HETAN JAGTAP

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Education

Savitribai Phule Pune University

Bachelor of Mechanical Engineering - CGPA: 9.76

July . 2018 - July 2022 Nashik, Maharashtra

K.T.H.M College Nashik

HSC - Percentage: 91.85

July . 2016 - May 2018 Nashik, Maharashtra

Guru Gobind Singh Public School

SSC - Percentage: 93.40

Jun. 2004 - May 2016

Nashik, Maharashtra

Relevant Coursework

• Data Structures

• Software Methodology

• Database Management

• Systems Programming

Experience

Jio Platforms Limited

July 2022 - Present Navi Mumbai, Maharashtra

Software Development Engineer 1

Architected and engineered a Service Request Dashboard for Reliance's Supplier First portal, curtailing email-based

- ticket creation by 70 percent and amplifying support efficiency for over 1,500 users. • Spearheaded the development of an Anti-Bribery Dashboard, automating vendor compliance training reminders and
- attaining 100 percent training completion across 5,000+ vendors. • Designed and implemented a Service Purchase Requisition Dashboard for Reliance's Buyer First portal, optimizing
- requisition tracking for 200+ monthly service orders with advanced filtering, comprehensive views, and Excel export capabilities.
- Enhanced the RFX Manager portal, revolutionizing vendor bidding and quoting processes, elevating bid completion rates by 30 percent, and minimizing processing time by 40 percent.
- Engineered Python-based functionalities for Warehouse Management using the Frappe framework, fortifying operations across 5+ warehouse locations.
- Diagnosed and resolved 50+ production issues, guaranteeing 99.9 percent system uptime and seamless operational continuity.
- Orchestrated and autonomously led 3+ projects, synergizing with cross-functional teams of 10+ members to deliver scalable and high-performance solutions.
- Authored interactive RESTful API documentation with Swagger Editor, mitigating API integration errors by 25 percent.
- Harnessed Application Performance Monitoring (APM) with Kibana to furnish real-time insights, augmenting response times by 20 percent.
- Engineered a secure 2FA authentication system using React with OTP-based authorization via email and mobile, fortifying authentication security by 40 percent.
- Implemented Kafka for real-time data processing, diminishing data latency by 35 percent.

Technical Skills

Languages: JavaScript, Java, Python, C, HTML

Developer Tools: Visual Studio Code, Postman, Git, Gitlab, Kubernetes, Elastic, APM, Grafana, Microsoft Azure

Database: : MYSQL, MongoDB, SAP(NodeRFC)

Technologies/Frameworks: Node.JS, Express.JS, React.JS, AngularJS, Swagger, Swagger-Linter, Chai-Mocha, Redis,

Frappe

Leadership / Extracurricular

- University Rank Holder.
- Global Application Development being used across 7+ Countries