Judah Abraham

Data Analyst

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LinkedIn

PROFESSIONAL SUMMARY

Versatile and detailed analyst with experience collecting, transforming and organizing data for analysis to help make informed decisions. Excellent understanding and proficiency of processes and platforms for effective data analysis, including statistics, modeling, SQL, spreadsheets, Tableau, Power BI and R. Strong organizational skill, analytical skill and ability to communicate findings in a clear and concise manner to both technical and non-technical stakeholders.

Completed the Google Data Analytics Certificate- a rigorous, hands- on program that covers the entire scope of the data analysis process.

Eager to learn and expand skills in the field of analysis and also willing to bring my strong sense of dedication, motivation, and responsibility to satisfy the position at any company I am situated at.

EXPERIENCE

Coscharis Medical and Food, Enugu — *General Duty Staff*

MARCH 2023 - PRESENT

- Worked closely with the service department to identify common customer service issues, leading to the development of new training modules for technicians that improved customer satisfaction by 10%.
- Investigated discrepancies in sales figures between different departments. Identified a data entry error and implemented new procedures to ensure data accuracy, leading to a 5% improvement in sales forecasting.
- Involved in data collection and management of which we tried implementing a new inventory system that improved data accuracy by 20%, reducing stockout by 15%.
- Worked closely with the service department to identify common customer service issues that improved customer

SKILLS

Data Analysis skill

Communication skill

Effective Presentation skill

Problem-solving skill

Customer Service

Teamwork and Collaboration

Time Management

Organizational skill

CERTIFICATIONS

Google Data Analytics Certificate - June 2023

aptLearn Data Analytics Certificate - October 2022

SideHustle Data Analytics Certificate - October 2022

HSE (1,2,3) Certificate- June 2019

LANGUAGES

English

satisfaction by 10%.

- Performed sales and maintenance of our product items to customers at different locations within the country.

A.E Chrismerchants Limited, Enugu — *Warehouse Associate/Checkout Operator*

NOVEMBER 2020 - DECEMBER 2021

- Inventory Management: Involved in Counting and updating inventory, receiving incoming shipments and organizing products.

- Order Fulfillment: Picking of items from shelves for an average of 15 customer orders daily and packaging of orders where necessary leveraging extensive product knowledge, resulting in a 95% customer satisfaction rate.

- Customer Service: Assisting customers during sales checkout and also by answering product inquiries on an average customer rating of 4.5 stars.
- Generated weekly reports, reducing data processing time by 20%
- Performed daily sales and checkout of all products purchased by any customer.

Konga Online Shopping Company, Ikeja — *Software Engineer Trainee*

SEPTEMBER 2019 - OCTOBER 2020

- Consistently enhanced programming language proficiency, dedicating 10 hours per week to self-study and practice, resulting in a 30% increase in writing high-quality object-oriented code.
- Actively contributed to and engaged in over 20 design and code reviews, deepening understanding of applications and development processes while ensuring adherence to best practices and quality standards.
- Implemented data analytics methodologies into development processes, resulting in a 20% increase in the efficiency of final product delivery.
- Collaborated with engineering teams to define project scope, facilitating the successful completion of 5 projects within predetermined timelines and budgets.
- Collaborated with cross-functional teams to successfully resolve 15 technical and non-technical challenges, resulting

in streamlined processes and improved operational efficiency.

EDUCATION

Rivers State University,Port Harcourt — *Bachelor of Technology (B.Tech) in Agricultural and Environmental Engineering*

SEPTEMBER 2012 - JULY 2017

- Conducted comprehensive market research analysis to evaluate the commercial viability of an environmental engineering solution, resulting in a 25% projected increase in revenue potential within the global marketplace.
- Completed coursework using statistical analysis and database management.
- Conducted extensive research and performed critical evaluation on emerging societal challenges and trends, analyzing and proposing effective strategies to mitigate these situations. Evaluated and synthesized data from 20 scholarly articles and reports, resulting in the identification of key patterns and insights for addressing societal issues.
- Gained comprehensive knowledge of various disciplines in environmental engineering, including pollution control, water resource management, and sustainable environmental practices. Completed 20+ industry- specific courses with a CGPA of 3.66/5.0 and ranked second in the department.
- Led the department as President, spearheading initiatives and driving collaboration among over 200 student members from 2015 to 2016.