

Cognitive Walkthrough of Jessica Conner from:
<https://github.com/ChicoState/ux-rosetta-song/tree/main/personas>

Using Rosetta Song [Wireframes](#).

List each step you think the user would take.

GOAL: Transfer songs from one platform to the other

- Jessica would first land on the Pre-Signed in Login page.
 - She would see that the services she will be using in her song transfer are supported (presented on the landing page)
 - She would press the login button on the top left of the page as it is presented clearly on the page
 - **Jessica will know how to do this and her actions are progressing her towards the goal.**
- Jessica is taken to the login screen.
 - Enters information and creates account successfully
 - UI is straightforward to figure this out
- Jessica then links her music accounts to the app for transferring.
 - UI is straightforward enough that Jessica will have no issue with this
 - **Jessica is moving towards the goal.**
- After successfully linking those accounts she will see some playlists from her services on the screen
 - She won't exactly know how to add these playlists to the transfer process as there is no indication of how to do so.
 - **Jessica gets frustrated, gives up, and doesn't reach the goal...**