# Average Overall Rating by Country

1.0 ▭ 9.5



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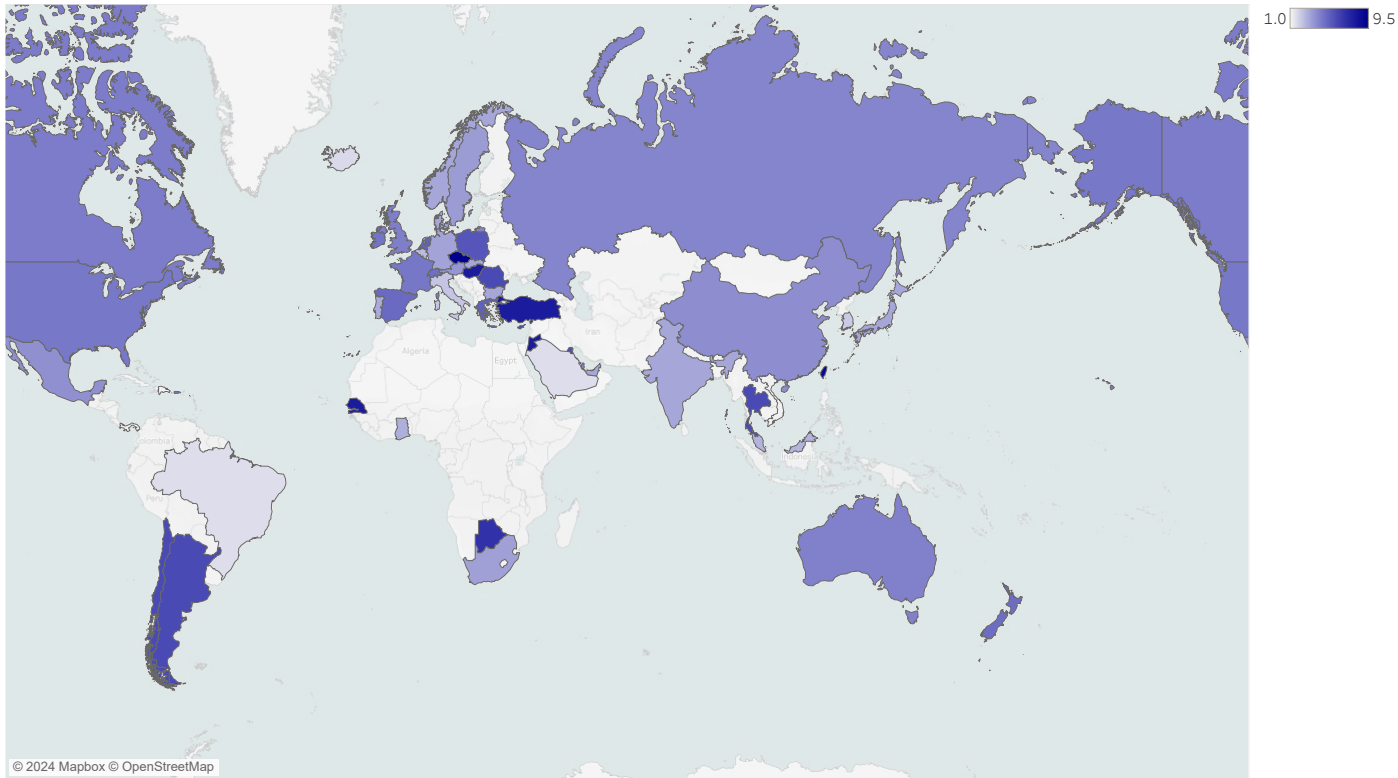
Map based on Longitude (generated) and Latitude (generated). Color shows average of Metric Selected. Details are shown for Place. The data is filtered on Date Month, Seat Type, Traveller Type, Aircraft (group), Continent, Action (MONTH(Date)) and Action (Aircraft (group)). The Date Month filter ranges from March 2016 to October 2023. The Seat Type filter keeps Business Class, Economy Class, First Class and Premium Economy. The Traveller Type filter keeps Null, Business, Couple Leisure, Family Leisure and Solo Leisure. The Aircraft (group) filter keeps 10 of 10 members. The Continent filter keeps 7 of 7 members. The Action (MONTH(Date)) filter keeps 87 members. The Action (Aircraft (group)) filter keeps 10 members.

# Summary

| 4.2 | 3.3 | 1.4 | 2.4 |
|---|---|---|---|
| Avg. Rating | Avg. Cabin Staff Service | Avg. Entertainment | Avg. Food Beverages |

Avg. Rating, Avg. Cabin Staff Service, Avg. Entertainment, Avg. Food Beverages, Avg. Ground Service, Avg. Seat Comfort, Avg. Value For Money, Avg. Rating, Avg. Cabin Staff Service, Avg. Entertainment, Avg. Food Beverages, Avg. Ground Service, Avg. Seat Comfort and Avg. Value For Money. The data is filtered on Aircraft (group), Seat Type, Traveller Type, Date Month, Action (MONTH(Date)) and Action (Aircraft (group)). The Aircraft (group) filter keeps 10 of 10 members. The Seat Type filter keeps Business Class, Economy Class, First Class and Premium Economy. The Traveller Type filter keeps Null, Business, Couple Leisure, Family Leisure and Solo Leisure. The Date Month filter ranges from March 2016 to October 2023. The Action (MONTH(Date)) filter keeps 87 members. The Action (Aircraft (group)) filter keeps 10 members.

# Summary

**3.0**
Avg. Ground Service

**2.9**
Avg. Seat Comfort

**2.8**
Avg. Value For Money

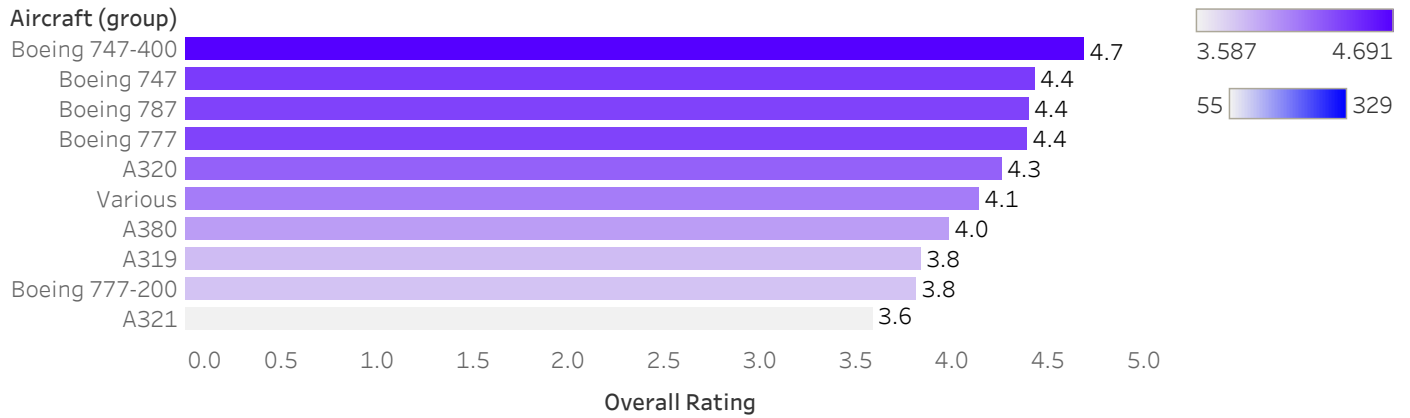Avg. Rating, Avg. Cabin Staff Service, Avg. Entertainment, Avg. Food Beverages, Avg. Ground Service, Avg. Seat Comfort, Avg. Value For Money, Avg. Rating, Avg. Cabin Staff Service, Avg. Entertainment, Avg. Food Beverages, Avg. Ground Service, Avg. Seat Comfort and Avg. Value For Money. The data is filtered on Aircraft (group), Seat Type, Traveller Type, Date Month, Action (MONTH(Date)) and Action (Aircraft (group)). The Aircraft (group) filter keeps 10 of 10 members. The Seat Type filter keeps Business Class, Economy Class, First Class and Premium Economy. The Traveller Type filter keeps Null, Business, Couple Leisure, Family Leisure and Solo Leisure. The Date Month filter ranges from March 2016 to October 2023. The Action (MONTH(Date)) filter keeps 87 members. The Action (Aircraft (group)) filter keeps 10 members.

# Average Overall Rating by Month



2016　　　　2017　　　　2018　　　　2019　　　　2020　　　　2021　　　　2022　　　　2023　　　　2024
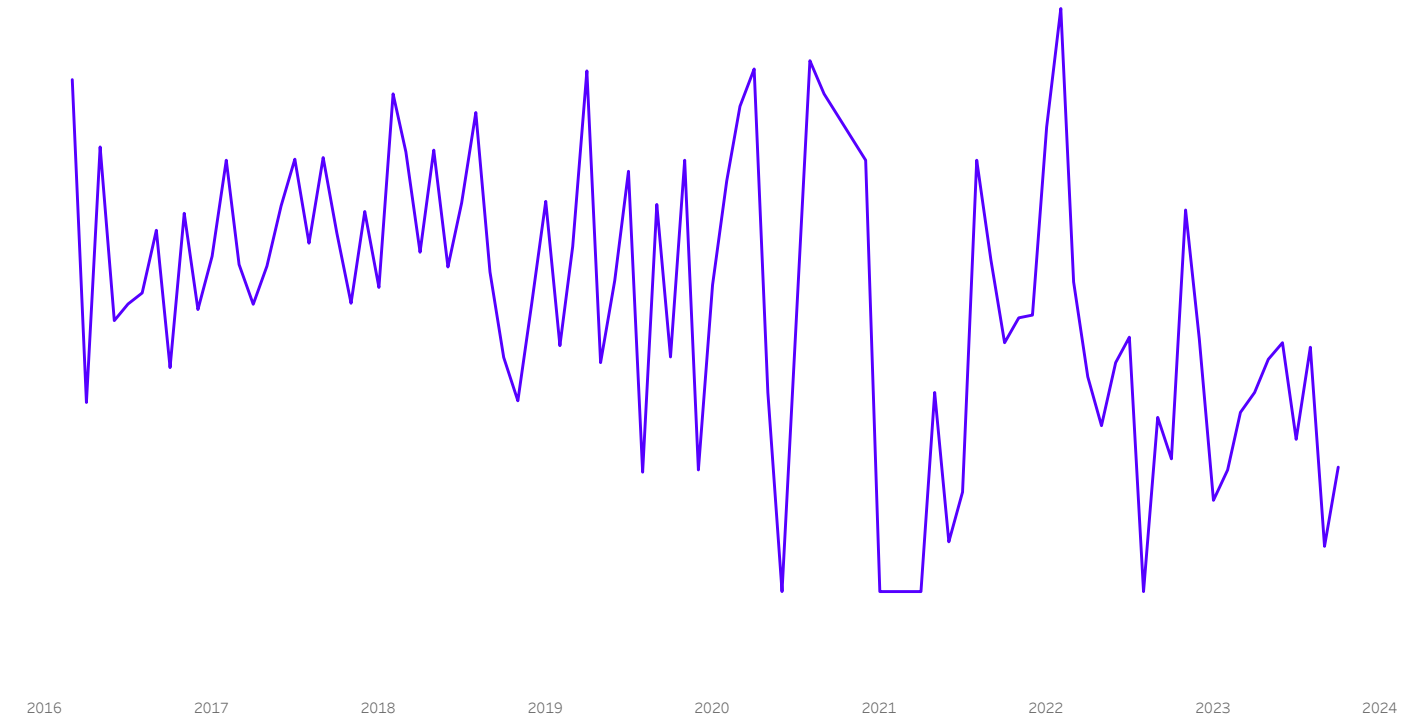
The trend of average of Metric Selected for Date Month. The data is filtered on Aircraft (group), Seat Type, Traveller Type and Action (Aircraft (group)). The Aircraft (group) filter keeps 10 of 10 members. The Seat Type filter keeps Business Class, Economy Class, First Class and Premium Economy. The Traveller Type filter keeps Null, Business, Couple Leisure, Family Leisure and Solo Leisure. The Action (Aircraft (group)) filter keeps 10 members. The view is filtered on Date Month, which ranges from March 2016 to October 2023.

# Average Overall Rating by Aircraft

Aircraft (group)

| | |
|---|---|
| 3.587 | 4.691 |
| 55 | 329 |

| Aircraft | Rating |
|---|---|
| Boeing 747-400 | 4.7 |
| Boeing 747 | 4.4 |
| Boeing 787 | 4.4 |
| Boeing 777 | 4.4 |
| A320 | 4.3 |
| Various | 4.1 |
| A380 | 4.0 |
| A319 | 3.8 |
| Boeing 777-200 | 3.8 |
| A321 | 3.6 |

Overall Rating

Average of Metric Selected and count of ba_reviews.csv for each Aircraft (group). For pane Average of Metric Selected: Color shows average of Metric Selected. For pane Count of ba_reviews.csv: Color shows count of ba_reviews.csv. The data is filtered on Seat Type, Traveller Type, Date Month and Action (MONTH(Date)). The Seat Type filter keeps Business Class, Economy Class, First Class and Premium Economy. The Traveller Type filter keeps Null, Business, Couple Leisure, Family Leisure and Solo Leisure. The Date Month filter ranges from March 2016 to October 2023. The Action (MONTH(Date)) filter keeps 87 members. The view is filtered on Aircraft (group), which keeps 10 of 10 members.

# Average Overall Rating by Aircraft

Aircraft (group)

| | |
|---|---|
| 3.587 | 4.691 |

| | |
|---|---|
| 55 | 329 |

Boeing 747-400 — 97
Boeing 747 — 67
Boeing 787 — 55
Boeing 777 — 177
A320 — 263
Various — 329
A380 — 124
A319 — 69
Boeing 777-200 — 80
A321 — 63

0    50    100    150    200    250    300    350

Number of Reviews

Average of Metric Selected and count of ba_reviews.csv for each Aircraft (group).  For pane Average of Metric Selected:  Color shows average of Metric Selected.  For pane Count of ba_reviews.csv:  Color shows count of ba_reviews.csv. The data is filtered on Seat Type, Traveller Type, Date Month and Action (MONTH(Date)). The Seat Type filter keeps Business Class, Economy Class, First Class and Premium Economy. The Traveller Type filter keeps Null, Business, Couple Leisure, Family Leisure and Solo Leisure. The Date Month filter ranges from March 2016 to October 2023. The Action (MONTH(Date)) filter keeps 87 members. The view is filtered on Aircraft (group), which keeps 10 of 10 members.

# British Airways Review

| 4.2 | 3.3 | 1.4 | 2.4 | 3.0 | 2.9 | 2.8 |
|---|---|---|---|---|---|---|
| Avg. Rating | Avg. Cabin Staff Service | Avg. Entertainment | Avg. Food Beverages | Avg. Ground Service | Avg. Seat Comfort | Avg. Value For Money |

**Pick a Metric**
- ◉ Overall Rating
- ◯ Entertainment
- ◯ Food
- ◯ Ground Service
- ◯ Seat Comfort
- ◯ Value

**Month of Date**
March 2016 to October 2023

**Seat Type**
All

**Traveller Type**
- ◉ Null
- ◉ Business
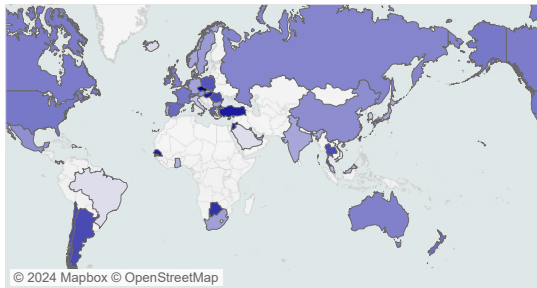- ◉ Couple Leisure
- ◉ Family Leisure
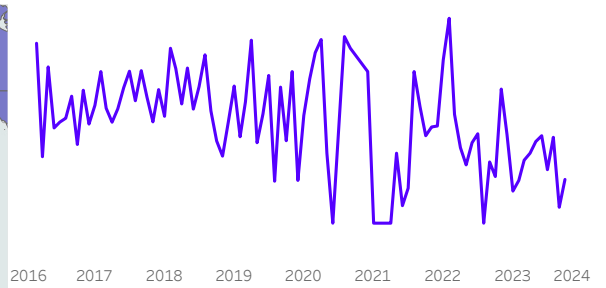- ◉ Solo Leisure

**Aircraft (group)**
All

**Continent**
All

## Average Overall Rating by Country



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## Average Overall Rating by Month



2016  2017  2018  2019  2020  2021  2022  2023  2024

## Average Overall Rating by Aircraft

Aircraft (group)

| Aircraft | Overall Rating | Number of Reviews |
|---|---|---|
| Boeing 747-400 | 4.7 | 97 |
| Boeing 747 | 4.4 | 67 |
| Boeing 787 | 4.4 | 55 |
| Boeing 777 | 4.4 | 177 |
| A320 | 4.3 | 263 |
| Various | 4.1 | 329 |
| A380 | 4.0 | 124 |
| A319 | 3.8 | 69 |
| Boeing 777-200 | 3.8 | 80 |
| A321 | 3.6 | 63 |

Overall Rating     Number of Reviews