Chase Allison

cmarallison@gmail.com | Huntington Beach, CA | 704-458-7105 | linkedin.com/in/chase-allison-itm/

EDUCATION

M.S. – Information Technology Management
California Baptist University, Riverside, CA   *Aug 2024*

B.S. – Computer Science
University of South Carolina, Columbia, SC   *May 2023*

SKILLS

- Troubleshooting
- HTML
- Incident Response Planning
- TCP/IP
- SQL
- Splunk
- Ticketing Systems
- Project Management Tools
- Linux

WORK EXPERIENCE

Freight Management Platform (Stealth) - Remote, CA
Full-Stack Software Engineer (Freelance ~5 hrs/week)   *January 2025 - Present*
- Architected and developed a comprehensive web application using Next.js 14 and TypeScript with role-based access control for three distinct user types (carriers, shippers, administrators).
- Designed complex database schema with 8+ interconnected tables using PostgreSQL/Supabase, implementing Row Level Security policies and proper relational data modeling.
- Built a sophisticated authentication system with custom React hooks and server-side utilities, managing user sessions, role verification, and subscription-based access controls.
- Created dynamic dashboard interfaces with Material-UI components featuring truck management, driver management, load posting/bidding, and real-time state management.

IntelliEvent - Remote, CA
Technical Applications Engineer   *August 2024 - April 2025*
- Conducted thorough testing and debugging to ensure a high-quality, error-free application.
- Provided comprehensive customer technical support to over 500 clients, including troubleshooting, bug reporting, gathering user feedback, and training clients on software functionalities.
- Provided on-site support for software implementations and training, assisting clients with real-time issue resolution, including bug fixes and system adjustments, such as editing HTML files and modifying settings.

BlueCross-BlueShield - Columbia, SC   *June 2022 – August 2022*
UNIX System Analyst Intern
- Developed and executed Splunk server queries to identify and report unbacked UNIX servers, enhancing threat/risk management and compliance.
- Gained operational awareness of large enterprise systems, strengthening ability to monitor endpoints, servers, and infrastructure.
- Analyzed and tested Splunk queries, implementing recommendations that optimized workflows and increased efficiency.
- Managed the BCBS employee resource portal, providing updated information to enhance clarity for new hires.

PROJECTS

American Valet Parking Response - Riverside, CA   *September 2023 - August 2024*
IT Strategic Consultant (Contract)
- Created a practical, budget-conscious roadmap for integrating modern IT solutions at AVPR, prioritizing high-impact tools (e.g., CRM systems) to improve customer satisfaction and operational efficiency.
- Developed and implemented an incident response plan tailored to the organization's resources and risk profile, including recommendations for secure configurations, access controls, and team coordination during potential disruptions.
- Advised leadership on strategic IT investments, including the long-term value of building a dedicated IT team and establishing foundational cybersecurity practices such as endpoint protection and role-based access.

ATHLETIC ACHIEVEMENT & LEADERSHIP

University of South Carolina & California Baptist University
- Competed at the D1 level for entire college career, balancing 20+ hour training weeks and travel meets with standard course load.
- Finished **16th in the 400IM at the 2023 SEC Championships**, the fastest conference meet in the NCAA, assisting in USC's highest SEC finish in four years.
- Mentored teammates to adjust to collegiate competition, embrace team cultures, and adapt to college life.