

## Congratulations you've been matched!

Thank you for your kind support of the Detroit Water project. Your contribution will make a huge difference in the life of a Detroit resident.

Here is how to make your contribution directly to the Detroit Water & Sewerage Department:

- 1. Locate the account number in your match email. Example (700-2000.000)
- 2. Visit <a href="https://billpay.dwsd.org/iwr/user/login.seam">https://billpay.dwsd.org/iwr/user/login.seam</a> and select the **Standard Access** tab.
- 3. Enter the account number and select **Continue**.
- 4. Select Make Payment. We ask that you donate the amount designated in your match email. This amount is based on your stated level of support in the form. The bill is most likely split between several assigned donors—so over-paying confuses other donors who were also assigned to the account. If you would like to provide more support, please add yourself to the donor list again.
  - You will see a warning about a Utility Bill Payments Scam associated with President Obama. This is **not** about the Detroit Water Project. See the scam warnings discussion below.
  - 2. Select the Continue button.
- 5. Use your email address or kristydetroitwater@gmail.com in the email field.
- 6. Please send the confirmation number to <a href="mailto:kristydetroitwater@gmail.com">kristydetroitwater@gmail.com</a>. We use this to confirm that the payment was made.

## Note on scam warnings:

- We do not handle any money ourselves. We simply match donors with residents. Payments are received directly by the Detroit Water & Sewerage Department.
- We do not have access to your credit card or banking information. This is all transmitted and stored securely on Detroit Water & Sewerage Department servers.

We are not affiliated with any scams claiming that President Obama will pay utility bills through a federal program.
If you have any questions you can email us at <a href="mailto:kristydetroitwater@gmail.com">kristydetroitwater@gmail.com</a> . Please include your name and the account number of your match.
Thank you, Tiffani+Kristy