CHIHIRO HASEGAWA

Toronto, ON | 437-925-4719 | 1114chihiro@gmail.com | LinkedIn | GitHub | Portfolio

Experienced Software Developer with proven ability to adapt quickly to new challenges in fast-paced environments, leveraging hands-on skills to deliver high-quality solutions

SKILLS SUMMARY

Programming Languages: JavaScript, Typescript, Java, Python, C#

Web Technologies: React, Node, Express, Vue, Angular, HTML5, CSS3, Spring Boot

Database: Oracle RDBMS, MySQL, MongoDB **Version Control:** Git, GitHub, Subversion

Infrastructure: AWS (EC2, S3, Lambda, RDS), Docker

WORK EXPERIENCE

Full Stack Software Developer | Avondx Inc., Toronto, ON

Aug 2023 - Current

- Achieved 90% of positive client feedback by designing and developing a landing page with scalable Rest APIs and an
 intuitive dashboard interface using React, Typescript, Node.js, and MySQL
- **Led** the development of a feature auto-generating daily performance reports in Node.js and **deployed** it on AWS EC2, which streamlined 60% of internal workloads
- Enhanced team collaboration by 15% through effective **code review practices** with senior developers in **an Agile Scrum** team
- Successfully **resolved** 40% of AI-based Voice Analytics issues by analyzing data on MySQL and audio files stored on S3 bucket, and utilized the results to create customer facing reports

Technical Consultant/Server | Nakamori Japanese Restaurant, Toronto, ON

Mar 2022 – Aug 2023

- Achieved continuous deliveries of project milestones on time and facilitated effective communication while developing a WordPress website for the restaurant and its new location
- Streamlined the process of calculating weekly tips by 70% by developing an automation tool on Google Spreadsheet

Software Engineer | SPIC, Tokyo, Japan

Oct 2019 – Feb 2021

- Enhanced client's emailing efficiency by 30% by developing web invoicing features using Java, Vue, and Oracle database, with an understanding of Object-Oriented Design
- Conducted daily monitoring of production DB, web, and SFTP servers and their logs, ensuring timely reporting of issues
- Troubleshoot technical errors within a 24-hour timeframe by conducting in-depth research on PL/SQL stored procedures for batch processing and debugging

QA Engineer | Taiju Life Insurance, Tokyo, Japan

Apr 2013 - May 2019

- Executed comprehensive acceptance tests, resulting in zero reported issues from end users
- **Decreased** 4 hours of work a week by identifying areas for modification of the legacy HR system in collaboration with the development team, attending requirements gatherings, and testing

EDUCATION

Software Engineering Technician Diploma | Centennial College, Toronto, ON

Jan 2022 - Apr 2023

• Revant courses: Intro to Computer Science, Software Design Principles, Software Testing and QA

Bachelor of British and American Literature | Aoyama Gakuin University, Tokyo, Japan

Apr 2009 – Mar 2013