

## **Dynamic Scheduler Usability Test Protocol**

### **Introduction**

- Thank you for agreeing to participate. For the next 30 minutes, we will be looking at a website to gain insight into how you would use it and how to make it easier to use. Keep in mind though, that this is not a test for you, we are evaluating the website.
- While you use the website, I would like you to “think out loud” and let me know what you are doing and thinking – what you like and dislike, what surprises or confuses you, and any other thoughts you have.
- Do you have any questions before we begin?

### **Background**

First, let me ask you a few questions about your previous experience using calendar services.

- What calendar apps do you use?
- What features of those apps are the most convenient for you?
- What kind of additional features do you want in a calendar app?

### Task 1

- Create and save an event called "First Dinner of the Year" January 1, 2025 at 5:45 PM.
- Task completed successfully: ☐ Yes ☐ No
- On a scale from 1 to 5, where 1 is "Very Difficult" and 5 is "Very Easy", how would you rate completing this task on this prototype? Why?

### Task 2

- Edit the task called "Go to club meeting" so that it repeats every week. Also rename that task to "Go to coding club meeting".
- Task completed successfully: ☐ Yes ☐ No
- On a scale from 1 to 5, where 1 is "Very Difficult" and 5 is "Very Easy", how would you rate completing this task on this prototype? Why?

### Task 3

- Create an account with the email address "[testuser@gmail.com](mailto:testuser@gmail.com)" and password "pass" by using the Create Account process.
- Task completed successfully: ☐ Yes ☐ No
- On a scale from 1 to 5, where 1 is "Very Difficult" and 5 is "Very Easy", how would you rate completing this task on this prototype? Why?

### Debrief

- What did you like best?
- What could be improved?
- Does the organization of the app make sense?
- How intuitive did you find the app overall?