

**Chetan Shankarbhai Patel**  
**Software Test Engineer**  
**Email:**chetanspatel1996@gmail.  
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**Contact:** 7499963177

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4 Year 5 months Experience in Manual and Automation Testing including Functional, Non Functional, Performance Testing with JMeter, Data-base Testing, UI Testing, API Testing, Web Service Testing using Postman and Automation Testing (Selenium Web driver with JAVA) good Experience in Banking and Telecom Do-main.

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### PROFESSIONAL SYNOPSIS

- **4.5** years of experience in Software testing as a **Software Test Engineer**.
- Proficient as **QA engineer** in both **Web Service Testing**, **Functional** and **Database testing** process.
- I have experience in **CRM, BSS and Banking** domain.
- Experience in analyzing business specification documents, **V Model** as well as **Agile Methodology**, developing **Agile Sprint test plans**, **designing** test cases, **executing** test cases.
- Good Experience in **JAVA, OOPS Concept, Collections, Exceptions Handling, String**.
- Executed test scripts on **IE, Firefox and Google chrome**.
- Application Programming Interface testing using Postman Tool.
- Good Experience in **Web Service Testing** with the help of **SOAP UI** Tools.
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- Experience with Performance testing using **JMeter**.
- Performed Accessibility Testing using **NVDA tool**.
- Worked on AWS for NFR testing requirements.
- Expertise in Defect Tracking and Bug Reporting Tools like **JIRA**.
- Experience in Validation of **Functional, Integration, Regression, Manual Testing, Back-end** and **Globalization Testing**.
- Coordinating and communicating with BA team for better understanding of **functional requirements for developing quality test cases**.
- Experience in the entire **Software Development Lifecycle (SDLC)** And **Software Testing Life Cycle (STLC)** from requirements gathering to releasing to production.
- Participated in **test case review** and sent review comment to team members, in **Scrum** Meeting to discuss the Test status report.
- Prepared **Traceability matrix** to map use case and Test Case, Validation of Expected output vs Actual Output in respective logs files using **UNIX**.
- Involved in **UAT Testing**, Co-ordinated with client on daily basis.
- Involved in **SOA testing** using tools such as **SOAP UI** also Involved in **Production Issues** and **CR**.
- **API testing using POSTMAN Tool**.
- Proficient in **Test Automation** using **Selenium Web Driver Tool**. Good Knowledge in various **Framework** like **Data Driven Framework**.
- Strong Experience in **Java Programming, Selenium Web Driver, TestNG, MAVEN**, developing the scripts using **TestNG Annotations, TestNG Keywords** and **Parallel execution**.
- Profound Knowledge of Identifying **Web Elements by using different Locators**.
- Good experience in **creating, modifying, and enhancing** both manual Test cases and Test Scripts created in **Selenium Web Driver using Java**.

## PROFESSIONAL WORK EXPERIENCE

- ❖ Working as Software Test Engineer at **Espire info labs** from Dec 2022 to till date.
- ❖ As a Software test Engineer from Jun 2019 till now.

## TECHNICAL SKILLS

- **Desktop Operating Systems :** Windows Family and Unix
- **Languages :** Java and SQL
- **Automation Tools :** Selenium, GitHub, TestNG
- **Certification :** AWS Cloud Practitioner Essential, Performance Testing JMeter, Certification in the Agile Scrum Foundation certificate

## PROJECTS UNDERTAKEN

### Project 01

**Project Name :** Thunderhead  
**Replacement Migration Project (CCP)**  
**Domain :** Banking Domain  
**Client :** NatWest Group  
**Testing Methodology:** Functional Testing, Regression Testing, Template Testing, Non-Functional Testing.  
**Role :** Software test engineer

### Description:

Customer Communication Platform (CCP) Application is an interactive web-based system for use by NatWest (RGSG) operational staff to create outbound with capability to deliver outbound letters channel, template management and document composition and composition and production fulfilment of letters through Sefas. Thunderhead is end of life and is on sell list and letters has limited capabilities.

This is a migration project in which Thunderhead migrated to 2CP.

### Role / Job Responsibilities

- Go through the software requirements **Business Requirements document**.
- Analysis of Requirement [Functional, Design] document.
- Generate **Test Cases** based on the requirements and other documents.
- Prepare Analysis and **Execution of Test Cases** Also **Prepare Test Summaries**.
- Performed **Functionality Testing, Retesting, Regression Testing, Sanity Testing** and making the status in the defect management tool **JIRA**.
- **Redesigning** the test cases according to the changes in Product.
- Verifying the Database using **SQL queries** and executes SQL queries for getting data from the Main frame database to do testing.
- Also used the Mongo DB for
- Working on API testing using **Postman**.
- Preparation of automation framework using **Selenium** and **Java**.

- Working on Performance using **Jmeter**
- Involved in **UAT**, Co-ordinated with client on daily basis.
- Working on AWS for NFR
- Working Accessibility Testing using **NVDA**
- Sharing daily status report to Test manager and Test lead
- Raising defect and tracking the status of defect till closure
- Participate in Daily stand up, Retro and Review meeting

## Project 02

**Project Name** : Corporate Client Solutions  
**Domain** : Banking Domain  
**Client** : USB Global, USA  
**Environment** : Java, JSP, Resnet Assured API, TestNG Mobile Application  
**Testing Methodology** : Function Testing, Regression Testing, Database Testing.  
**Role** : Test analyst

### Description:

Corporate Client Solutions division provides corporate, financial and sponsor clients with expert advice, innovative solutions and outstanding execution for both simple and complex transaction and everything in between. **Coverage and advisory:** M&A advice and execution, refinancing, spinoffs, exchange offerings, LBOs, joint ventures, takeover defense, corporate broking and other advisory services.

**Capital markets solutions:** Equity capital markets: Equity capital raising, related derivative products, risk management Solutions, IPOs, right issues, follow-ons, block trades, equity-linked transactions and other strategic equity solutions.

### Role / Job Responsibilities

- Go through the software requirements **SRS document**.
- Analysis of Requirement [Functional, Design] document.
- Generate **Test Cases** based on the requirements and other documents.
- Prepare Analysis and **Execution of Test Cases** Also **Prepare Test Summaries**.
- Performed **Functionality Testing, Retesting, Regression** Testing and making the status in the defect management tool **JIRA**.
- Identify the regression test cases for Automation and Scripts updating using **POM Classes** and **Test Classes**.
- Also involved in **Automation Testing** using **Selenium Webdriver**.
- **Redesigning** the test cases according to the changes in Product
- Provide regular reports on various aspects of projects underway. Ensure on-time deliveries.
- Verifying the Database using **SQL queries** and executes SQL queries for getting data from the database to do testing.
- Co-ordinate with client on a daily basis.
- Preparing daily status report, weekly status report etc.

### Project 03

**Project Name :** Opticomm  
**Domain :** Telecom Billing  
**Role:** Software Test Engineer  
**Software:**  
**Platform :** Asp.Net, SQL Server 2008

**Description:** Opticomm and Billing System Integration Solution for Opticomm increases customer satisfaction, delivers value-added services to customers, and improves multi-channel capabilities and effectiveness of marketing solutions in less time. Together, these combine to give you a substantial competitive advantage over other players in the market.

Opticomms Billing integrated Opticomm Customer Relationship Management (CRM) solution is a set of applications that give you information-driven sales, service and marketing. Opticomms CRM is built on an open, standards-based architecture that streamlines business processes, improves data quality, and allows all your key divisions to draw from the same source of data. With Opticomms CRM, Committe your company owns the single best tool for customer success—accurate information. Customers need this degree of flexibility in both service delivery and cost.

#### **Responsibilities:**

- Understood project requirements.
- Prepare the test case
- Execute the test cases to validate customer requirements
- Involved in review test case
- Sending the regular status to the higher authorities in timely manner
- Retesting on Bug's fixed and performed Regression Testing.
- Test the end-to-end test scenarios.
- Bug Tracking & Prepare Bug Report Document
- Excellent in coordinating with seniors and taking orders.

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### EDUCATIONAL QUALITIFICATION

- B.Pharm : Bachlore of pharmacy from Sinhgad institute of Pharmacy, pune in 2018.

### PERSONAL DETAILS

Name : Chetan Shankar Patel  
Phone : 7499963177  
DoB : 11 Jun 1996  
Language Known : English, Hindi, Marathi, Gujarati  
Nationality : Indian  
Hobbies : Traveling, reading spiritual books, playing ground games

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Date:

Place:

Chetan Shankarbhai Patel