

$$\text{Offered load } R = \frac{1}{\mu}, c=10$$

$$= \frac{\lambda(1-p_b)}{\mu} = \frac{\lambda_{\text{eff}}}{\mu}$$

$$\text{Traffic intensity } \rho = \frac{\lambda}{c\mu}, c=10$$

$$\text{for G/G/1/1/K } = \frac{\lambda(1-p_b)}{c\mu} = \frac{\lambda_{\text{eff}}}{c\mu}$$

$$1-p_b = \frac{\lambda_{\text{eff}}}{\mu}$$

$$L = E(N) = \sum_{n=0}^{\infty} n P_n \quad L = \lambda W$$

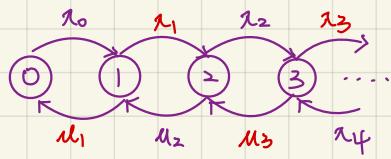
$$N = N_f + N_s$$

$$L = L_f + E(N_s)$$

$$L_f = E(N_f) = \sum_{n=c+1}^{\infty} (n-c) P_n$$

$$W_f = E(T_f)$$

$$L_f = \lambda W_f$$



$$P_1 = \frac{\lambda_0}{\mu_1} P_0 \Rightarrow P_n = \frac{\lambda_{n-1} \times \lambda_{n-2} \dots \times \lambda_0}{\mu_1 \times \mu_{n-1} \dots \times \mu_1} P_0$$

$$\text{M/M/1/1/∞} \rightarrow \rho = r = \frac{1}{\mu} \quad P(z) = \frac{1-p}{1-\rho z}$$

$$P_n = (1-p)^n \quad L = \frac{p}{1-p} = \frac{\lambda}{\mu-\lambda}$$

$$P_0 = (1-p) \quad L_f = \frac{p^2}{1-p} = \frac{\lambda^2}{\mu(\mu-\lambda)}$$

$$W = \frac{\rho}{\lambda(1-p)} = \frac{1}{\mu-\lambda}$$

$$W_f = \frac{p^2}{\lambda(1-p)} = \frac{\lambda}{\mu(\mu-\lambda)}$$

$$\text{System size probability } P_r(N \geq k) = p^k$$

$$\text{Expected non-empty queue } L_f' = \sum_{n=2}^{\infty} (n-1) P(n \text{ customers} | n \neq 2) = \frac{1}{1-p}$$

$$W_f(t) = W_f(0) + \sum_{n=1}^{\infty} P(n \text{ customer done in } t | n \text{ customer}) P_n$$

$$= (1-p) + \sum_{n=1}^{\infty} \int_0^t \frac{\lambda^n (\mu x)^{n-1} e^{-\mu x}}{(n-1)!} dx (1-p) p^n$$

$$= 1 - p e^{-(\mu-\lambda)t}$$

$$W_f = \int_0^{\infty} 1 - W_f(t) dt = \frac{\lambda}{\mu(\mu-\lambda)}$$

$$\text{M/M/C/1/∞} \quad r = \frac{1}{\mu} \quad \rho = \frac{\lambda}{c\mu} = \frac{r}{C}, q_n = P_n$$

$$P_n = \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} P_0 = r^n \frac{1}{n!} P_0, 0 \leq n < C$$

$$= \left(\frac{\lambda}{\mu}\right)^n \frac{1}{C! C^{n-C}} P_0 = r^n \frac{1}{C! C^{n-C}} P_0, n \geq C$$

$$P_0 = \left[ \sum_{n=0}^{C-1} \frac{r^n}{n!} + \frac{r^C}{C! (1-p)} \right]^{-1} = \left[ \sum_{n=0}^{C-1} \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} + \sum_{n=C}^{\infty} \left(\frac{\lambda}{\mu}\right)^n \frac{1}{C! C^{n-C}} \right]^{-1}$$

$$L = r + \frac{r^C p}{C! (1-p)^2} P_0 \quad W = \frac{1}{\mu} + \frac{r^C}{C! (\mu)(1-p)^2} P_0$$

$$L_f = \frac{r^C p}{C! (1-p)^2} P_0 \quad W_f = \frac{r^C}{C! (\mu)(1-p)^2} P_0$$

$$W_f(t) = 1 - \frac{r^C P_0}{C! (1-p)} + \sum_{n=C}^{\infty} \int_0^t \frac{c^n (\mu x)^{n-C} e^{-\mu x}}{(n-C)!} dx P_n = 1 - \frac{r^C P_0}{(C-1)! (C-r)!} e^{-(\mu-\lambda)t}$$

$W_f(0)$ ,  $n-C$  served in  $t$

work arriving to system/unit time

Exponential:  $f(t) = \lambda e^{-\lambda t}$

$$E(t) = \frac{1}{\lambda}, \text{Var}(t) = \frac{1}{\lambda^2}$$

Departure rate = effective arrival rate

$$\rho = \frac{r}{c}$$

work arriving to each server/unit time

$$\text{Position with rate } \lambda: P_n(t) = \frac{(\lambda t)^n e^{-\lambda t}}{n!}, \Pr(\text{there is an arrival } (T, T+t)) = \lambda t + o(t)$$

For C server:  $\frac{1}{C} P_1 + \frac{2}{C} P_2 + \frac{3}{C} P_3 + \dots + \frac{C}{C} P_C + 1 P_{C+1}$

$$\text{Random split with } P_k \rightarrow \sum_{l=j}^{\infty} \frac{(\lambda t)^l e^{-\lambda t}}{l!} C_j^l P_k^j (1-P_k)^{l-j}$$

l arrival position choose j out of l

$$P_j(t) = \frac{(\lambda t)^j e^{-\lambda t}}{j!} \quad \text{rate: } \lambda P_k$$

$$\text{Aggregation: } \lambda = \sum \lambda_i$$

Markov Process:

$$P(X(t_n) \leq x_n | X(t_0) = x_0, X(t_1) = x_1, \dots, X(t_{n-1}) = x_{n-1}) = P(X(t_n) \leq x_n | X(t_{n-1}) = x_{n-1})$$

communicate: state i, j can reach each other

irreducible: every state communicate to one another

$$f_{ij} = \sum_{n=1}^{\infty} f_{ij}^n = 1 \text{ recurrent state} \rightarrow m_{ij} = \sum_{n=1}^{\infty} n f_{ij}^n \quad <\infty : \text{positive recurrent}$$

< 1 transient state

= ∞ null recurrent

period GCD = 1: aperiodic

\* 1: periodic

Discrete-time Markov chain

$$P_{ij} = P_r(X_{n+1} = j | P_n = i) \rightarrow \text{Transition Probability Matrix } P$$

$$\begin{bmatrix} 0.4 & 0.6 \\ 0.8 & 0.2 \end{bmatrix}$$

$$\text{steady state probability } \pi = [\pi_1, \pi_2, \dots, \pi_n]$$

$$\pi P = \pi, \pi e = 1$$

Continuous-time Markov chain

Generator matrix Q:  $q_{ij} dt$ : state i → j in time (t, t+dt)

$$Q = \begin{bmatrix} -q_{00} & q_{01} & q_{02} & \dots & q_{0n} \\ q_{10} & -q_{11} & q_{12} & & q_{1n} \\ \vdots & \ddots & \ddots & & \\ q_{n0} & & & & q_{nn} \end{bmatrix} \quad \text{Row sum=1: } q_{i,j} = -\sum_{j \neq i} q_{i,j}$$

$$\text{Steady state probability } \pi = [P_1, P_2, \dots, P_n]$$

$$PQ = 0, Pe = 1$$

$$\begin{bmatrix} -\lambda_0 & \lambda_0 & & & \\ \mu_1 & -(\mu_1 + \lambda_1) & \lambda_1 & & \\ & \ddots & \ddots & \ddots & \\ & & \mu_2 & -(\mu_2 + \lambda_2) & \lambda_2 \end{bmatrix}$$

Embedded chain (snapshot when change)

$$P_{ij} = \frac{q_{ij}}{\sum_{k \neq i} q_{ik}}$$

$$\text{Steady state probability } \pi = [\pi_1, \pi_2, \dots, \pi_n]$$

$$\pi P = \pi, \pi e = 1$$

$$\begin{bmatrix} 0 & 1 & & & \\ \frac{\mu}{\mu+\lambda} & 0 & \frac{\lambda}{\mu+\lambda} & & \\ & \frac{\mu}{\mu+\lambda} & 0 & \frac{\lambda}{\mu+\lambda} & \\ & & & & \end{bmatrix}$$

Z-transform: Generating function  $P(z) = \sum_{n=0}^{\infty} P_n z^n$ , 注意 Z 軟體，標記不可為負

$$P_n = P^n P_0 \quad P_1 = \lambda P_0$$

$$\sum_{n=0}^{\infty} \frac{x^n}{n!} = e^x$$

$$M/M/c/k \quad r = \frac{1}{\lambda} \quad \rho = \frac{\lambda}{c\mu}$$

$$P_n = \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} P_0 = \frac{r^n}{n!} P_0, \quad 0 \leq n \leq c$$

$$= \left(\frac{\lambda}{\mu}\right)^n \frac{1}{C^{n,c} C!} P_0 = \frac{r^n}{C^{n,c} C!} P_0, \quad k \geq n \geq c$$

$$f_{n,k} = \frac{P_n}{1-P_k}$$

$$L = L_f + \frac{\lambda_{\text{eff}}}{\mu} = L_f + r(1-P_k)$$

$$W = \frac{1}{\lambda_{\text{eff}}}$$

$$L_f = \frac{r^c \rho}{c!} \frac{(k-c) \rho^{k-c} - (k-c+1) \rho^{k-c} + 1}{(1-\rho)^2} P_0 \quad W_f = \frac{L_f}{\lambda_{\text{eff}}}$$

$$\text{Arrival Point Probability } f_n = \Pr(n \text{ customer} | \text{Arrival about to happen}) = \frac{P_n}{1-P_k}$$

$$W_f(t) = \Pr(T_f \leq t) = W_f(0) + \sum_{n=c}^{k-1} P(n-c+1 \text{ done in } t | n \text{ customer}) f_n$$

$$= W_f(0) + \sum_{n=c}^{k-1} \int_0^t \frac{c(n-c)}{n-c} e^{-\lambda t} dx f_n$$

$$= 1 - \sum_{n=c}^{k-1} f_n \sum_{i=0}^{n-c} \frac{(c \mu t)^i}{i!} e^{-c \mu t}$$

M/M/c/c

$$P_n = \left(\frac{\lambda}{\mu}\right)^n \frac{1}{n!} P_0 = \frac{r^n}{n!} P_0, \quad 0 \leq n \leq c$$

$$P_0 = \left(\sum_{n=0}^c \frac{r^n}{n!}\right)^{-1}$$

$$\begin{array}{l} \text{Erlang B} \\ \text{Erland Loss} \end{array} \quad B(c, r) = P_c = \frac{r^c}{c!}, \quad B(c, r) = \frac{r B(c-1, r)}{c+r B(c-1, r)}, \quad c \geq 1$$

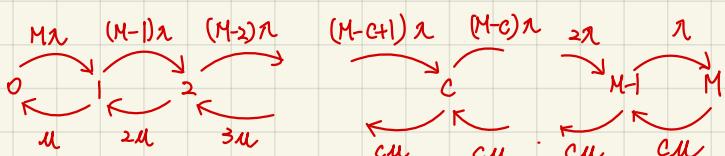
$$\begin{array}{l} M/M/1/\infty, \quad \mu_i \text{ for } 1 \leq i \leq k \\ \mu \text{ for } i > k \end{array} \rightarrow A_i = \frac{\lambda}{\mu_i} \quad \rho = \frac{\lambda}{\mu}$$

$$P_n = \rho^n P_0, \quad 1 \leq n \leq k$$

$$\rho^{k-1} \rho^{n-k+1} P_0, \quad n > k$$

$$P_0 = \left[ \sum_{n=0}^{k-1} \rho^n + \sum_{n=k}^{\infty} \rho^{k-1} \rho^{n-k+1} \right]^{-1}$$

Finite Source Queues



$$\lambda_n = (M-n)\lambda$$

$$\mu_n = n\mu, \quad 0 \leq n \leq c$$

$$c\mu, \quad n \geq c$$

$$P_n = \frac{\frac{M!}{(M-n)!}}{C_n^M} r^n P_0, \quad 1 \leq n \leq c$$

$$\frac{M!}{(M-n)!} r^n P_0, \quad c \leq n \leq M$$

$$\lambda_{\text{eff}} = \sum_{n=0}^{\infty} (M-n) \lambda P_n = \lambda(M-1)$$

$$\text{with spares} \quad \lambda_n = M\lambda, \quad 0 \leq n \leq Y$$

$$= (M-n+Y)\lambda, \quad Y \leq n \leq Y+M$$

$$\text{if } c \leq Y \quad P_n = \frac{M^n}{n!} r^n P_0, \quad 0 \leq n \leq c$$

$$\frac{M^n}{C_n^c c!} r^n P_0, \quad c \leq n \leq Y$$

$$\frac{M^Y M!}{(M-n+Y)! C_n^c c!} r^n P_0, \quad Y \leq n \leq Y+M$$

$$C > Y \quad P_n = \frac{M^n}{n!} r^n P_0, \quad 0 \leq n \leq Y$$

$$= \frac{M^Y M!}{(M-n+Y)! n!} r^n P_0, \quad Y \leq n \leq c$$

$$= \frac{M^Y M!}{(M-n+Y) C_n^c c!} r^n P_0, \quad c \leq n \leq Y+M$$

Busy Period Analysis M/M/1/∞

$$E(\text{Tidle}) = \frac{1}{\lambda} \quad E(\text{T}_{\text{bp}}) = \frac{1}{\lambda} E(\text{U}_{\text{bp}}) = \frac{1}{\lambda(1-\rho)} \quad ) \quad E(\text{T}_{\text{bp}}) = E(\text{T}_{\text{bp}}) + E(\text{Tidle})$$

$$E(N_{\text{bp}}) = \frac{1}{P_0}$$

$$E(\text{T}_{\text{bp}}|I) = E(I) + E(N) E(\text{T}_{\text{bp}}, I) \quad \text{time} \quad \# \text{arrive in time} \quad \text{each with busy period}$$

$$= E(I) + \lambda E(I) \frac{1}{\lambda(1-\rho)}$$

$$= \frac{E(I)}{1-\rho}$$

$$W_f = \Pr\{\text{server busy}\} \times E(\text{T}_{\text{bp}}|R)$$

$$W_f = E(T_f) = \int_0^\infty (1 - W_f(t)) dt$$

$$W_f(t) = \Pr\{T_f \leq t\} : \text{c.d.f. of } T_f \text{ [Probability]}, \quad \text{where } W_f(0) = \Pr\{N < c\} = \sum_{n=0}^{c-1} P_n$$

Erlang-k distribution: Sum of N independent exponential variables with rate λ

$$f(k|k, \lambda) = \frac{\lambda (k\lambda)^{k-1} e^{-k\lambda}}{(k-1)!}, \quad k \geq 0, \quad \lambda \geq 0$$

$$\Rightarrow f(t|k, \lambda) = \frac{\lambda^k (k\lambda)^{k-1} e^{-k\lambda t}}{(k-1)!}, \quad E(T) = \frac{1}{\lambda}, \quad \text{Var}(T) = \frac{1}{\lambda^2}$$

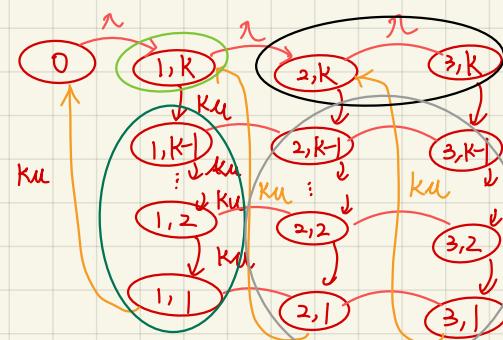
$$F(t) = 1 - \sum_{n=0}^{k-1} e^{-k\lambda t} \frac{(k\lambda t)^n}{n!} \quad : \text{Sum of } k \text{ I.I.D. Exponential r.v. with mean}$$

$\frac{1}{\lambda}$  arrival with rate  $k\lambda$

$\boxed{K \ K \ | \cdots | \ 2 \ | \ 1}$  k phases

mean  $\frac{1}{\lambda}$ , variance  $\frac{1}{\lambda^2}$

outward = inward



$$L = L_f + \rho$$

$$W = W_f + \frac{1}{\lambda} = \frac{1}{\lambda}$$

$$L_f = \frac{1+k}{2} \frac{\rho^2}{1-\rho}$$

$$W_f = \frac{1+k}{2} \frac{\rho}{\lambda(1-\rho)}$$

$$L_f = \lambda W_f$$

by busy period

remaining phases

$$W_f = \Pr(\text{server busy}) E(\text{T}_{\text{bp}}|R)$$

$$= \rho \frac{k+1}{2} \frac{1}{k\lambda} \frac{1}{1-\rho}$$

uniform distribution each  $\frac{1}{k\lambda}$  time

$$\lambda_{\text{eff}} = \sum_{n=0}^{Y-1} M\lambda p_n + \sum_{n=Y}^{Y+M} (M-n+Y)\lambda p_n$$

$$= \lambda \left( M - \sum_{n=Y}^{Y+M} (n-Y)p_n \right).$$

$$\text{Remember for } M/M/1/\infty: E(\text{T}_{\text{bp}}|z) = \frac{E(I)}{1-\rho}$$

$$q_n = \begin{cases} \frac{M p_n}{M - \sum_{i=Y}^{Y+M} (i-Y)p_i} & (0 \leq n \leq Y-1), \\ \frac{(M-n+Y)p_n}{M - \sum_{i=Y}^{Y+M} (i-Y)p_i} & (Y \leq n \leq Y+M-1). \end{cases}$$

$M^X/M/1$ : Bulk Input Server utilization  $\rho = \frac{\lambda E(X)}{\mu}$

$$\pi P_0 = \mu P_1$$

$$(\lambda+\mu) P_n = \mu P_{n+1} + \sum_{k=1}^n P_{n+k} \frac{C_k \lambda^n}{\mu^k}$$

$$P(X=n) = C_n = \frac{\lambda^n}{n!}, \quad \lambda = \sum_{n=1}^{\infty} \lambda^n$$

$$\text{Solve by: } P(z) = \sum_{n=0}^{\infty} P_n z^n = \frac{P_0}{1-(\lambda/\mu)z\bar{C}(z)}, \quad \bar{C}(z) = \frac{1-\bar{E}(z)}{1-z}$$

$$C(z) = \sum_{n=1}^{\infty} C_n z^n$$

$$\bar{C}(z=1) = \bar{E}(z), \quad \bar{C}'(z=1) = \frac{\bar{E}'(z) - \bar{E}(z)}{2}$$

$$P_0 = 1 - \frac{\lambda E(X)}{\mu} = 1 - \rho$$

$$L = \frac{\lambda(E(X)+E(X^2))}{2(1-\rho)} \xrightarrow{L = \lambda E(X)} W = \frac{L}{\lambda E(X)}$$

$$L_f = L + \rho$$

$$\downarrow W_f = W + \frac{1}{\lambda}$$

$$W_f = W - \frac{1}{\lambda}$$

$$\text{If } X \text{ is constant } K: \quad \rho = \frac{\lambda K}{\mu}$$

$$L = \frac{K+1}{2} \frac{\rho}{1-\rho}$$

Population( $U$ ) in  $M^X/M/1$  ≡ Unfinished stages in  $M/X/1$

$$W_{q,M^X/M/1} = \frac{K+1}{2} \frac{\rho}{1-\rho} \times \frac{1}{\lambda u}, \quad u = \frac{\lambda}{\mu}$$

Geometric form in  $P_n$ :  $P_n = C \cdot (??)^n$

$$P(z) = \sum_{n=0}^{\infty} P_n z^n = P_0 z^0 + P_1 z^1 + P_2 z^2 \dots$$

$$\text{eg. } P(z) = \frac{1-\rho}{1-\lambda z} = (1-\rho)z^0 + (1-\rho)\rho z^1 + (1-\rho)\rho^2 z^2 \dots$$

$$\text{Var}(X) = E[\text{Var}(X|Y)] + \text{Var}(E[X|Y])$$

$M/M/Y/1$ : Bulk Service

Partial: 不以等到  $K$  滿

$$\pi P_0 = \mu P_1 + \mu P_2 \dots + \mu P_K$$

$$(\lambda+\mu) P_n = \mu P_{n+1} + \mu P_{n+2} \dots + \mu P_{n+K} \xrightarrow{n=I: \text{I} \atop n=D: D \atop n+K: D^{K+1}} (\lambda+\mu) D = \mu D^{K+1} + \mu \cdot K! \text{ roots s.t. } P_n = C_1 r_1^n + C_2 r_2^n \dots + C_n r_{n+1}^n$$

↓  
only one  $r_i$  in  $(0,1)$   
the others  $C_i = 0$

$$\rightarrow P_n = C r_0^n \quad \text{where } C = (1-r_0) \text{ s.t. } \sum P_n = 1$$

$$(M/M/1 \text{ with } p \rightarrow r_0): \quad P_n = r_0^n (1-r_0) \quad P_0 = 1-r_0$$

$$L = \frac{r_0}{1-r_0} \xrightarrow{L = \lambda W} W = \frac{r_0}{\lambda(1-r_0)}$$

$$\downarrow L_f = L + \frac{1}{\lambda}$$

$$\downarrow W_f = W + \frac{1}{\lambda}$$

$$L_f = L - \frac{1}{\lambda}$$

$$W_f = W - \frac{1}{\lambda}$$

Full Batch:  $zk$  才開

$$\pi P_0 = \mu P_K$$

$$\lambda P_n = \lambda P_{n-1} + \mu P_{n+K} \quad \text{if } n < K$$

$$(\lambda+\mu) P_n = \lambda P_{n-1} + \mu P_{n+K} \quad \text{if } n \geq K$$

$$P_n = \frac{(1-r_0^{n+1})}{1-r_0} P_0, \quad K \geq n \geq 1$$

$$= \frac{\lambda r_0^{n+K}}{\mu} P_0, \quad n \geq K-1$$

$$P_0 = \frac{1-r_0}{K}$$

$$n \geq K-1$$

$$n \geq j$$

$$n \geq k$$

$E[X]/M/1$ :

$$P_n = \sum_{j=nK}^{nK+(K-1)} P_j (K), \quad P_j = \rho (1-r_0) r_0^{j+K}, \quad \rho = \frac{\lambda}{\mu}$$

$$P_n = \rho (1-r_0^K) (r_0^K)^{n-1}$$

$$L = E(N) = \frac{\rho}{1-r_0^K} \xrightarrow{L = \lambda W} W = \frac{L}{\lambda}$$

$$\downarrow L_f = L + \rho$$

$$W_f = W - \frac{1}{\lambda}$$

$$f_{n,k} = \frac{\text{rate of customer arriving that find } n \text{ in system}}{\text{total rate of arrival}} = \frac{k \cdot \Pr\{n \text{ in system and arrive in place } k\}}{\lambda}$$

$$= K P_{nK+K-1}^{(P)} = (1-r_0^K) r_0^{Kn}$$

$$n=0 \rightarrow f_0 = 1-r_0^K$$

$$W_f(t) = f_0 + \sum_{n=1}^{\infty} g_n \int_0^t \frac{\lambda (1-r_0)^{n-1}}{(n-1)!} e^{-\lambda t} dx$$

$$\text{Erlang } K: \quad n \rightarrow nk, \quad k \rightarrow n$$

$$= 1-r_0^K + r_0^K \left[ 1 - e^{-\lambda(1-r_0^K)t} \right]$$

$$W_f(t) = 1-r_0^K e^{-\lambda(1-r_0^K)t}$$

Laplace-Stieltjes Transform

$$F(t) \xrightarrow{L^*(t)} F^*(s)$$

$$L^*(F(t)) = F^*(s) = \int_0^{\infty} e^{-st} dF(t) \quad \text{CDF.}$$

$$W^*(\lambda(1-z)) = \int_0^{\infty} e^{-\lambda(1-z)t} dW(t)$$

$$\int t dW(t) = \int t b(t) dt = E(s)$$

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$$\text{eg. } P(z) = \frac{1-\rho}{1-\lambda z} = (1-\rho)z^0 + (1-\rho)\rho z^1 + (1-\rho)\rho^2 z^2 \dots$$

$$\text{Var}(X) = E[\text{Var}(X|Y)] + \text{Var}(E[X|Y])$$

$$M/G/1 \quad \hookrightarrow \text{random service time, cdf } b(t), \quad \text{Var}(b) = \sigma_b^2 = E(b^2) - E(b)^2$$

$$\text{Service time } b, \quad \mu = \frac{1}{E(b)}, \quad \rho = \lambda E(b)$$

$$E(b^2) = \frac{E(b^2)}{2E(b)} = \frac{\frac{\text{Var}(b)}{2} + 1}{E(b)}$$

remaining service time

$$L = \lambda W = L_f + \frac{1}{\lambda} \quad W = W_f + E(b)$$

$$W_q = \frac{1}{2} \frac{\rho}{\mu - \lambda} + \frac{1}{\mu} \quad \text{if server busy}$$

$$L_f = \lambda W_f \quad \leftarrow W_f = L_f + \rho \frac{E(b^2)}{2E(b)}$$

$$W = \frac{1}{2} \frac{\rho^2}{\mu - \lambda} + \frac{1}{\mu} \quad \text{if server free}$$

$$L = \frac{1}{2} \frac{\rho^2}{\mu - \lambda} + \rho + \frac{1}{\mu} \quad \text{if server free}$$

$$= \frac{\text{Var}(b)}{E(b)^2} + \frac{\rho}{1-\rho} E(b)$$

$$W_q = \frac{1}{2} \frac{\rho}{1-\rho} \cdot E(b) \quad \text{if } b = \frac{\text{Var}(b)}{E(b)^2}$$

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## Non-preemptive Priority

$$\text{Equal service rate: } \mu_1 = \mu_2 = \mu, \quad \lambda_1 + \lambda_2 = \lambda, \quad \frac{\lambda_1}{\mu} + \frac{\lambda_2}{\mu} = p$$

$$L_1 = L_{q1} + \rho_1$$

$$L_2 = L_{q2} + \rho_2$$

$$\Rightarrow L = L_1 + L_2 = \frac{\rho}{1-p} (\lambda/\mu)$$

$$L_{q1} = \frac{\rho_1 \lambda_1}{1-\rho_1} = \lambda_1 p \frac{1}{\mu-\lambda_1}$$

$$L_{q2} = \lambda_2 w_{q2}$$

$$\frac{\rho_2 \lambda_2}{(1-p)(1-p_1)}$$

$$\Rightarrow L_q = L_{q1} + L_{q2}$$

$$L_{q1} = \lambda_1 w_{q1}$$

$$L_{q2} = \lambda_2 w_{q2}$$

$$w_{q1} = P(\text{server busy}) \cdot E(T_{\text{op}} | R) = p \cdot \frac{\lambda_1}{1-p_1} = p \frac{1}{\mu-\lambda_1}$$

$$w_{q2} = E(T_{\text{op}} | w_{q1}) = \frac{p}{(1-p)(1-p_1)}$$

$$\Rightarrow w_q = \frac{\lambda_1}{\lambda} w_{q1} + \frac{\lambda_2}{\lambda} w_{q2} = \frac{p}{\lambda(1-p)} (\lambda/\mu)$$

$$\text{Unequal service rate: } \mu_1 = \frac{\lambda_1}{\mu_1}, \quad \mu_2 = \frac{\lambda_2}{\mu_2}, \quad p = \rho_1 + \rho_2$$

$$E(R) = \frac{\rho_1}{p} \frac{1}{\mu_1} + \frac{\rho_2}{p} \frac{1}{\mu_2}$$

remaining service time  
memoryless

$$L_{q1} = \lambda_1 w_{q1}$$

$$L_{q2} = \lambda_2 w_{q2}$$

$$\Rightarrow L_q = L_{q1} + L_{q2}$$

FCFS no priority:

$$p_{n_1} = (1-p) \left( \frac{\lambda_1}{\mu_1} \right)^{n_1} + \frac{\lambda_2}{\lambda_1 + \mu_2 - \mu_1} \left[ \left( \frac{\lambda_1}{\mu_1} \right)^{n_1} - \frac{\mu_1 \lambda_1^{n_1}}{(\lambda_1 + \mu_2)^{n_1+1}} \right] \quad (n_1 \geq 0)$$

$$L = L_q + p$$

$$L_{q1} = \lambda_1 w_{q1}$$

$$L_{q2} = \lambda_2 w_{q2}$$

$$\Rightarrow L = L_{q1} + L_{q2} = \lambda w_q$$

To let priority better:  $L_q$  priority  $\prec L_q$  FCFS  $\rightarrow \mu_1 > \mu_2$

Multi-class, Non-Preemptive: Total r class,  $\rho_k = \frac{\lambda_k}{\mu_k}$ ,  $\sum_k^R \rho_k$  ( $\sum_r \rho_k = 1$ ),  $\sigma_0 = 0$ ) General:

$$T_q = \sum_{k=1}^{i-1} \bar{s}_k + \sum_{k=1}^i \bar{s}_k + \bar{s}_0$$

$\bar{s}_k$  是來時已在 [j], 需  $s_k$  [time]

Utilization from class-1 to class k

highest priority

$$FCFS, n_k$$

$n_k$  是之後但位階更高等的，需  $s_k$  [Time]

$$W_q^{(i)} = \sum_{k=1}^i E(s_k) + \sum_{k=1}^i E(s_k) + E(s_0)$$

$E(s_k)$

$$= \frac{\sum_{k=1}^i \rho_k w_q(k) + E(s_0)}{1 - \sigma_{i-1}}$$

$E(s_0)$

$$= \frac{E(s_0)}{(1 - \sigma_{i-1})(1 - \sigma_i)}$$

$E(s_k)$

$$= \frac{\sum_{j=1}^r \rho_j / \mu_j}{(1 - \sigma_{i-1})(1 - \sigma_i)}$$

$$W_q^{(i)} = \frac{\sum_{k=1}^r \rho_k / \mu_k}{(1 - \sigma_{i-1})(1 - \sigma_i)}$$

Network: K nodes, Each node i: External arrival:  $\lambda_i$ . Position

Jackson Network always have

$$\text{product form: } P_n = C \rho_1^{n_1} \rho_2^{n_2} \dots \rho_K^{n_K}$$

Departure: To node j:  $r_{ij}$

To sink:  $r_{i0}$

Service:  $\mu_i$

whole system size:  $\lambda = \lambda_1 + \lambda_2 + \dots + \lambda_K$

joint probability:  $P_{n_1, n_2, \dots, n_K} = P_{n_1} P_{n_2} \dots P_{n_K}$

Open Jackson Network (有流入或流出)

$$\lambda_i = \lambda_{i0} + \sum_{j=1}^K \lambda_j r_{ji}$$

Matrix form

$$\underline{\lambda} = \underline{\lambda}_0 + \underline{\lambda} R$$

$\underline{\lambda}_0 = [\lambda_1 \lambda_2 \dots \lambda_K]$

$\underline{\lambda} = [\lambda_1 \lambda_2 \dots \lambda_K] + [\lambda_1 \lambda_2 \dots \lambda_K]$

$\underline{\lambda}_0 = [\lambda_1 \lambda_2 \dots \lambda_K]$

$\underline{\lambda} = [\lambda_1 \lambda_2 \dots \lambda_K]$

$\underline{\lambda}$