# Data Quality Issues

Stacy, Liu

2022-06-10

```
library(R.utils)
library(jsonlite)
library(tidyverse)
library(DescTools)
```

# **Brand Data**

## **Data Input**

```
brands = stream_in(file("brands.json"))
   Found 500 records... Found 1000 records... Found 1167 records... Imported 1167 records. Simplifying
summary(brands)
##
        _id.$oid
                        barcode
                                           category
                                                            categoryCode
  Length: 1167
                      Length:1167
                                         Length:1167
                                                            Length:1167
## Class :character
                      Class :character
                                         Class : character
                                                            Class :character
## Mode :character
                      Mode :character
                                         Mode :character
                                                            Mode :character
##
## cpg.$id.$oid
                            cpg.$ref
                                              name
                                                              topBrand
## Length:1167
                       Length:1167
                                          Length:1167
                                                             Mode :logical
## Class :character
                       Class :character
                                          Class :character
                                                             FALSE:524
## Mode :character
                                                             TRUE :31
                       Mode :character
                                          Mode :character
##
                                                             NA's :612
##
    brandCode
## Length:1167
## Class :character
## Mode :character
##
# quick review data structure
brands %>%
 as_tibble() %>%
 unnest(cols = c(`_id`)) -> brands_unnest
str(brands_unnest)
```

```
## tibble [1,167 x 8] (S3: tbl_df/tbl/data.frame)
  $ $oid
                 : chr [1:1167] "601ac115be37ce2ead437551" "601c5460be37ce2ead43755f" "601ac142be37ce2
##
                 : chr [1:1167] "511111019862" "511111519928" "511111819905" "511111519874" ...
## $ category : chr [1:1167] "Baking" "Beverages" "Baking" "Baking" ...
   $ categoryCode: chr [1:1167] "BAKING" "BEVERAGES" "BAKING" "BAKING" ...
##
                                   1167 obs. of 2 variables:
##
                 :'data.frame':
     ..$ $id :'data.frame': 1167 obs. of 1 variable:
     ....$ $oid: chr [1:1167] "601ac114be37ce2ead437550" "5332f5fbe4b03c9a25efd0ba" "601ac142be37ce2ea
##
    ..$ $ref: chr [1:1167] "Cogs" "Cogs" "Cogs" "Cogs" ...
##
                 : chr [1:1167] "test brand @1612366101024" "Starbucks" "test brand @1612366146176" "t
##
## $ topBrand
                  : logi [1:1167] FALSE FALSE FALSE FALSE FALSE ...
                 : chr [1:1167] NA "STARBUCKS" "TEST BRANDCODE @1612366146176" "TEST BRANDCODE @161236
   $ brandCode
```

## **Data Quality Issues**

• Duplicate Data

• Missing data

I expected brand\_id and barcode should be a unique value. Therefore, I evaluated these 2 columns first. Duplicate records were found in the Barcode column.

```
# 6 barcode are duplicate
brands_unnest[duplicated(brands_unnest$barcode), ]
## # A tibble: 7 x 8
     '$oid' barcode category categoryCode cpg$'$id'$'$oid' name topBrand brandCode
     <chr> <chr>
                   <chr>
                             <chr>
                                          <chr>
                                                           <chr> <lgl>
                                                                           <chr>
## 1 5a8c3~ 511111~ Grocery <NA>
                                          5a734034e4b0d58~ Pace FALSE
                                                                           PACE
## 2 5ccb2~ 511111~ Condime~ <NA>
                                          559c2234e4b06ac~ The ~ NA
                                                                           PIONEER ~
## 3 5d602~ 511111~ Snacks
                             <NA>
                                          5332f5fbe4b03c9~ CHES~ NA
                                                                           CHESTERS
## 4 5d642~ 511111~ Magazin~ <NA>
                                          5d5d4fd16d5f3b2~ Rach~ NA
                                                                           51111130~
## 5 5c463~ 511111~ Dairy
                             <NA>
                                          5c45f8b087ff355~ Bran~ TRUE
                                                                           09090909~
## 6 5a7e0~ 511111~ <NA>
                             <NA>
                                          55b62995e4b0d8e~ Diet~ NA
                                                                           DIETCHRI~
## 7 5cdac~ 511111~ Condime~ <NA>
                                          559c2234e4b06ac~ Bitt~ NA
                                                                           BITTEN
## # ... with 1 more variable: cpg$'$ref' <chr>
# Duplicate brand_id were not found
brands_unnest[duplicated(brands_unnest$`$oid`),]
## # A tibble: 0 x 8
## # ... with 8 variables: $oid <chr>, barcode <chr>, category <chr>,
       categoryCode <chr>, cpg <df[,2]>, name <chr>, topBrand <lgl>,
      brandCode <chr>
```

Category Code and topBrand column have large percentages of missing values, which are 55.7% and 52.4% respectively.

```
# dataframe overview
Abstract(brands_unnest)
```

```
## brands_unnest
##
##
  data frame: 1167 obs. of 8 variables
##
        NA complete cases (NA)
##
        ColName
                        Class
##
     Nr
                                    NAs
                                                  Levels
##
     1
         $oid
                        character
##
     2
         barcode
                        character
##
     3
         category
                        character
                                    155 (13.3%)
##
     4
         categoryCode character
                                    650 (55.7%)
##
     5
                        data.frame
         cpg
##
     6
                        character
         name
     7
##
         topBrand
                        logical
                                    612 (52.4%)
##
     8
         brandCode
                                    234 (20.1%)
                        character
```

After a quick data overview, I recommend re-designing the way brandCode encoding is since it currently contains a mess of information in there without any encoding rule. I also found some values in brandCode are the same as the barcode.

```
# found 54 records which brandCode are the same with barcode.
brands_unnest %>%
  filter(brandCode == barcode) %>%
  select(c(1:2), brandCode)
```

```
## # A tibble: 54 x 3
##
      '$oid'
                                            brandCode
                               barcode
##
      <chr>
                               <chr>
                                            <chr>>
   1 5d6413156d5f3b23d1bc790a 511111205012 511111205012
   2 5d66d71fa3a018093ab34728 511111105329 5111111105329
##
   3 5d66d94d6d5f3b6188d4f04b 511111505365 511111505365
##
   4 5da609991dda2c3e1416ae90 5111111805854 5111111805854
  5 5da60576a60b87376833e349 511111305569 511111305569
##
  6 5da608131dda2c3e1416ae8a 511111505716 511111505716
   7 5d658ff3a3a018514994f432 511111005216 511111005216
  8 5d642dbfa3a018514994f42e 511111005148 511111005148
## 9 5da6094ca60b87376833e357 511111605829 511111605829
## 10 5da608dfa60b87376833e354 511111805786 511111805786
## # ... with 44 more rows
```

## **Users Data**

#### **Data Input**

```
users = stream_in(file("users.json"))
```

```
## Found 495 records... Imported 495 records. Simplifying...
```

```
##
         _id.$oid
                         active
                                        createdDate
##
   Length: 495
                       Mode :logical
                                               :2014-12-19 09:21:22
                                       Min.
   Class : character
                                       1st Qu.:2021-01-04 14:30:17
                       FALSE:1
   Mode :character
                       TRUE: 494
                                       Median :2021-01-13 15:19:38
##
                                               :2020-08-05 21:34:47
##
##
                                       3rd Qu.:2021-01-25 12:31:59
##
                                       Max.
                                               :2021-02-12 09:11:06
##
      lastLogin
                                                      signUpSource
##
                                      role
##
           :2018-05-07 13:23:40
                                  Length:495
                                                      Length: 495
   1st Qu.:2021-01-08 13:14:53
                                  Class :character
                                                      Class :character
   Median :2021-01-21 08:57:48
                                  Mode :character
                                                     Mode :character
## Mean
          :2021-01-23 02:48:00
## 3rd Qu.:2021-02-03 10:34:11
           :2021-03-05 11:52:23
## Max.
##
   NA's
           :62
##
       state
##
  Length:495
  Class :character
##
   Mode :character
##
##
##
# quick review data
users %>%
  as_tibble() %>%
  unnest(cols = c(`_id`)) -> users_unnest
str(users_unnest)
## tibble [495 x 7] (S3: tbl_df/tbl/data.frame)
                  : chr [1:495] "5ff1e194b6a9d73a3a9f1052" "5ff1e194b6a9d73a3a9f1052" "5ff1e194b6a9d73a
   $ active
                  : logi [1:495] TRUE TRUE TRUE TRUE TRUE TRUE ...
   $ createdDate : POSIXct[1:495], format: "2021-01-03 10:24:04" "2021-01-03 10:24:04" ... 
                 : POSIXct[1:495], format: "2021-01-03 10:25:37" "2021-01-03 10:25:37" ...
## $ lastLogin
                  : chr [1:495] "consumer" "consumer" "consumer" "consumer" ...
   $ signUpSource: chr [1:495] "Email" "Email" "Email" "Email" ...
   $ state
                  : chr [1:495] "WI" "WI" "WI" "WI" ...
```

#### Data Quality Issues

summary(users)

• Duplicate data

I expected user ID should be a unique value. Therefore, I evaluated the user ID first. Duplicate records were found in the user ID column.

```
# 283 records are duplicate
dim(users_unnest[duplicated(users_unnest$`$oid`), ])
## [1] 283
# quick review the duplicate data
head(users_unnest[duplicated(users_unnest$`$oid`), ])
## # A tibble: 6 x 7
##
     '$oid' active createdDate
                                                         role signUpSource state
                                     lastLogin
    <chr> <lgl> <dttm>
                                      <dttm>
                                                         <chr> <chr>
                                                                            <chr>
## 1 5ff1e~ TRUE 2021-01-03 10:24:04 2021-01-03 10:25:37 cons~ Email
                                                                            WT
## 2 5ff1e~ TRUE 2021-01-03 10:24:04 2021-01-03 10:25:37 cons~ Email
                                                                            WI
## 3 5ff1e~ TRUE 2021-01-03 10:24:04 2021-01-03 10:25:37 cons~ Email
                                                                            WI
## 4 5ff1e~ TRUE 2021-01-03 10:24:04 2021-01-03 10:25:37 cons~ Email
                                                                            WI
## 5 5ff1e~ TRUE 2021-01-03 10:24:04 2021-01-03 10:25:37 cons~ Email
                                                                            WI
## 6 5ff1e~ TRUE
                  2021-01-03 10:24:04 2021-01-03 10:25:37 cons~ Email
                                                                            WI
# duplicate user ID
unique(users_unnest[duplicated(users_unnest$`$oid`), ][1])
## # A tibble: 70 x 1
##
      '$oid'
##
      <chr>
## 1 5ff1e194b6a9d73a3a9f1052
   2 5ff1e1eacfcf6c399c274ae6
## 3 5ff370c562fde912123a5e0e
## 4 5ff36d0362fde912123a5535
## 5 5ff36be7135e7011bcb856d3
## 6 5ff36a3862fde912123a4460
## 7 5ff47392c3d63511e2a47881
## 8 5ff4ce33c3d63511e2a484b6
## 9 5ff4ce3dc3d63511e2a484dc
## 10 5ff5d15aeb7c7d12096d91a2
## # ... with 60 more rows
  · Missing data
# dataframe overview
Abstract(users_unnest)
## -----
## users_unnest
##
## data frame: 495 obs. of 7 variables
##
       364 complete cases (73.5%)
##
##
    Nr ColName
                      Class
                                      NAs
                                                  Levels
##
    1
        $oid
                      character
##
    2 active
                      logical
    3 createdDate POSIXct, POSIXt
##
```

```
## 4 lastLogin POSIXct, POSIXt 62 (12.5%)
## 5 role character .
## 6 signUpSource character 48 (9.7%)
## 7 state character 56 (11.3%)
```

If the data we are supposed to collect is from 2014 to 2021, then 2016, 2018, and 2019 user records are missing in the user's data.

```
unique(format(as.Date(users_unnest$createdDate, format="%d-%m-%Y"),"%Y"))
## [1] "2021" "2020" "2015" "2017" "2014"
```

# Receipts Data

# **Data Input**

```
receipts = stream_in(file("receipts.json"))
## Found 500 records... Found 1000 records... Found 1119 records... Imported 1119 records. Simplifying
receipts %>%
  as_tibble() %>%
  unnest(cols = c(`_id`)) -> receipts_unnest
# quick overview data
glimpse(receipts_unnest)
## Rows: 1,119
## Columns: 15
## $ '$oid'
                             <chr> "5ff1e1eb0a720f0523000575", "5ff1e1bb0a720f052~
                             <int> 500, 150, 5, 5, 5, 750, 5, 500, 5, 250, 100, 7~
## $ bonusPointsEarned
## $ bonusPointsEarnedReason <chr> "Receipt number 2 completed, bonus point sched~
## $ createDate
                             <dttm> 2021-01-03 10:25:31, 2021-01-03 10:24:43, 202~
## $ dateScanned
                             <dttm> 2021-01-03 10:25:31, 2021-01-03 10:24:43, 202~
## $ finishedDate
                             <dttm> 2021-01-03 10:25:31, 2021-01-03 10:24:43, NA,~
                             <dttm> 2021-01-03 10:25:36, 2021-01-03 10:24:48, 202~
## $ modifyDate
                             <dttm> 2021-01-03 10:25:31, 2021-01-03 10:24:43, NA,~
## $ pointsAwardedDate
## $ pointsEarned
                             <chr> "500.0", "150.0", "5", "5.0", "5.0", "750.0", ~
## $ purchaseDate
                             <dttm> 2021-01-02 19:00:00, 2021-01-02 10:24:43, 202~
## $ purchasedItemCount
                             <int> 5, 2, 1, 4, 2, 1, 1, 1, 5, 3, 1, 5, 10, 11, 1,~
## $ rewardsReceiptItemList <list> [<data.frame[1 x 12]>], [<data.frame[2 x 18]>~
                             <chr> "FINISHED", "FINISHED", "REJECTED", "FINISHED"~
## $ rewardsReceiptStatus
## $ totalSpent
                             <chr> "26.00", "11.00", "10.00", "28.00", "1.00", "3~
```

#### Data Quality Issues

## \$ userId

• Duplicate Observations

<chr> "5ff1e1eacfcf6c399c274ae6", "5ff1e194b6a9d73a3~

I expected the receipts ID should be a unique value. Therefore, I evaluated the receipts ID first. Duplicate records were not found.

```
receipts_unnest[duplicated(receipts_unnest$`$oid`), ]
```

```
## # A tibble: 0 x 15
## # ... with 15 variables: $oid <chr>, bonusPointsEarned <int>,
## # bonusPointsEarnedReason <chr>, createDate <dttm>, dateScanned <dttm>,
## # finishedDate <dttm>, modifyDate <dttm>, pointsAwardedDate <dttm>,
## # pointsEarned <chr>, purchaseDate <dttm>, purchasedItemCount <int>,
## # rewardsReceiptItemList <list>, rewardsReceiptStatus <chr>,
## # totalSpent <chr>, userId <chr>
```

• Missing data

Receipts data has large proportion missing value, especially in bonusPointsEarned(51.4%) column and pointsAwardedDate(52.0%) column. Also, I've noted that the pointsEarned should be an integer class rather than a character class

```
# dataframe overview
Abstract(receipts_unnest)
```

```
## receipts_unnest
##
## data frame: 1119 obs. of 15 variables
##
        NA complete cases (NA)
##
##
     \mathtt{Nr}
        ColName
                                    Class
                                                     NAs
                                                                   Levels
         $oid
##
                                    character
     1
         bonusPointsEarned
                                                      575 (51.4%)
##
     2
                                    integer
##
         bonusPointsEarnedReason
                                                      575 (51.4%)
     3
                                    character
                                    POSIXct, POSIXt
##
     4
         createDate
                                    POSIXct, POSIXt
##
     5
         dateScanned
##
     6
         finishedDate
                                    POSIXct, POSIXt
                                                     551 (49.2%)
##
     7
         modifyDate
                                    POSIXct, POSIXt
##
     8
         pointsAwardedDate
                                    POSIXct, POSIXt
                                                     582 (52.0%)
##
     9
         pointsEarned
                                    character
                                                      510 (45.6%)
                                    POSIXct, POSIXt 448 (40.0%)
##
     10
        purchaseDate
##
     11
         purchasedItemCount
                                    integer
                                                      484 (43.3%)
                                   list
##
         rewardsReceiptItemList
     12
##
     13
         rewardsReceiptStatus
                                    character
     14 totalSpent
##
                                    character
                                                      435 (38.9%)
##
     15
         userId
                                    character
```

The range of bonusPointsEarned and pointsEarned value is unreasonable

#### summary(receipts\_unnest\$bonusPointsEarned)

```
## Min. 1st Qu. Median Mean 3rd Qu. Max. NA's
## 5.0 5.0 45.0 238.9 500.0 750.0 575
```

# summary(as.numeric(receipts\_unnest\$pointsEarned))

## Min. 1st Qu. Median Mean 3rd Qu. Max. NA's ## 0 5 150 586 750 10200 510