Dynamic Scheduler Usability Test Protocol

Introduction

- Thank you for agreeing to participate. For the next 30 minutes, we will be looking at a website to gain insight into how you would use it and how to make it easier to use. Keep in mind though, that this is not a test for you, we are evaluating the website.
- While you use the website, I would like you to "think out loud" and let me know what you are doing and thinking what you like and dislike, what surprises or confuses you, and any other thoughts you have.
- Do you have any questions before we begin?

Background

First, let me ask you a few questions about your previous experience using calendar services.

• What calendar apps do you use?

- What features of those apps are the most convenient for you?
- What kind of additional features do you want in a calendar app?

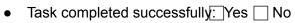
Task 1 ●	Create and save an event called "First Dinner of the Year" January 1, 2025 at 5:45 PM.
•	Task completed successfully: Yes No On a scale from 1 to 5, where 1 is "Very Difficult" and 5 is "Very Easy", how would you rate completing this task on this prototype? Why?
Task 2 ●	Edit the task called "Go to club meeting" so that it repeats every week. Also rename that task to "Go to coding club meeting".

• On a scale from 1 to 5, where 1 is "Very Difficult" and 5 is "Very Easy", how would you

• Task completed successfully: Yes \(\) No

rate completing this task on this prototype? Why?

Task 3	
•	reate an account with the email address " <u>testuser@gmail.com</u> " and password "pass
	using the Create Account process.



•	On a scale from 1 to 5, where 1 is "Very Difficult" and 5 is "Very Easy", how would you
	rate completing this task on this prototype? Why?

Debrief

- What did you like best?
- What could be improved?
- Does the organization of the app make sense?
- How intuitive did you find the app overall?