additional impact design concepts would be valuable for Earth observation contexts?
- How do you adapt impact design approaches for different organizational cultures and contexts?
- What examples or case studies would make these concepts more concrete and actionable?