CHESTER CONSTANTINO

SUMMARY

Experienced Information Technology professional with over 6 years of experience in developing and maintaining enterprise software applications. Proficient in WinForms, web applications, database programming, and graphics design. Committed to delivering high-quality work that meets customer expectations.

PROFESSIONAL EXPERIENCE

Salesclerk
Value Village, Lethbridge, AB | June 2023 – Present

- Tasked to operate both cash registers and self-checkout counters to Provide efficient and friendly customer service.
- Contributed to the organization of merchandise through general recovery efforts.
- Facilitated the collection of donations on behalf of our non-profit partner, ensuring a positive customer experience.

Application Development Supervisor II
Universal Leaf Philippines, Inc., La Union, PH | Nov 2015 – May 2022

- Created and managed 100+ Windows and web applications using Microsoft VB .NET, ASP .NET Core MVC, and Microsoft SQL Server.
- Led the design and review of standard UI graphics for use across multiple software and web applications.
- Collaborated with Business Intelligence developers and users to gather requirements and provide software implementation.
- Optimized application and server performance by building database objects, including T-SQL, stored procedures, functions, and jobs.

Technical Support Representative
Convergys, Manila, PH | Jun 2015 – Aug 2015

- Delivered high-quality technical support to customers over the phone, addressing cable and internet connectivity issues.
- Employed remote diagnostic tools to identify and troubleshoot issues, providing top-notch assistance.

Information Technology Staff
Isabela United Doctors Medical Center, Isabela, PH | Apr 2014 – May 2014

- Organized IT assets and inventories: Conducted audits and ensured compliance with regulations and policies.
- Designed professional-looking ID cards with necessary information and security features using graphic design software.
- Provided high-quality technical support using various tools and techniques to diagnose and resolve issues.

CONTACT

Phone
(825) 733-2404

Email
c.constantino@lethbridgecollege.ca

Address
Lethbridge, AB T1K 3L8

EDUCATION

Lethbridge College, Lethbridge, AB | 2022 - Present
Computer Information Technology
Awards: *President's List, Fall '22*
President's List, Winter '23

Isabela State University, Cauayan, PH | April 2015
Bachelor of Science in Computer Science
Honors: *cum laude*

RELEVANT SKILLS

Adobe Illustrator
Adobe Photoshop
C++
Customer Service
Graphic Design
Java
JavaScript
Laravel
Microsoft ASP.Net Core MVC
Microsoft C#
Microsoft Office
Microsoft SQL Server
Microsoft VB.Net
PHP
SQL Plus