Hi, I am emailing you regarding the Junior Research Analyst position.  I have applied to the job posting but I wanted to reach out personally to your company through email.

My experience includes, usability testing, one on one interviews, interface design, prototyping, persona creation, empathy and journey mapping.

During my time with Sick Kids Children's hospital as a User experience researcher, I conducted one on one interviews with nurses, supply chain workers and cart aides using an empathy design framework. I created user personas to describe the journeys of workers on the front lines. My research led to the decrease of 15% in supply waste and a savings of $10 per patient discharge.

I recently just completed my Post Graduate diploma with Sheridan college in Interactive Media management in April 2020. This experience developed my user experience research & design skills on digital platforms. I am now accustomed to not only defining user needs but also creating user interactions and digital products using an array of tool include Adobe XD, HTML 5, CSS, and MongoDB. I've attached my portfolio and resume below for viewing.

Portfolio: <https://musing-kowalevski-7037e5.netlify.app/>

I would love the opportunity to use everything I've learned to become a part of your organization and move CIBC forward in the digital space as well as grow in an amazing organization.

I can be reached at my email address, through my personal phone @ 647-537-5388 and linked in <https://www.linkedin.com/in/chesneygordonwilliams/>

Thank you for your consideration and I do hope I hear from your hiring team.

Sincerely,

Chesney Williams