# E-commerce Sales Dashboard Summary



# **Introduction**

I developed this comprehensive dashboard to provide a visual representation of e-commerce sales data. By analyzing key performance indicators (KPIs) related to sales, profit, quantity, and profit margin, this dashboard offers valuable insights to support data-driven decision-making in the e-commerce industry.

### **Key Features**

- Overall Sales Performance: Displays the total Year-to-Date (YTD) sales, profit, quantity, and profit margin, along with their respective year-over-year (YoY) growth rates.
- Sales by Category: Breaks down sales by product category to identify top-performing and underperforming segments.
- **Top and Bottom Products:** Highlights the top 5 and bottom 5 products based on YTD sales, providing valuable insights into product popularity and performance.
- Sales by Region: Analyzes sales performance across different regions of the United States to identify areas with high growth potential.

- **Customer Segmentation:** Allows for customer segmentation based on various criteria, such as demographics and purchase behavior, to enable targeted marketing efforts.
- **Shipping Performance:** Evaluates the performance of different shipping methods, including standard class, second class, and first class, to optimize shipping strategies.

## **Benefits**

- Data-Driven Decision Making: The dashboard empowers stakeholders to make informed decisions based on data-driven insights.
- Improved Sales Performance: By identifying top-performing products and regions, organizations
  can focus their marketing efforts and optimize product offerings.
- Enhanced Customer Experience: Customer segmentation enables personalized marketing campaigns, leading to improved customer satisfaction and loyalty.
- Optimized Shipping Strategies: Analyzing shipping performance helps identify the most efficient and cost-effective shipping methods.

#### Conclusion

This E-commerce Sales Dashboard is a valuable tool for understanding sales trends, identifying areas for improvement, and making data-driven decisions to drive business growth. By providing comprehensive insights into sales performance, customer behavior, and regional trends, the dashboard supports informed decision-making and contributes to the overall success of e-commerce businesses.