rticipant#	Background Information	Task 1 Notes	Difficulty Rating	Task 1 Success	Task 2 Notes	Difficulty Rating Tas	sk 2 Success	Task 3 Notes	Difficulty Rating	Task 3 Success	Task 4 Notes	Difficulty Rating	Task 4 Success	Debrief
	Has bought used car parts before using eBay and found the process fairly easy. Could use better/clearer pictures	made an account, used all filters, searched for listing, details, made a bid	4.5	~	went to profile, found + button, filled in information, posted listing	5	$\checkmark$	got stuck on profile, had already done the add car earlier with task 1.	3.5	~	went to profile, saw they were outbid, thought price was too high, placed bid	5	<b>V</b>	q1:filtering down car parts q2: not really q3: two places saying sign in, need only 1 / be clear q4:no extra features
	Has bought used car parts before from a junkyard and found the process easy. Nothing comes to 2 mind for improvements.	tried to search without logging in, logged in, added all filters, searched, made offer	3	$\checkmark$	went to profile, found + button for creating listing, made a listing	5	$\checkmark$	Basically completed it in task 1 with spark plugs instead of air filters.	5	<b>V</b>	Went to profile and found they had been outbid and then went to listing detail and made a new higher bid	5	<b>V</b>	q1:Fairly easy to use when you get the hang of it q2:hard to make bid q3: not really q4: parts for motorcycles
	Have bought used part before. used tire shop, was easy. 3 nothing to improve.	accidentally,recent listing,profile, autoscrap,login,signin,addVehicle, search,searchresults,makeoffer, yourbid,continue	4	$\overline{\checkmark}$	profile,+,title,startbid,publish	5	$\checkmark$	same as task 1 w/o sign in	5	$\overline{\mathbf{Z}}$	profile,bid,makeoffer,price,continue	5		likes add vehicle button more specific tabs for bids & listings no other features
	Have bought a used part before. Process was very easy but didn't showed if part was comprable to the car and lacked of 4 information about the part.	didn't considered signing up but did. filled info & search for spark plugs & click on listings part and placed bid	4	$\overline{\mathbf{z}}$	clicks home/title than profile fills listing & clicked continue	5	$\checkmark$	same as task 1 w/o sign in & for a different part	5	$\checkmark$	clicks on home/title, then profile, click on bids & made a new offer.	4	$\checkmark$	likes filters & comparability options. Would like more specifif for bids & listings & add a favorite listing tab as well to find pmore easier.
	Have bought used car part & process was easy. Bought the tires in local tire shop.	login, create account, fills info. , fills car info., clicked on part that was comprable & made bid	5	$\overline{\mathbf{Z}}$	clicks home/title than profile fills listing & clicked continue.	5	$\checkmark$	same as task 1 w/o sign in & for a different part	4		clicks on home/title, then profile, click on bids & made a new offer.	5		Liked it as it was easy to use. Would like to have different to bids & listings. Would like to see an option to save car info. they wouldn't retype it again. Also change the way we go in & listings, make it more visiable.
	never bought used part 6 before	search,login,yearmakemodel etc, search	4	$\overline{\checkmark}$	login,profile,+	4	$\checkmark$	completed during task 1	4		profile,bid,	5		liked add vehicle button recent listing is ambigous improve partif, location filter for shipping complete cars for sale
	never bought used part 7 before	login,search,	5	$\checkmark$	login,profile,+	4	<b>V</b>	yearmakemodel etc, add vehicle	5	$\checkmark$	significant difficulty completing this task	3	$\checkmark$	likes lots of info, easy to use once learned ambiguous for non-car people improve by adding colors feature: reviews for parts
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