# **Chihiro Hasegawa**

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## FRONTEND/BACKEND DEVELOPER

FAST LEARNER | STRONG LOGICAL THINKER | EFFECTIVE COMMUNICATION SKILLS

## **SUMMARY OF QUALIFICATIONS**

- Current undergraduate student at Centennial College in the Software Engineering Technician Diploma
- Possess 1.5 years of experience in Full-stack Development
- Strong 6+ years of experience in black box testing with development team
- Skilled in Java, Spring MVC, JavaScript, Vue.js, React.js, HTML5/ CSS3, RESTful web APIs, Git/GitHub, Eclipse, C#, Oracle SQL, MSSQL, MySQL, Visio
- Possess experience and knowledge of Agile Methodologies
- Manage multi tasks to meet deadlines
- Bilingual in English and Japanese

#### **EDUCATION**

## **Software Engineering Technician Diploma**

Centennial College, Toronto, ON

Currently maintaining a GPA of 4.3/4.5

**Relevant Courses:** 

• C#, JavaScript, Python, Java, Oracle Database, MongoDB, Node.js, Express.js, Web Interface, Linux Operating System, Software Requirements Engineering

#### **British and American Literature Bachelor**

Apr. 2009 – Mar. 2013

Jan. 2022 - Current

Aoyama Gakuin University, Tokyo, Japan

#### **WORK EXPERIENCE**

Server Mar. 2022 – Current

Nakamori Japanese Restaurant, Scarborough, ON

- Ensure amazing guest experiences by seating guests, taking orders, serving food, and removing dinnerware with a positive attitude
- Get familiarized with loyal customers, their favourite menu, and their special requests
- Efficiently collaborate with other servers and the kitchen staff using great communication skills
- Knowledgeably explain food menu, Japanese cuisine culture, and traditional Sake flavours to customers
- Perform multitasking by taking care of takeout orders and dine-in customers at the same time

#### **Software Developer**

Oct. 2019 – Feb. 2021

SPIC, Tokyo, Japan

- Achieved 6 full-stack development including tests with 8 developers
- Consistently monitored web servers and DB servers for two vendors through analyzing logs and monitoring servers respectively
- Efficiently fixed bugs identified in web servers while performing daily monitoring checks
- Provided effective technical support for users via email and phone call by demonstrating exceptional customer service skills

- Collaborated with four engineers, efficiently learned the technique of writing practical codes, and acquired significant IT knowledge
- Updated server certificates for two Apache servers and created an instruction manual for future employees

#### **HR Coordinator/Software Tester**

Apr. 2013 - May. 2019

Taiju Life Insurance Company, Tokyo, Japan

- Performed balanced duties as an HR Coordinator performing assessments and handling administrative duties, as well as provided technical support and conducted testing as a Software Tester
- Collaborated with nine team members in the implementation of performance assessments for 8000 salespeople
- Performed black-box tests of assessment sheets based on software requirement documents and regulations with two other software engineers
- Managed the HR system including recruiting system, assessment system, and payroll system through close monitoring and scheduling tasks with two team members and twelve software engineers
- Consistently attended requirement gatherings with managers to convey and share opinions as a user when new software was in development
- Specialized in assessment regulations which contain performance criteria, promotion, salary, and retirement
- Provided technical support and shared assessment knowledge with 50+ branch managers as needed via phone and e-mail

#### **PROJECT WORK**

#### Web EDI application - Java, vue.js, and Oracle SQL

SPIC, Tokyo, Japan

• Successfully added a function for the user to issue invoices, upload and download documents, and to post announcements

### Spring Web Application - Spring MVC, Vue.js, and Oracle SQL

SPIC, Tokyo, Japan

Developed a web application which showed the product master data from a file server

#### Shipping Management Application - Access VBA, Access Database

SPIC, Tokyo, Japan

• Effectively repaired a shipping management tool and its database by adding screens to search data and created new tables to store shipping details on the database