

Snapshot Usability Test Protocol

Introduction

Thank you for taking part in this Usability Test for our application. The test will take about 30 minutes and will begin shortly. You will be using our application and providing feedback that will help us identify potential issues and strengths. Again, we are evaluating our application and not you. You will not be penalized or removed for making a mistake.

We will use a “think out loud” method which means we would like you to verbally elaborate your thought process by stating any confusion, things you like, or expectations you have.

Because of technical limitations we are unable to emulate text boxes, if you reach a point where you feel you would interact with a text box, click the box and auto generated text will appear, please treat the application as if you had typed this text.

Do you have any questions before we begin?

Background

How often do you read digital text like news articles or E-books?

Have you ever found yourself unable to copy text from an image or website? If so, how often do you run into this problem?

How familiar are you with LLMs like chatgpt? Have you ever used them to get text from an image?

Task 1

You've recently started reading a new ebook. You found some parts to be inspirational and want to save them. Take a snapshot and view the generated text file.

Task 2

You want the generated text from your snapshots to save to your productivity folder, create a folder and set it as the new save location.

Task 3

You are trying to get multiple quotes from a book you are reading, save all generated text to the same text file.

Debrief

Are there any features you expected but were unable to find?

Did you encounter any unexpected difficulties while using our app?

What features did you find easy to use?

On a scale of 1-10 how would you rate your experience with this product