

## Animal Adopter

- Putting an Animal up for Adoption
- Adopt-a-Pet
- Score and evaluation for each of the heuristics:
  - Visibility of System Status: 10
    - I had no issues navigating the website. I was able to clearly understand what everything was asking for. If I input an option that wasn't allowed, then the website would have a warning message pop-up and say that I couldn't put that type of pet up for adoption.
  - Match between system and the real world: 10
    - I had no issues when mapping out my steps for putting an animal up for adoption. Every place that needed input was very clear about that.
  - User control and freedom: 8
    - There are no ways to back out of a page in the process of putting an animal up for adoption.
    - You can click on each drop down or multiple choice option as many times as you want.
  - Consistency and standards: 10
    - I didn't have any issues figuring out what something meant. Everything was formatted as a pretty standard version of an online form. I've filled out forms similar to this one, like for my pet's vet, and the layout is very similar.
  - Error prevention: 6
    - In the case of inputting wrong information for a pet, it looks like you can't review the information you just put up before paying. I stopped when it asked for my information, but on the payment information page, the button says "submit payment." My assumption is that it causes me to continue without giving any sort of information review.
    - The website does allow users to click on the different options in the moment of filling out that page, so users aren't stuck to the option that they selected.
    - The website did recognize that the city name I inputted did not exist in the state that I selected; however, it did not recognize that the zip code did not match the city or state. It did recognize when a zip code didn't exist.
  - Recognition rather than recall: 10
    - It took no former knowledge of the website to fill out the rehoming form. It all came naturally.
  - Flexibility and efficiency of use: 10
    - In a process like inputting information for pets, there isn't really a way to make shortcuts. It's as efficient as it can be.

- Aesthetic and minimalist design: 10
  - The design is very minimalistic, and there aren't any distracting features.
- Help users recognize, diagnose, and recover from errors: 10
  - Any errors that did occur popped up in plain language. I had no trouble reading the errors.
- Help and documentation: 9
  - I did not need any tutorials to show me how to put a pet up for adoption. The steps were clear and easy to follow.
  - Knowledge of a \$5 pet listing charge was only given after the steps were completed.