

# Protocol: Tee-Together Evaluation

## [Usability Test Plan](#)

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### Introduction

(Following informed consent) Hello, and thank you for participating in this evaluation! For about 30 minutes, you will be working with two social golf applications, Tee-Together and Hole19. I will provide you with two similar scenarios per app, with each scenario consisting of multiple small tasks. Do not worry if you are unable to complete any of the tasks in the allotted time. This evaluation is not meant to test you; the goal is to test the usability and efficiency of our app.

If possible, please speak your thoughts out loud as you work through the tasks, as it will help me document your experience with the app. When the study has concluded, all personal information will be discarded or anonymized. The safety of your personal identifying information is the top priority for us and will be handled accordingly with timely destruction.

At this time, let us know if you have any questions or concerns.

### Background

We value who you are and your life experiences! Please answer the following queries so we can get to know you even better.

- A. On a scale of 1-5 (1 being novice, 5 being professional) how would you rate your level of expertise with the game of golf?
  
  
  
  
  
  
  
  
  
  
- B. Do you have trouble meeting new people and/or finding people with the same interests as you?
  
  
  
  
  
  
  
  
  
  
- C. Do you prefer to play golf casually or competitively?

D. Think back to other social media applications you have used in the past. What features do you enjoy most from these applications?

E. Lastly, when considering these social media applications, do you have any gripes or concerns with them?

## Scenario #1

☐ Tee-Together    ☐ Hole19

### Task #1

You've just gotten the app and made an account, and you're looking forward to hosting golf challenges and sharing your golf scores with your friends. You want to see the community and be sure your friends recognize it's you. For this set of tasks, you will use the account:

☐ Account Created    ☐ Profile Picture Added    ☐ Bio Section Added    ☐ **Task Completed**

1. How would you rate the ease of completing this task on a scale from 1-5? (1 being very difficult, 5 being very easy). Why?

### Task #2

You just played Hole 1 on the local Spring Valley golf course for the first time, but now you need to leave for a family event. You would like to save your score in the app so you can come back later, but also want to know more about what the next holes of the course are like.

☐ Course Found    ☐ Scorecard Created    ☐ **Task Completed**

1. How would you rate the ease of completing this task on a scale from 1-5? (1 being very difficult, 5 being very easy) Why?

## Scenario #2

☐ Tee-Together    ☐ Hole19

### Task #1

You've just gotten the app and made an account, and you're looking forward to hosting golf challenges and sharing your golf scores with your friends. You want to see the community and be sure your friends recognize it's you.

☐ Account Created    ☐ Profile Picture Added    ☐ Bio Section Added    ☐ **Task Completed**

2. How would you rate the ease of completing this task on a scale from 1-5? (1 being very difficult, 5 being very easy). Why?

### Task #2

You just played Hole 1 on the local Spring Valley golf course, but now you need to leave for a family event. You would like to save your score in the app so you can come back later, but also want to know more about what the next holes of the course are like.

☐ Course Found    ☐ Scorecard Created    ☐ **Task Completed**

2. How would you rate the ease of completing this task on a scale from 1-5? (1 being very difficult, 5 being very easy) Why?

## Wrap-up

Great Job! Now that you have gained some experience with our application please fill out these general questions about your experience. Your participation has been invaluable so far!

1. On a scale from 1-5 (1 being confusing, 5 being clear) how easily were you able to understand and recognize the symbols used by each app (for example, the icons at the bottom of the app)?

Tee-Together -

Hole19 -

2. Are there any features that you wish would have been available within Tee-Together?

3. Overall, on a scale from 1-5 (1 being tedious, 5 being enjoyable), how satisfying was it to complete the tasks for each app?

Tee-Together -

Hole19 -

4. Overall, on a scale from 1-5 (1 being dissatisfied, 5 being satisfied) how would you rate the ease of using each app?

Tee-Together -

Hole19 -

5. Is there any additional feedback or suggestions that you would like to note for either app?

Thank you so much! It is individuals like yourself who forward humanity's innovation and inspire us to build a better future for the world! Please accept the reward for completing this study and please keep being yourself!