GENESYS™

Interaction Recording LVR
Recovery Script

Release Notes 8.5.x

3/11/2020

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Interaction Recording LVR Recovery Script 8.5.x Release Note

This Release Note applies to all 8.5.x releases of Interaction Recording LVR Recovery Script. Links in the Available Releases section enable you to access information regarding a specific release.

Available Releases

[+] Note about release order

Releases are listed by version number rather than in date order. For this reason, a recent release may be listed after earlier releases, if the version number is lower. Except when otherwise noted in the information for a specific release, each release includes all of the features and corrections that were introduced for the applicable operating system at earlier dates, regardless of the version numbering.

Release 8.5.2:

Release	Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
8.5.222.00	01/11/19	General	Under Shipping Control		X		X
8.5.215.12	09/27/17	General	Under Shipping Control		X		X
8.5.210.19	07/14/17	General	Under Shipping Control		X		X

This Release Note lists the supported operating systems for each release at a high level. For more detailed information about the supported versions for each operating system, see the Genesys Interaction Recording page in the *Genesys Supported Operating Environment Reference*.

For information about 8.1.x releases of Interaction Recording LVR Recovery Script, see the 8.1 Release Note (Cumulative).

Discontinued Support

[+] Note about discontinued items

This section documents features that are no longer supported in this software. This cumulative list is in release-number order with the most recently discontinued features at the top of the list. For more information on discontinued support for operating environments and databases, see the Discontinued Support page in the Genesys Supported Operating Environment Reference.

There are no discontinued items for this product.

Known Issues

You can find a cumulative list of the Known Issues and Recommendations for all 8.5.x releases of Interaction Recording LVR Recovery Script, including the issues that are specific to Localized (International) releases, at the following links:

- Known Issues and Recommendations
- Internationalization Issues

Related Resources

For additional information about Interaction Recording LVR Recovery Script, see the following documentation:

- The documentation related to this software is available from the Genesys Interaction Recording page.
- The *Genesys Interaction Recording 8.5 Solution Guide* provides details about Genesys Interaction Recording solution.
- The Genesys Interaction Recording page in the *Genesys Supported Operating Environment Reference* provides detailed information about product support for operating systems.

Release Notes for other Genesys components are available here.

Known Issues and Recommendations

Interaction Recording LVR Recovery Script

The Known Issues and Recommendations section is a cumulative list for all 8.5.x releases of Interaction Recording LVR Recovery Script. This section provides the latest information on known issues and recommendations associated with this product. It includes information on when individual items were found and, if applicable, corrected. The Resolved Issues section for each release describes the corrections and may list additional issues that were corrected without first being documented as Known Issues.

There are no known issues or recommendations for this product.

Internationalization Issues

Information in this section is included for international customers. Release numbers in the **Found In** and **Fixed In** fields refer to the English (US) release of Interaction Recording LVR Recovery Script unless otherwise noted in the issue description.

There are no internationalization issues for this product.

Release 8.5.2

Interaction Recording LVR Recovery Script Release Notes

You can find links to Release Notes for particular 8.5.2 releases of Interaction Recording LVR Recovery Script, if available, in the tree menu on the left or in the list of Available Releases.

8.5.222.00

Interaction Recording LVR Recovery Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
01/11/19	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- The Interaction Recording LVR Recovery Script now supports Red Hat Enterprise Linux (RHEL) version 7. For more detailed information and a list of all supported operating systems, see the Genesys Interaction Recording page in the *Genesys Supported Operating Environment Reference*.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

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Resolved Issues

This release contains the following resolved issues:

The Interaction Recording LVR Recovery Script now enables preemptive authentication for WebDAV requests. This ensures that PUT requests are sent to WebDAV with an authorization header. Previously, LVR Recovery Script sent the first PUT request without an authorization header. (GIR-24548)

Upgrade Notes

No special procedure is required to upgrade to release 8.5.222.00.

8.5.215.12

Interaction Recording LVR Recovery Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
09/27/17	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- The Interaction Recording LVR Recovery Script now supports configurable certificate validation for TLS connections to Configuration Server, WebDAV, Recording Processor Script, Interaction Recording Web Services, and SpeechMiner Interaction Receiver.

Resolved Issues

This release contains the following resolved issues:

The **http.connection.timeout** and **http.socket.timeout** parameters are now configurable. The default retry value for these parameters is 10. (GIR-12452)

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

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Upgrade Notes

No special procedure is required to upgrade to release 8.5.215.12.

8.5.210.19

Interaction Recording LVR Recovery Script Release Notes

Release Date	Release Type	Restrictions	AIX	Linux	Solaris	Windows
07/14/17	General	Under Shipping Control		X		X

What's New

This release contains the following new features and enhancements:

- Support for automated recovery of recordings. See Automated Recovery of Recordings for details.

Resolved Issues

This release contains no resolved issues.

Upgrade Notes

No special procedure is required to upgrade to release 8.5.210.19.

Helpful Links

Releases Info

- List of 8.5.x Releases
- 8.5.x Known Issues

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