

# Travis Gray

## IT Support / Computer Technician

Bend, Oregon	(541) 890-9697	<a href="mailto:travis.c.j.gray@gmail.com">travis.c.j.gray@gmail.com</a>
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I am a driven individual with a passion for learning new subjects and taking on hard challenges. I pride myself on my ability to problem solve and willingness to adapt. I use it, along with excellent communication skills, to create lasting and innovative solutions in any endeavor I decide to take on. I truly believe that with the right team, no problem is too hard to solve.

I am looking to align myself with individuals that look to benefit all of mankind through hard work and dedication. I am willing to relocate if the right position presents itself.

## Experience

<b><i>I.T Support Consultant</i></b>	<b><i>OSU - College of Forestry</i></b>	<b><i>Sep 2015 – June 2019 (3.5 years)</i></b>
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### Support

- Provided technical support to faculty in the OSU College of Forestry including professors and faculty
- Provided support to a wide range of college members such as biology, forestry, robotics, business, and more
- Diagnosed hardware and software failures on workstations
- Backup user's data, image user's machine
- Answered phone calls, emails, and in person walk in's
- Recorded user issues and facilitated swift follow up
- Trained new employees on common practices and procedures of the helpdesk
- Recovered parts from old hardware, then replaced them with new parts at cost
- Install user's desired software
- Worked on OS's such as: Windows (Vista, Windows 7, Windows 10), Mac (Mt. Lion, El Capitan), Linux, Unix, and IOS
- Worked with Hardware such as: Industrial Printers, Personal Printers, Desktop Systems, Laptops, Projectors, PC Workstations, Arduino (Pi, Uno), Peripherals, and Network Infrastructure

<b><i>Software designer</i></b>	<b><i>GO2 INC</i></b>	<b><i>July 2019 – Present (1 year)</i></b>
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### Software Development

- Remote lab shutdown interface and service
- Automated purchasing services with a tool written in Python. Would charge individuals based on transaction
- Full stack web tool to find my client ads across the United States
- Designing online web presence for local companies
- Python scripting using Popular API's such as Google Cloud API's
- Personal SMB server (linux) accessed through SSH and RDC entry points
- Create a faster reservations system for the college of forestry. This tool would check out items and reserve items for the college. Written in Flask using Python.

## Education

<b><i>Oregon State University</i></b>	Bachelor of Science Associates Degree	<i>Computer Science</i> <i>Business and Entrepreneurship</i>
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