

Section 3

Contextual Inquiry Checkin

Critique setup

One interview completed-how did it go?

Potential emergent tasks or problems

Open questions

Changes to interview protocol

Logistics

We will split the class in half (3 groups per half)

Each group gets 15 minutes (5 to present, 10 for critique)

Critique rules

When receiving critique:

- Try not to get defensive (we know it's hard)
- Take notes
- Invite constructive criticism

When giving critique:

- Explain why
- Give actionable suggestions
- Hamburger method (nice, criticism, nice)