

SLA

Service Level Agreements

Table

Main object

psdi.app.sla.SLASet

UniqueID: SLAID

Primary key: SLANUM

LOGICAL RELATIONSHIPS			
FOREIGN KEYS INTO SLA			
Object(Parent Keys)	Target Object(Target Keys)	Rel Number	Description
SLA (SLANUM)	ESCALATION (SLANUM)	1 to many	Escalation related to the SLA
SLA (SLANUM)	RELATEDSLA (CHILDSLANUM)	1 to many	Supporting SLA"s
SLA (SLANUM)	RELATEDSLA (PARENTSLANUM)	1 to many	SLA Supported
SLA (SLANUM)	SLAASSETLOC (SLANUM)	1 to many	SLA that has the relationships to the Locations and Assets
SLA (SLANUM)	SLACOMMITMENTS (SLANUM)	1 to many	SLA Commitment
SLA (SLANUM)	SLA CONTRACT (SLANUM)	1 to many	Link to

COLUMNS			
Attribute	Modifier	Title	Remarks
SLANUM	Required	SLA	Identifier for service agreement (SLA). This must be unique SLA
SLATYPE	Required	Type	Categorization of service agreement. Type can be customer internal or external. Value is linked to SLA

- Table List
- Maximo Relationships
- Printer View
- Script of Unverified

